

**EU-MIDIS II**

# **Second European Union Minorities and Discrimination Survey**

**Questionnaire  
2016**



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# Second European Union Minorities and Discrimination Survey

Questionnaire  
2016



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# Overview and reading aid

The following figures explain the possible components of the survey's questions.

If available, each table contains the following:

1. Question code (bold, shaded in light blue)
2. Short question description (bold, shaded in light blue)
3. Numerical filters and in parenthesis their written out version (in light blue)
4. Survey question wording (shaded in grey)
5. Instructions to the interviewer (in capital letters, shaded in yellow)
6. Response type (in light grey, capitals letters)
7. Response categories
8. Numerical answer (in boxes)
9. Programming instruction (in orange)

## A. Examples of question with a SINGLE RESPONSE category to choose:

1. Question code	HHo4	Employment situation	2. Short question description
		<b>ASK ALL</b>	3. Filters
		Please look at this card and tell me which of these categories describes your current situation best?	4. Survey question wording
		<b>SHOW CARD HHo4</b>	5. Interviewer instructions
		SINGLE RESPONSE	6. Response type
1		In paid work	7. Response categories
2		Self-employed	
3		Helping in the family business (unpaid)	
4		Unemployed	
5		A pupil, student, in training	
6		Not working due to illness or disability	
7		Fulfilling domestic tasks and care responsibilities	
8		In retirement	
9		Military service or other community service	
10		Other (only inactive persons) (NOT ON SHOW CARD)	
96		<i>Refused</i> (NOT ON SHOW CARD)	
97		<i>Doesn't understand the question</i> (NOT ON SHOW CARD)	
99		<i>Don't know</i> (NOT ON SHOW CARD)	

RA01	Level of attachment to local area/country/Europe											2. Short question description	
	ASK ALL											3. Filters	
	People may feel different levels of attachment to their neighbourhood or village, to their town or city, to their region, to the country where they live, or to the European Union. On a scale from 1 to 5 where 1 equals "not at all attached" and 5 "very strongly attached", please tell me to what extent do you feel attached to...? [TAILOR TO ITEM]											4. Survey question wording	
	SHOW CARD RA01											5. Interviewer instructions	
	SINGLE RESPONSE											6. Response type	
		Not at all attached							Very strongly attached	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Not applicable (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
1. Question codes	RA01_1	The neighbourhood (where you live)	1	2	3	4	5	96	97	98	99		
	RA01_2	The village/town/city (where you live)	1	2	3	4	5	96	97	98	99		
	RA01_3	The [COUNTRY/REGION] (where you live)	1	2	3	4	5	96	97	98	99	9. Programming instruction	
	RA01_4	[COUNTRY]	1	2	3	4	5	96	97	98	99		
	RA01_5	The European Union	1	2	3	4	5	96	97	98	99		
												7. Response categories	

Question RA01 presents the following programming instructions: [COUNTRY/REGION] and [COUNTRY]. In this case, the interviewer will read the region and the country where the respondent has declared to live.

In both questions HH04 and RA01, the interviewer is asked to show a card to the respondent. Show cards are visual aids from which the respondent chooses the answer to the survey question. For some questions, two versions of the same show card was interchangeably used. The first version shows the response categories in the order they are listed in this questionnaire, while the second version presents a reverse order of the answers (see Annex III).





**B. Example of question with a MULTIPLE RESPONSES category to choose**

HCHo4		Reasons for choosing special school		2. Short question description
		<b>ASK IF HCHo3=1</b> (Ask if the child is attending a special school)		3. Filters ( written out version)
		What were the main reasons for choosing this school?		4. Survey question wording
		PROBE FOR MORE, CODE ALL THAT APPLY		5. Interviewer instructions
		MULTIPLE RESPONSES		6. Response type
			Not mentioned	Mentioned
1. Question codes	HCHo4_01	His/her physical disability	0	1
	HCHo4_02	His/her mental disability	0	1
	HCHo4_03	Family and/or friends recommended this school [to us]	0	1
	HCHo4_04	The school provides food and/or more services than regular schools	0	1
	HCHo4_05	School authorities recommended this school [to us]	0	1
	HCHo4_06	It was the closest school	0	1
	HCHo4_07	The school programme is easier (it is easier for the child to cope; the child had learning problems)	0	1
	HCHo4_08	The school programme there is better	0	1
	HCHo4_09 HCHo4_09_09 Other	Other (please specify): OPEN TEXT BOX	0	1
	HCHo4_96	<i>Refused</i>	0	1
	HCHo4_97	<i>Doesn't understand the question</i>	0	1
	HCHo4_99	<i>Don't know</i>	0	1
				7. Response categories

**C. Example of a question with a NUMERICAL ANSWER to be given**

1. Question code	HHo2	Age	2. Short question description
		<b>ASK ALL</b>	3. Filters
		Can I begin by asking, how old are you?	4. Survey question wording
		NUMERICAL ANSWER	6. Response type
		ENTER NUMERIC AGE:  __ __ __	8. Numerical answer
		ALLOW RESPONSE FROM 16 TO 120	9. Programming instruction



# Section 1

## Introduction, Household And Child Grid

### 1.1. Introduction

INo1	Household ID (from contact sheet)
	PLEASE ENTER THE HOUSEHOLD ID FROM THE CONTACT SHEET: IF USING LOCATION SAMPLING - PLEASE ENTER THE LOCATION ID
	HOUSEHOLD ID:   _   _   _   _   _   _   _   _   _   _

INo1b	Serial number (from contact sheet)
	PLEASE ENTER THE SERIAL NUMBER FROM THE CONTACT SHEET IF USING LOCATION SAMPLING - PLEASE ENTER THE RESPONDENT ID NUMBER
	SERIAL NUMBER:   _   _   _   _   _   _   _   _   _   _

INo2	Target group (derived from country of origin or self-identification)
	SELECT THE TARGET GROUP THE RESPONDENT BELONGS TO BASED ON SELECTION CRITERIA
	SINGLE RESPONSE
1	Asians and their descendants
2	Immigrants from Turkey and their descendants
3	Immigrants from North Africa and their descendants
4	Recent immigrants
5	Roma
6	Russian
7	South Asians and their descendants
8	Sub-Saharanans and people of African descent

IN03	Number of persons selected for interview in household
	<p><b>ASK IF FIRST TIME THE HOUSEHOLD ID IS ENTERED AND IN02=1-4 OR 7-8</b>                      (Ask if the first time the household ID is entered AND if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent.)</p> <p>HOW MANY PEOPLE WERE SELECTED FOR INTERVIEW AT THIS HOUSEHOLD?</p> <p>SINGLE RESPONSE</p>
1	One
2	Two

	<p><b>SHOW IF IN03=2</b>                      (Show if in the household one person was selected for the interview)</p> <p>PLEASE COMPLETE THE FOLLOWING INTERVIEW WITH THE FIRST PERSON SELECTED</p>
--	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

	<p><b>SHOW IF NOT THE FIRST TIME THE HOUSEHOLD ID IS ENTERED AND IN03=2 AND FINAL QUESTION IN SURVEY HAS BEEN ANSWERED</b>                      (Show if the household ID is not entered for the first time AND if in the household there are two people selected for the interview and final question in survey has been answered)</p> <p>PLEASE COMPLETE THE FOLLOWING INTERVIEW WITH THE SECOND PERSON SELECTED</p>
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IN05	Country of birth (from contact sheet)
	<p><b>ASK IF IN02=1-3 OR 7-8</b>                      (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, South Asians and their descendants, Sub-Saharanans and people of African descent.)</p> <p>PLEASE RECORD THE RESPONDENT'S COUNTRY OF BIRTH FROM THE CONTACT SHEET</p> <p>SINGLE RESPONSE</p>
1	[COUNTRY DROP DOWN LIST]

IN06	Country of birth for recent migrants (from contact sheet)
	<p><b>ASK IF IN02=4</b>                      (Ask if the respondent is a recent immigrant)</p> <p>PLEASE RECORD THE RESPONDENT'S COUNTRY OF BIRTH FROM THE CONTACT SHEET</p> <p>SINGLE RESPONSE</p>
1	[COUNTRY DROP DOWN LIST EXCLUDING EU MEMBER STATES]

IN07	Country of birth of respondent's mother (from contact sheet)
	<p><b>ASK IF IN02=1-4 OR 7-8</b>                      (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent)</p> <p>PLEASE RECORD THE COUNTRY OF BIRTH OF THE RESPONDENT'S MOTHER</p> <p>SINGLE RESPONSE</p>
1	[COUNTRY DROP DOWN LIST]
996	<i>Refused</i>
999	<i>Don't know</i>



INo8	Country of birth of respondent's father (from contact sheet)
	<p><b>ASK IF INo2=1-4 OR 7-8</b> (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharan and people of African descent)</p>
	PLEASE RECORD THE COUNTRY OF BIRTH OF THE RESPONDENT'S FATHER
	SINGLE RESPONSE
1	[COUNTRY DROP DOWN LIST]
996	<i>Refused</i>
999	<i>Don't know</i>

INo9	Self-identification as Roma/Russian minority
	<p><b>ASK IF INo2=5 OR 6</b> (Ask if the respondent belongs to the target group of Roma OR of Russian)</p>
	PLEASE CONFIRM THAT THE RESPONDENT SELF-IDENTIFIED AS BELONGING TO THE TARGET GROUP [SHOW IF INo2=5, show if the respondent belongs to the target group of Roma: ROMA; SHOW IF INo2=6, show if the respondent belongs to the target group of Russian: RUSSIAN].
	SINGLE RESPONSE
1	Yes, the respondent self-identified as belonging to the target group [SHOW IF INo2=5, show if the respondent belongs to the target group of Roma: Roma; SHOW IF INo2=6, show if the respondent belongs to the target group of Russian: Russian]
2	No, the respondent did not self-identify as belonging to the target group [SHOW IF INo2=5, show if the respondent belongs to the target group of Roma: Roma; SHOW IF INo2=6, show if the respondent belongs to the target group of Russian: Russian]

IN10	Household grid completed by first person selected for interview
	<p><b>ASK IF INo2=1-4 OR 7-8 AND IF RESPONDENT 2</b> (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharan and people of African descent AND if the respondent is the second respondent interviewed in the household)</p>
	HAS THE HOUSEHOLD GRID AND CHILD GRID BEEN COMPLETED BY THE FIRST PERSON SELECTED TO BE INTERVIEWED IN THIS HOUSEHOLD?
	SINGLE RESPONSE
1	Yes
2	No

## 1.2. Household Grid

HH01	Number of persons living in the household
	<p><b>ASK ALL EXCEPT IF IN10=1</b> (Ask all EXCEPT if the household grid and the child grid have already been completed by the first person selected to be interviewed in the household)</p>
	<p>The survey is about rights and living conditions. I'd like to start by asking you a few questions on your household. I would need some information about all members in this household including children. Including yourself, can you please tell me how many people live in this household? Please count all persons, including children, who currently live in this dwelling and who share household expenses. Include persons who usually live here but are temporarily absent, for example due to holidays, hospital stay or for work.</p>
	<p>OTHER MEMBERS OF THE HOUSEHOLD CAN HELP TO FILL THIS SECTION OUT ENTER THE EXACT NUMBER OF PEOPLE LIVING IN THE HOUSEHOLD</p>
	<p>NUMERICAL ANSWER</p>
	<p>ENTER NUMBER:   _   _   ALLOW RESPONSE FROM 01 TO 20 THE NUMBER ENTERED HERE SHOULD DETERMINE THE NUMBER OF HHLOOPS</p>
HH02	Age
	<p><b>ASK ALL</b></p>
	<p>Can I begin by asking, how old are you?</p>
	<p>NUMERICAL ANSWER</p>
	<p>ENTER NUMERIC AGE:   _   _   _   ALLOW RESPONSE FROM 16 TO 120</p>
HH03	Gender
	<p><b>ASK ALL</b></p>
	<p>SELECT THE GENDER OF THE RESPONDENT IF UNSURE, ASK: Please may I ask, what is your gender?</p>
	<p>SINGLE RESPONSE</p>
1	Male
2	Female
3	Other
HH04	Employment situation
	<p><b>ASK ALL</b></p>
	<p>Please look at this card and tell me which of these categories describes your current situation best?</p>
	<p>SHOWCARD HH04</p>
	<p>SINGLE RESPONSE</p>
1	In paid work
2	Self-employed
3	Helping in the family business (unpaid)
4	Unemployed
5	A pupil, student, in training
6	Not working due to illness or disability
7	Fulfilling domestic tasks and care responsibilities



8	In retirement
9	Military service or other community service
10	Other (only inactive persons) (NOT ON SHOW CARD)
96	Refused (NOT ON SHOW CARD)
97	Doesn't understand the question (NOT ON SHOW CARD)
99	Don't know (NOT ON SHOW CARD)

HHo5	Form of employment
	<b>ASK IF HHo4=1-3</b> (Ask if the respondent is currently in paid work, self-employed, or helping in the family business)
	Is that full-time, part-time or just occasionally?
	SINGLE RESPONSE
1	Full-time
2	Part-time
3	Occasionally
96	Refused (DO NOT READ OUT)
97	Doesn't understand the question (DO NOT READ OUT)
99	Don't know (DO NOT READ OUT)

HHo6	Year of immigration
	<b>ASK IF INo2=4 OR INo5≠[COUNTRY]</b> (Ask if respondent is a recent immigrant OR if the respondent's country of birth is not the same as the survey country)
	In what year did you arrive to live in [COUNTRY]?
	IF INo2=4 RESPONDENT MUST HAVE ARRIVED IN [COUNTRY] IN THE LAST 10 YEARS (If the respondent is a recent immigrant, he/she MUST HAVE ARRIVED IN [COUNTRY] IN THE LAST 10 YEARS)
	NUMERICAL ANSWER
	ENTER YEAR:   _   _   _   _   IF INo2=4 ALLOW RESPONSE FROM 1900 TO 2015 (If the respondent is a recent immigrant allow response from 2005-2015) IF INo5≠[COUNTRY] ALLOW RESPONSE FROM 2005-2015 (If the respondent belongs to the above mentioned target groups and the country of birth is not the survey country allow response from 1900 to 2015)

HHo7	Citizenship(s) possessed
	<b>ASK IF INo2≠5</b> (Ask if the respondent is not a Roma)
	Which citizenship do you have?
	CODE UP TO TWO CITIZENSHIPS
	MULTICODE (TWO ANSWERS) POSSIBLE FOR CODES 1 -3 ONLY
1	[COUNTRY]
2	OTHER 1 [PLEASE SPECIFY]
3	OTHER 2 [PLEASE SPECIFY]
4	Stateless
5	Recognised non-citizen

96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>
<b>HH07OTH1</b>	<b>Citizenship(s) possessed (OTHER 1)</b>
	<b>ASK IF HH07 = 2</b> (Ask if the respondent has states that he/she has a second citizenship)
	PLEASE SPECIFY OTHER CITIZENSHIP 1
	[COUNTRY DROP DOWN LIST]
<b>HH07OTH2</b>	<b>Citizenship(s) possessed (OTHER 2)</b>
	<b>ASK IF HH07 = 3</b> (Ask if the respondent has states that he/she has a third citizenship)
	PLEASE SPECIFY OTHER CITIZENSHIP 2
	[COUNTRY DROP DOWN LIST]
<b>HH08</b>	<b>Year in which country citizenship was obtained</b>
	<b>ASK IF HH07=1</b> (Ask if the respondent has the citizenship of the survey country)
	In what year did you obtain citizenship of [COUNTRY]?
	NUMERICAL ANSWER
	Since birth
	ENTER YEAR:   _   _   _   _   ALLOW RESPONSE FROM 1900 TO 2015 DO NOT ALLOW NUMERICAL ANSWER TO BE LOWER THAN YEAR OF INTERVIEW (2015) MINUS RESPONDENT AGE (HH02)
<b>HH09</b>	<b>Highest level of completed education</b>
	<b>ASK IF IN02=5</b> (Ask If the respondent belongs to the target group of Roma)
	What is the highest level of education you have completed?
	SHOW CARD HH09 WITH COUNTRY SPECIFIC CATEGORIES
	SINGLE RESPONSE
<b>1</b>	Never been in formal education/never completed primary education (ISCED 0)
<b>2</b>	Primary education (ISCED 1)
<b>3</b>	Lower secondary education (ISCED 2)
<b>4</b>	Upper secondary (ISCED 34)
<b>5</b>	Vocational training (ISCED 35)
<b>6</b>	Post-secondary education, non-tertiary (ISCED 4)
<b>7</b>	Short-cycle tertiary education (ISCED 5)
<b>8</b>	Bachelor or equivalent (ISCED 6)
<b>9</b>	Master or equivalent (ISCED 7)
<b>10</b>	Doctorate or equivalent (ISCED 8)
96	<i>Refused (NOT ON SHOW CARD)</i>
97	<i>Doesn't understand the question (NOT ON SHOW CARD)</i>
99	<i>Don't know (NOT ON SHOW CARD)</i>



HH10	Years spent in education
	<p><b>ASK IF IN02=5</b> (Ask if the respondent belongs to the target group of Roma)</p> <p>How many years have you spent in education?</p> <p>ONLY COUNT YEARS IN SCHOOL, INCLUDE TERTIARY EDUCATION, EXCLUDE PRESCHOOL, AND KINDERGARTEN. IF NEVER IN SCHOOL PUT 0</p> <p>NUMERICAL ANSWER</p> <p>ENTER NUMBER:   _   _  </p> <p>ALLOW RESPONSE FROM 0 TO 99</p> <p>DO NOT ALLOW NUMERICAL ANSWER TO BE &gt; THAN RESPONDENT AGE (HH02)</p>
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HH10a	Current attendance of school/vocational training
	<p><b>ASK IF IN02=5 AND HH02=16-24</b> (Ask if the respondent belongs to the target group of Roma AND if the respondent is between 16 and 24 years old)</p> <p>Do you currently attend school or vocational training?</p> <p>SINGLE RESPONSE</p>
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
98	<i>Not applicable</i>
99	<i>Don't know</i>

HH10b	Type of school/training currently attended
	<p><b>ASK IF HH10a=1</b> (Ask if the respondent is currently attending a school or vocational training)</p> <p>Which school/training do you currently attend?</p> <p>SHOW CARD HH10b</p> <p>SINGLE RESPONSE</p> <p>TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES</p>
1	Lower secondary education (ISCED 2)
2	Upper secondary (ISCED 34)
3	Vocational training (ISCED 35)
4	Post-secondary education, non-tertiary (ISCED 4)
5	Short-cycle tertiary education (ISCED 5)
6	Bachelor or equivalent (ISCED 6)
7	Master or equivalent (ISCED 7)
8	Doctorate or equivalent (ISCED 8)
96	<i>Refused (NOT ON SHOW CARD)</i>
97	<i>Doesn't understand the question (NOT ON SHOW CARD)</i>
99	<i>Don't know (NOT ON SHOW CARD)</i>

HH10c	Main reason for not continuing school
	<b>ASK IF HH10a=2 AND HH09&lt;4</b> (Ask if the respondent is currently not attending a school or vocational training AND if the respondent has never been in formal education/has never completed primary education, or if the highest level of education completed is less than upper secondary level)
	What is the main reason why you did not continue at school?
	SINGLE RESPONSE
1	I am looking for a job
2	Considered to be sufficiently educated
3	For health reasons (illness, disability)
4	We can't afford it/It is too expensive (fees/transport/books/clothing)
5	School/University is too far away or difficult to get to
6	Wants to or needs to work
7	Was not accepted in any school or training
8	Did poorly in school (for example, gave up, or failed at entrance exam to the next level)
9	Had problems with the language of instruction
10	Marriage, pregnancy, child birth
11	Hostile school environment, bullying
12	I do not want to (lack of interest)
13	Have no papers/I am not registered at the municipality
14	Other
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HH11	First name or initials (household members)
	<b>ASK ALL EXCEPT IF IN10=1.</b> (Ask all EXCEPT if the household grid and the child grid were completed by the first person selected for the interview)
	<b>NUMBER OF PEOPLE AT HH11 SHOULD EQUAL HH01</b> (The number of household members listed through their first names or initial should be equal to the number of persons living in the household)
	Please now think about the other members of your household. Please may I take the first name or initials of these other members of your household?
	ENTER NAME OR INITIALS FOR EVERY PERSON DISPLAYED
	<b>NUMBER OF ANSWER CODES DISPLAYED = HOUSEHOLD SIZE (HH01) MINUS [IN03]</b> NUMBER OF ANSWER CODES DISPLAYED should be equal to the number of persons living in the household MINUS (Number of persons selected for interview in the household)
1	PERSON 1: OPEN TEXT BOX
2	PERSON 2: OPEN TEXT BOX
3	PERSON 3: OPEN TEXT BOX
4	PERSON 4: OPEN TEXT BOX
5	PERSON 5: OPEN TEXT BOX
6	PERSON 6: OPEN TEXT BOX

HH11a	Additional household members
	<p>These are the household members you have told me about. List the names of the people in the Household.</p> <p>PERSON 1: [Name / Initial] PERSON 2: [Name / Initial] PERSON 3: [Name / Initial] PERSON 4: [Name / Initial] PERSON 5: [Name / Initial] PERSON 6: [Name / Initial] ETC</p> <p>Is there anyone else in your household?</p>
1	All Household members included
2	One or more household members missing

HH11b	Missing household members
	<p><b>ASK IF HH11a=2</b> (Ask if there are one or more household members missing)</p> <p>ENTER THE NUMBER OF HOUSEHOLD MEMBERS MISSING</p> <p>ADD NUMBER OF EXTRA HOUSEHOLD MEMBERS TO HH01 AND THEN GO BACK TO HH11 TO ENTER THE NAMES OF THE MISSING HH MEMBERS.</p>

ASK HH12-HH27c TO THE RESPONDENT FOR EVERY MEMBER OF THE HOUSEHOLD (HH01-1), EXCEPT IF HOUSEHOLD GRID AND CHILD GRID ALREADY COMPLETED (IN10=1).  
IF HOUSEHOLD GRID AND CHILD GRID ALREADY COMPLETED GO TO RA01  
"ASK ALL" FROM HH12-HCH09 EXCLUDES INTERVIEWS WHERE THE HOUSEHOLD AND CHILD GRID HAVE ALREADY BEEN COMPLETED (IN10=1)

HH12	Age (household members)
	<p><b>ASK ALL</b></p> <p>[IF HH11=PERSON 1: Starting with [NAME/INITIALS] (PERSON 1); IF HH11=PERSON 2-PERSON MAX: Now [NAME/INITIALS] (PERSON X)] How old is [HH11= [NAME/INITIALS] (PERSON X)]?</p> <p>NUMERICAL ANSWER</p> <p>ENTER NUMERIC AGE:   _   _   _   ALLOW RESPONSE FROM 0 TO 120</p>
996	Refused
997	Doesn't understand the question
999	Don't know

HH13	Gender (household members)
	<p><b>ASK ALL</b></p> <p>Could you tell me whether [HH11=[NAME/INITIALS] (PERSON X)] is male or female?</p> <p>SINGLE RESPONSE</p>
1	Male
2	Female
3	Other
96	Refused
97	Doesn't understand the question
99	Don't know

HH14	Relationship to grid respondent (household members)
	<b>ASK ALL</b>
	What is [HH11=[NAME/INITIALS]] (PERSON X)'s relationship to you?
	SINGLE RESPONSE
1	Spouse/Partner
2	Son/Daughter: own, step, foster children
3	Son-in-law/Daughter-in-law
4	Grandchild
5	Parent, step parent, parent in law
6	Brother/Sister
7	Other relative
8	Other non-relative
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HH15	Country of birth (household members)
	<b>ASK IF HH12=16+ OR HH12=996-999 AND IN02=1-4 OR 7-8</b> (Ask if the respondent is 16 years old or older OR if the household members' age is missing AND if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharan and people of African descent.)
	In what country was [HH11=[NAME/INITIALS]] (PERSON X) born?
	SINGLE RESPONSE
1	[COUNTRY]
2	[COUNTRY DROP DOWN LIST]
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HH16	Year of immigration (household members)
	<b>ASK IF HH15≠[COUNTRY]</b> (Ask if the country of birth of the household members is different from the survey country)
	In what year did [HH11=[NAME/INITIALS]] (PERSON X) arrive to live in [COUNTRY]?
	SINGLE RESPONSE NUMERICAL ANSWER
1	ENTER YEAR:   _   _   _   _   ALLOW RESPONSE FROM 1900 TO 2015 DO NOT ALLOW NUMERICAL ANSWER TO BE LOWER THAN YEAR OF INTERVIEW (2015) MINUS HOUSEHOLD MEMBER AGE (HH12)
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>



HH17	Country of birth of mother (household members)
	<p><b>ASK IF IN02=1-4 OR 7-8; DO NOT ASK IF HH14=2 AND HH03=2</b>            (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent; DO NOT ASK if the household member is the respondent's son/daughter AND if the respondent is female)</p>
	<p>IF HH14=2 AND HH03=2 THEN PUT IN05 ANSWER INTO HH17            (If the household member is the respondent's son/daughter (own, step, foster children) AND if the respondent declares to be "other" than male or female, put in HH17 the answer to question IN05 (country of birth from contact sheet))</p>
	In what country was [HH11=[NAME/INITIALS] (PERSON X)]'s mother born?
	SINGLE RESPONSE
1	[COUNTRY]
2	[COUNTRY DROP DOWN LIST]
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>
HH18	Country of birth of father (household members)
	<p><b>ASK IF IN02=1-4 OR 7-8; DO NOT ASK IF HH14=2 AND HH03=1</b>            (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent; DO NOT ASK if the household member is the respondent's son/daughter AND if the respondent is male)</p>
	<p>IF HH14=2 AND HH03=1 THEN PUT IN05 ANSWER INTO HH18            (If the household member is the respondent's son/daughter (own, step, foster children) AND if the respondent is male, put in HH18 the answer to question IN05 (country of birth from contact sheet))</p>
	In what country was [HH11=[NAME/INITIALS] (PERSON X)]'s father born?
	SINGLE RESPONSE
1	[COUNTRY]
2	[COUNTRY DROP DOWN LIST]
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>
HH19	Possession of country citizenship (household members)
	<p><b>ASK IF HH12=16+ OR HH12=996-999 AND IF IN02=1-4 OR 7-8</b>            (Ask if the household member is 16 years old or older OR if the household members' age is missing AND if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrants from North Africa and their descendants, recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent)</p>
	Does [HH11=[NAME/INITIALS] (PERSON X)] have citizenship of [COUNTRY]?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>

97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HH20	Year in which country citizenship was obtained (household members)
	<b>ASK IF HH19=1</b> (Ask if the household member has the citizenship of the survey country)
	In what year did [HH11=[NAME/INITIALS] (PERSON X)] obtain citizenship of [COUNTRY]?
	SINGLE RESPONSE NUMERICAL ANSWER
1	Since birth
	ENTER YEAR:   _   _   _   _   ALLOW RESPONSE FROM 1900 TO 2015 DO NOT ALLOW NUMERICAL ANSWER TO BE LOWER THAN YEAR OF INTERVIEW (2015) MINUS HOUSEHOLD MEMBER AGE (HH12)
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HH21	Roma/Russian background (household members)
	<b>ASK IF IN02=5 OR 6</b> (Ask if the respondent belongs to the target group of Roma OR Russian)
	Does [HH11=[NAME/INITIALS] (PERSON X)] have a [IF IN02=5, If the respondent belongs to the target group of Roma: Roma; IF IN02=6, If the respondent belongs to the target group of Russian: Russian] background?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HH22	Employment situation (household members)
	<b>ASK IF HH12=16+ OR HH12=996-999</b> (Ask if the household member is 16 years old or older OR if the household members' age is missing)
	Which of these best describes [HH11=[NAME/INITIALS] (PERSON X)]'s current situation?
	SHOW CARD HH22
	SINGLE RESPONSE
1	In paid work
2	Self-employed
3	Helping in the family business (unpaid)
4	Unemployed
5	A pupil, student, in training
6	Not working due to illness or disability
7	Fulfilling domestic tasks and care responsibilities
8	In retirement
9	In military service or other community service



10	Other (only inactive persons) (NOT ON SHOW CARD)
96	Refused (NOT ON SHOW CARD)
97	Doesn't understand the question (NOT ON SHOW CARD)
99	Don't know (NOT ON SHOW CARD)

HH23	Form of employment (household members)
	<b>ASK IF HH22=1-3</b> (Ask if the respondent declared that the household member is in paid work, self-employed, or helping in family business)
	Is that full-time, part-time or just occasionally?
	SINGLE RESPONSE
1	Full-time
2	Part-time
3	Occasionally
96	Refused (DO NOT READ OUT)
97	Doesn't understand the question (DO NOT READ OUT)
99	Don't know (DO NOT READ OUT)

HH24	Work in last 4 weeks (household members)
	<b>ASK IF HH12=16+ OR HH12=996-999 AND HH22=4-10</b> (Ask if the household member is 16 years old or older OR if the household members' age is missing AND if the respondent declared that the household member's current situation is unemployed, a pupil/student/in training, not working due to illness or disability, fulfilling domestic tasks and care responsibilities, in retirement, in military services or other community service, or other (only inactive persons))
	Did [HH11=[NAME/INITIALS] (PERSON X)] do any work in the last 4 weeks to earn some money?
	SINGLE RESPONSE
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know

HH25	Highest level of completed education (household members)
	<b>ASK IF HH12=16+ OR HH12=996-999 AND IN02=5</b> (Ask if the household member is 16 years old or older OR if the household members' age is missing AND If the respondent belongs to the target group of Roma)
	What is the highest level of education [HH11=[NAME/INITIALS] (PERSON X)] has completed?
	SHOW CARD HH25 WITH COUNTRY SPECIFIC CATEGORIES
	SINGLE RESPONSE
1	Never been in formal education/never completed primary education (ISCED 0)
2	Primary education (ISCED 1)
3	Lower secondary education (ISCED 2)
4	Upper secondary (ISCED 34)
5	Vocational training (ISCED 35)
6	Post-secondary education, non-tertiary (ISCED 4)

7	Short-cycle tertiary education (ISCED 5)
8	Bachelor or equivalent (ISCED 6)
9	Master or equivalent (ISCED 7)
10	Doctorate or equivalent (ISCED 8)
96	<i>Refused</i> (NOT ON SHOW CARD)
97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)
99	<i>Don't know</i> (NOT ON SHOW CARD)

HH26	Years spent in education (household members)
	<b>ASK IF HH12=16+ OR HH12=996-999 AND IN02=5</b> (Ask if the household member is 16 years old or older OR if the household members' age is missing AND If the respondent belongs to the target group of Roma)
	How many years has [HH11=[NAME/INITIALS]] (PERSON X) spent in education?
	ONLY COUNT YEARS IN SCHOOL, INCLUDE TERTIARY EDUCATION, EXCLUDE PRESCHOOL, AND KINDERGARTEN. IF NEVER IN SCHOOL PUT 0
	NUMERICAL ANSWER
	ENTER NUMBER:  __ __  ALLOW RESPONSE FROM 0 TO 99 DO NOT ALLOW NUMERICAL ANSWER TO BE > THAN HOUSEHOLD MEMBER AGE (HH12)
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HH27a	Current attendance of school/vocational training (household members)
	<b>ASK IF HH12=16-24 OR HH12=996-999 AND IN02=5</b> (Ask if the household member is 16 years old or older OR if the household members' age is missing AND If the respondent belongs to the target group of Roma)
	Does [HH11=[NAME/INITIALS]] (PERSON X) currently attend school or vocational training?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
98	<i>Not applicable</i>
99	<i>Don't know</i>

HH27b	Type of school/training currently attended (household members)
	<b>ASK IF HH27a=1</b> (Ask if the household member is currently attending a school/vocational training)
	Which school/training does [HH11=[NAME/INITIALS]] (PERSON X) currently attend?
	SHOW CARD HH27b
	SINGLE RESPONSE
	TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES
1	Lower secondary education (ISCED 2)
2	Upper secondary (ISCED 34)
3	Vocational training (ISCED 35)





4	Post-secondary education, non-tertiary (ISCED 4)
5	Short-cycle tertiary education (ISCED 5)
6	Bachelor or equivalent (ISCED 6)
7	Master or equivalent (ISCED 7)
8	Doctorate or equivalent (ISCED 8)
96	<i>Refused</i> (NOT ON SHOW CARD)
97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)
99	<i>Don't know</i> (NOT ON SHOW CARD)

HH27c	Reasons for not continuing school (household members)
	<p><b>ASK IF HH27a=2 AND HH25&lt;4</b>            (Ask if the household member is currently not attending a school/vocational training AND if the household member has never been in formal education/has never completed primary school, or if the highest level of education completed is less than upper secondary level)</p> <p>What is the main reason why [HH11=[NAME/INITIALS] (PERSON X)] did not continue at school?</p> <p>SINGLE RESPONSE</p>
1	He/She is looking for a job
2	Considered to be sufficiently educated
3	For health reasons (illness, disability)
4	We can't afford it/It is too expensive (fees/transport/books/clothing)
5	School/University is too far away or difficult to get to
6	Wants to or needs to work
7	Was not accepted in any school or training
8	Did poorly in school (for example, gave up or failed at entrance exam to the next level)
9	Had problems with the language of instruction
10	Marriage, pregnancy, child birth
11	Hostile school environment, bullying
12	He/She does not want to (lack of interest)
13	Has no papers/is not registered at the municipality
14	Other
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HH30	Confirmation of entered information (household members)
	SHOW AFTER HOUSEHOLD GRID COMPLETED FOR EACH HOUSEHOLD MEMBER
	SHOW FOR EACH HOUSEHOLD MEMBER
	CONFIRM THAT THE FOLLOWING DETAILS ARE CORRECT AND COMPLETE
	PERSON [X]: [HH11]
	Age: [HH12]
	Gender: [HH13]
	Relationship to respondent: [HH14]
	Country of birth: [HH15]
	Year of arrival in [COUNTRY]: [HH16]

	Mother's country of birth: [HH17]
	Father's country of birth: [HH18]
	Citizenship of [COUNTRY]: [HH19]
	Year when citizenship of [COUNTRY] obtained: [HH20]
	[IF INo2=5, if the respondent belongs to the target group of Roma: Roma; IF INo2=6, if the respondent belongs to the target group of Russian: Russian] background: [HH21]
	Current situation: [HH22], [HH23]
	Worked in the last 4 weeks to earn money: [HH24]
	Highest level of education: [HH25]
	Years spent in education: [HH26]
	Currently attending school or vocational training: [HH27a]
	School/training currently attending: [HH27b]
	Reason for not continuing school: [HH27c]
1	All information correctly listed
2	Information incorrectly listed
	IF HH30=2 (If the information related to the household members are incorrectly listed) REDO HOUSEHOLD GRID QUESTIONS FOR HOUSEHOLD MEMBER

### 1.3. Child grid

	<b>ASK ALL</b>
<b>Introduction</b>	I would now like to ask you about the current situation of the children [IF INo2=5, If the respondent belongs to the target group of Roma: and young people] living in the household.
<b>HCHo1</b>	<b>Regular attendance of childcare</b>
	<b>ASK FOR EACH HOUSEHOLD MEMBER AGED 0-5 LIVING IN THE HOUSEHOLD - REFER TO HOUSEHOLD GRID</b>
	Does [HH11=[NAME/INITIALS] (PERSON X)] regularly attend a public or private childcare (including nursery, preschool, etc.) [TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES]?
	DO NOT INCLUDE CHILDCARE AT HOME THROUGH BABYSITTERS OR RELATIVES. DO INCLUDE PRESCHOOL. REFER TO CURRENT SCHOOL YEAR.
	SINGLE RESPONSE
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know
<b>HCHo2</b>	<b>Current school attendance</b>
	<b>ASK FOR EACH HOUSEHOLD MEMBER AGED 6-15 LIVING IN THE HOUSEHOLD - REFER TO HOUSEHOLD GRID</b>
	Which of the following does [HH11=[NAME/INITIALS] (PERSON X)] currently attend?
	SHOW CARD HCHo2 [TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES]



	DO NOT INCLUDE CHILDCARE AT HOME THROUGH BABYSITTERS OR RELATIVES. DO INCLUDE PRESCHOOL. REFER TO CURRENT SCHOOL YEAR.
	SINGLE RESPONSE
1	Kindergarten or pre-school (ISCED 0)
2	Primary school (ISCED 1)
3	Lower secondary (ISCED 2)
4	Upper secondary (ISCED 34)
5	Vocational training (ISCED 35)
6	Other
7	None
96	<i>Refused</i> (NOT ON SHOW CARD)
97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)
99	<i>Don't know</i> (NOT ON SHOW CARD)

HCHo3	Attendance of special school
	<b>ASK IF HCHo2=1-6 OR 96-99; ONLY ASK IN BG, CZ, HR, HU, RO, SK</b> (Ask if the 6-15 years old household member is currently attending Kindergarten or pre-school, primary school, lower secondary, upper secondary, vocational training, or other types of school OR if the respondent refused, did not understand, or did not know how to answer the question related to the current school attendance of the 6-15 years old household member; ONLY ASK in Bulgaria, Czech Republic, Croatia, Hungary, Romania and Slovakia)
	Is [HH11=[NAME/INITIALS] (PERSON X)] attending a special [TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES] school?
	'SPECIAL' SCHOOL IS A SCHOOL FOR CHILDREN WITH SPECIAL EDUCATIONAL NEEDS. IT CAN REFER TO A SCHOOL THAT PROVIDES EDUCATION TO CHILDREN WITH LEARNING, PHYSICAL OR DEVELOPMENTAL DISABILITIES, OR WITH BEHAVIOURAL ISSUES
	SINGLE RESPONSE
0	Such schools do not exist in [COUNTRY]
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
98	<i>Not applicable</i>
99	<i>Don't know</i>

HCHo4	Reasons for choosing special school (only asked in 6 countries)		
	<b>ASK IF HCHo3=1</b> (Ask if the 6-15 years old household member is attending a special school)		
	What were the main reasons for choosing this school?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
HCHo4_01	His/her physical disability	0	1
HCHo4_02	His/her mental disability	0	1
HCHo4_03	Family and/or friends recommended this school [to us]	0	1

HCHo4_04	The school provides food and/or more services than regular schools	0	1
HCHo4_05	School authorities recommended this school [to us]	0	1
HCHo4_06	It was the closest school	0	1
HCHo4_07	The school programme is easier (it is easier for the child to cope; the child had learning problems)	0	1
HCHo4_08	The school programme there is better	0	1
HCHo4_09 HCHo4_09_Other	Other (please specify): OPEN TEXT BOX	0	1
HCHo4_96	<i>Refused</i>	0	1
HCHo4_97	<i>Doesn't understand the question</i>	0	1
HCHo4_99	<i>Don't know</i>	0	1

HCHo5	Reasons for not going to school		
	<b>ASK IF HCHo2=7</b> (Ask if the 6-15 years old household member is currently not attending any school or training)		
	You said that [HH11= [NAME/INITIALS] (PERSON X)] is not going to school. What are the <u>main</u> reasons for that?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
HCHo5_01	Still too young	0	1
HCHo5_02	Considered to be sufficiently educated	0	1
HCHo5_03	For health reasons (illness, disability)	0	1
HCHo5_04	We can't afford it/It is too expensive (fees/transport/books/clothing)	0	1
HCHo5_05	School is too far away or difficult to get to	0	1
HCHo5_06	Wants to or needs to work	0	1
HCHo5_07	Is needed at home	0	1
HCHo5_08	Did poorly in school (for example, gave up, or failed at entrance exam to the next level)	0	1
HCHo5_09	Had problems with the language of instruction	0	1
HCHo5_10	Marriage, pregnancy, child birth	0	1
HCHo5_11	Hostile school environment, bullying	0	1
HCHo5_12	She/he does not want to (lack of interest)	0	1
HCHo5_13	Has no papers/is not registered at the municipality	0	1
HCHo5_14	Other	0	1
HCHo5_96	<i>Refused</i>	0	1
HCHo5_97	<i>Doesn't understand the question</i>	0	1
HCHo5_99	<i>Don't know</i>	0	1



HCHo5a	Amount of Roma classmates
	<p><b>ASK IF HCHo2=1-6 AND INo2=5</b> (Ask if the 6-15 years old household member is currently attending Kindergarten or pre-school, primary school, lower secondary, upper secondary, vocational training, or other types of schools AND If the respondent belongs to the target group of Roma)</p> <p>Please think about the class [HH11=[NAME/INITIALS] (PERSON X)] attends. How many of the classmates would you say are Roma: all of them, most of them, some or none of them?</p> <p>SINGLE RESPONSE</p>
1	All
2	Most of them
3	Some of them
4	None of them
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HCHo5b	Amount of Roma schoolmates
	<p><b>ASK IF HCHo2=1-6 AND INo2=5</b> (Ask if the 6-15 years old household member is currently attending Kindergarten or pre-school, primary school, lower secondary, upper secondary, vocational training, or other types of schools AND If the respondent belongs to the target group of Roma)</p> <p>Now please think about the school [HH11=[NAME/INITIALS] (PERSON X)] attends. How many of the schoolmates would you say are Roma: all of them, most of them, some or none of them?</p> <p>SINGLE RESPONSE</p>
1	All
2	Most of them
3	Some of them
4	None of them
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HCHo6	Child labour in the last 4 weeks
	<p><b>ASK FOR EACH HOUSEHOLD MEMBER AGED 10-15 LIVING IN THE HOUSEHOLD - REFER TO HOUSEHOLD GRID</b></p> <p>Did [HH11=[NAME/INITIALS] (PERSON X)] do any work in the last 4 weeks? By this I don't mean everyday household chores.</p> <p>PAID AND UNPAID WORK</p> <p>SINGLE RESPONSE</p>
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HCHo7	Nature of child labour		
	<b>ASK IF HCHo6=1</b> (Ask if the 10-15 years old household member did any work in the last 4 weeks)		
	What kind of work was that?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
HCHo7_01	Work in family business (e.g. help at a shop/ restaurant, selling things, making things for sale)	0	1
HCHo7_02	Babysitting (caring for children)	0	1
HCHo7_03	Domestic work outside the household (cleaning, washing, cooking for others)	0	1
HCHo7_04	Work on a farm, food garden, looking after animals (outside the house/home)	0	1
HCHo7_05	Work at construction	0	1
HCHo7_06	Catching fish, collecting berries, mushrooms or other food for sale	0	1
HCHo7_07	Collecting things for reselling/recycling	0	1
HCHo7_08	Selling in the street, watching over cars, doing small errands	0	1
HCHo7_09	Asking for money in the street	0	1
HCHo7_10	Other	0	1
HCHo7_96	<i>Refused</i>	0	1
HCHo7_97	<i>Doesn't understand the question</i>	0	1
HCHo7_98	<i>Not applicable</i>	0	1
HCHo7_99	<i>Don't know</i>	0	1

HCHo8	Weekly hours of child labour	
	<b>ASK IF HCHo6=1</b> (Ask if the 10-15 years old household member did any work in the last 4 weeks)	
	How many hours does [HH11=[NAME/INITIALS] (PERSON X)] work per week?	
	IF WORK TIME VARIES, TAKE THE AVERAGE OF THE PAST 4 WEEKS	
	SINGLE RESPONSE NUMERICAL ANSWER	
	(Average) number of hours per week:  __   __   __   ALLOW RESPONSE FROM 00 TO 168	
996	<i>Refused</i>	
997	<i>Doesn't understand the question</i>	
999	<i>Don't know</i>	

HCHo9	Compensation of child labour	
	<b>ASK IF HCHo6=1</b> (Ask if the 10-15 years old household member did any work in the last 4 weeks)	
	Does [HH11=[NAME/INITIALS] (PERSON X)] get paid for this work?	
	SINGLE RESPONSE	
1	Yes	
2	No	



96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
98	<i>Not applicable</i>
99	<i>Don't know</i>

## 1.4. Housing and Living Standard

	<b>ASK ALL</b>
<b>Introduction</b>	I would like to ask you now a few questions concerning your home/apartment.

HLS01	Number of rooms in accommodation
	<p><b>ASK IF IN02 = 5 or 6 OR IF (IN02 = 1-4 or 7-8 and IN10 = 2)</b>            (Ask If the respondent belongs to the target group of Roma OR of Russian, OR ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent and no other member of the same household has already been interviewed)</p> <p>How many rooms does your accommodation have, excluding the kitchen?  <b>READ OUT THE FOLLOWING CLARIFICATION:</b> A kitchen-living room counts only as one room. Do not count areas such as entrance halls, corridors, laundry room, toilets, veranda, etc. If the household shares the accommodation with other only count the number of rooms belonging to the sole use of this household.</p> <p>CODE 0 IF THERE IS NO ROOM FOR THE SOLE USE OF THE HOUSEHOLD, FOR EXAMPLE SHARED BEDROOM</p> <p>NUMERICAL ANSWER</p> <p>Write in number of rooms:   _   _    <b>ALLOW RESPONSE FROM 00 TO 20</b></p>
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

HLS02	Housing tenure
	<p><b>ASK IF IN02 = 5 or 6 OR IF (IN02 = 1-4 or 7-8 and IN10 = 2)</b>            (Ask If the respondent belongs to the target group of Roma OR of Russian, OR if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent and no other member of the same household has already been interviewed)</p> <p>Do you own or rent your accommodation?</p> <p>SHOW CARD HLS02</p> <p>SINGLE RESPONSE</p>
1	Own without any mortgage (i.e. without any loans)
2	Own with mortgage
3	Rent from municipal/social housing
4	Rent from a private landlord
5	Live here without paying
6	Other (NOT ON SHOW CARD)

96	Refused (NOT ON SHOW CARD)
97	Doesn't understand the question (NOT ON SHOW CARD)
99	Don't know (NOT ON SHOW CARD)

HLS04	Facilities in accommodation					
	<b>ASK IF IN02 = 5 or 6 OR IF (IN02 = 1-4 or 7-8 and IN10 = 2)</b> (Ask If the respondent belongs to the target group of Roma OR of Russian, OR if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent and no other member of the same household has already been interviewed)					
	Do you have the following items in your accommodation?					
	SINGLE RESPONSE					
		Yes	No	Refused	Doesn't understand the question	Don't know
HLS04_1	Tap water (inside)	1	2	96	97	99
HLS04_2	A kitchen (inside)	1	2	96	97	99
HLS04_3	Indoor (flushing) toilet	1	2	96	97	99
HLS04_4	Shower or bathroom (inside)	1	2	96	97	99
HLS04_5	Any kind of heating facility	1	2	96	97	99
HLS04_6R	[SHOW IF IN02=5 AND HLS04_3=2, show if the respondent belongs to the target group of Roma AND if the respondent doesn't have an indoor (flushing) toilet] Latrine / Toilet outside	1	2	96	97	99
HLS04_7R	[SHOW IF IN02=5, show if the respondent belongs to the target group of Roma] Connection to public sewerage	1	2	96	97	99
HLS04_8R	[SHOW IF IN02=5, show if the respondent belongs to the target group of Roma] Electricity supply	1	2	96	97	99

HLS05	Financial capacity to keep house warm	
	<b>ASK IF IN02 = 5 or 6 OR IF (IN02 = 1-4 or 7-8 and IN10 = 2)</b> (Ask If the respondent belongs to the target group of Roma OR of Russian, OR if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent and no other member of the same household has already been interviewed)	
	Can your household afford to keep its home adequately warm?	
	SINGLE RESPONSE	
1	Yes	
2	No	
96	Refused	





97	<i>Doesn't understand the question</i>
98	<i>Not applicable</i>
99	<i>Don't know</i>

HLS06	Problems with accommodation					
	<b>ASK IF IN02 = 5 or 6 OR IF (IN02 = 1-4 or 7-8 and IN10 = 2)</b> (Ask If the respondent belongs to the target group of Roma OR of Russian, OR if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharan and people of African descent and no other member of the same household has already been interviewed)					
	Does your accommodation/the place where you live have any of the following problems?					
	SINGLE RESPONSE					
		Yes	No	<i>Refused</i>	<i>Doesn't understand the question</i>	<i>Don't know</i>
HLS06_1	It is too dark (meaning there is not enough daylight coming through the windows)	1	2	96	97	99
HLS06_2	Too much noise from neighbours or from outside (traffic, business, factory, etc.)	1	2	96	97	99
HLS06_3	Leaking roof or damp walls/ floors/foundation or rot in window frames or floor	1	2	96	97	99
HLS06_4	Pollution, grime or other environmental problems in the local area such as: smoke, dust, unpleasant smells or polluted water	1	2	96	97	99
HLS06_5	Crime, violence and vandalism in the local area	1	2	96	97	99



# Section 2

## Rights Awareness, Perceptions And Attitudes

### 2.1. Attitudes

RA01	Level of attachment to local area/country/Europe									
	<b>ASK ALL</b>									
	People may feel different levels of attachment to their neighbourhood or village, to their town or city, to their region, to the country where they live, or to the European Union. On a scale from 1 to 5 where 1 equals "not at all attached" and 5 "very strongly attached", please tell me to what extent do you feel attached to...? <b>[TAILOR TO ITEM]</b>									
	SHOW CARD RA01									
	SINGLE RESPONSE									
		Not at all attached				Very strongly attached	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Not applicable (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
RA01_1	The neighbourhood (where you live)	1	2	3	4	5	96	97	98	99
RA01_2	The village/town/city (where you live)	1	2	3	4	5	96	97	98	99
RA01_3	The [COUNTRY/REGION] (where you live)	1	2	3	4	5	96	97	98	99
RA01_4	[COUNTRY]	1	2	3	4	5	96	97	98	99
RA01_5	The European Union	1	2	3	4	5	96	97	98	99

RAo2	Self-identification as national/European/ethnic minority/ country national of CoB/CoB of parents										
<p><b>ASK ALL</b></p> <p>People might see themselves in different ways. The following question is about how you see yourself. On a scale from 1 to 5, where 1 equals “not at all” and 5 “very strongly”, to what extent do you feel...?</p> <p>SHOW CARD RAo2</p> <p>SINGLE RESPONSE</p>											
	Not at all					Very strongly	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Not applicable (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)	
	RAo2_1	European	1	2	3	4	5	96	97	98	99
	RAo2_2	[SURVEY COUNTRY NATIONAL]	1	2	3	4	5	96	97	98	99
	RAo2_3	IF INo2=5, If the respondent belongs to the target group of Roma: Roma; IF INo2=6, If the respondent belongs to the target group of Russian: Russian; IF INo2=4 OR IF INo5=[COUNTRY] OR OTHER EU MEMBER / EFTA STATE, if the respondent is a recent immigrant OR if the respondent's country of birth is not the survey country or any other EU or EFTA country: COUNTRY NATIONAL OF [COUNTRY OF BIRTH]	1	2	3	4	5	96	97	98	99
RAo2_4	ASK IF INo2 = 1-4 or 7-8 IF INo5=[COUNTRY] OR OTHER EU MEMBER / EFTA STATE AND INo7≠INo5 or 96 or 99; (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharan and people of African descent; IF the country in which the respondent was born is the survey country OR another EU or EFTA state, AND the country of birth of the respondent's mother is not the country of birth of the respondent or it is not known): COUNTRY NATIONAL OF INo7]	1	2	3	4	5	96	97	98	99	



RA02_5	ASK IF IN02 = 1-4 or 7-8 AND IF IN05=( <b>[COUNTRY]</b> OR OTHER EU MEMBER / EFTA STATE) AND IN08≠IN07 or 96 or 99 AND IN08≠IN05; (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent, AND if the country in which the respondent was born is the survey country OR another EU or EFTA state, AND if the country of birth of the father is not the country of birth of the mother or if it is unknown (missing values), AND IF the country of birth of the father is not the country of birth of the respondent): <b>[COUNTRY NATIONAL OF IN08]</b> )	1	2	3	4	5	96	97	98	99

## 2.2. Perceptions of discrimination

	<b>ASK ALL</b>
<b>Introduction</b>	I would like to ask you a few questions about human rights. A basic right is to be treated equally. Still, some people might experience discrimination. By discrimination we mean when somebody is treated unfavourably compared with others because of their skin colour, age, sex, sexual orientation, disability, ethnic origin, religion or religious beliefs.

RA03	Extent of discrimination on different grounds in country									
	<b>ASK ALL</b>									
	For each of the following types of discrimination, could you please tell me whether, in your opinion, it is very rare, fairly rare, fairly widespread, or very widespread in <b>[COUNTRY]</b> ?									
	SHOW CARD RA03									
	SINGLE RESPONSE									
		Very rare	Fairly rare	Fairly widespread	Very widespread	Non-existent (NOT ON SHOW CARD)	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)	
<b>RA03_1</b>	Discrimination on the basis of skin colour	1	2	3	4	5	96	97	99	
<b>RA03_2</b>	Discrimination on the basis of ethnic origin or immigrant background	1	2	3	4	5	96	97	99	
<b>RA03_3</b>	Discrimination on the basis of religion or religious beliefs	1	2	3	4	5	96	97	99	

## 2.3. Right Awareness

RA04	Awareness of support organisations in country
	<b>ASK ALL</b>
	Do you know of any organisations in [COUNTRY] that offer support or advice to people who have been discriminated against – for whatever reason?
	SINGLE RESPONSE
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know

  

RA05_1	Awareness of equality bodies in country (1)
	<b>ASK ALL</b>
	Have you ever heard of the [NAME OF EQUALITY BODY 1]?
	SINGLE RESPONSE
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know

  

RA05_2	Awareness of equality bodies in country (2)
	<b>ASK ALL IF NAME OF EQUALITY BODY 2 PROVIDED</b>
	And have you ever heard of the [NAME OF EQUALITY BODY 2]?
	SINGLE RESPONSE
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know

  

RA05_3	Awareness of equality bodies in country (3)
	<b>ASK ALL IF NAME OF EQUALITY BODY 3 PROVIDED</b>
	How about [NAME OF EQUALITY BODY 3], have you ever heard of it?
	SINGLE RESPONSE
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know



RAo5_4	Awareness of equality bodies in country (4)
	<b>ASK ALL IF NAME OF EQUALITY BODY 4 PROVIDED (ONLY IN GERMANY)</b>
	How about [NAME OF EQUALITY BODY 4], have you ever heard of it?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

RAo6	Awareness of anti-discrimination law in country
	<b>ASK ALL</b>
	As far as you are aware, is there a law in [COUNTRY] that forbids discrimination based on skin colour, ethnic origin or religion?
	READ OUT
	SINGLE RESPONSE
1	Yes, there is a law
2	No, there is no law
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>

RAo7	Awareness of anti-discrimination campaigns in the past 12 months in country
	<b>ASK ALL</b>
	In the past 12 months in [COUNTRY], have you seen or heard of any campaigns against discrimination based on skin colour, ethnic origin or religion?
	CAMPAIGNS CAN BE ON TV, RADIO, IN THE MEDIA, OR IN PUBLIC SPACES (E.G. POSTERS, ETC.)
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

RAo8	Awareness of "Dosta!" campaign
	<b>ASK IF INo2=5</b> (Ask If the respondent belongs to the target group of Roma)
	Have you heard of the Dosta! campaign – 'Go beyond stereotypes, meet the Roma?'
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

RA09	Frequency of worry about experiencing harassment when out in public							
	<b>ASK ALL</b>							
	When out in public, how often are you worried that the following things might occur because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]?							
	SHOW CARD RA09 WITH ANSWER CATEGORIES (1 TO 4). READ OUT ITEMS (RA09_1 to RA09_3).							
	WE ARE ASKING ABOUT THE POSSIBILITY OF THIS HAPPENING IN [COUNTRY].							
	SINGLE RESPONSE							
		Never	Sometimes	Often	All the time	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
<b>RA09_1</b>	Verbal insults or offensive comments because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	3	4	96	97	99
<b>RA09_2</b>	Inappropriate staring, offensive gestures because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	3	4	96	97	99
<b>RA09_3</b>	A physical attack because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	3	4	96	97	99

RA10	Avoidance of certain places for fear of being treated badly
	<b>ASK ALL</b>
	Do you avoid certain places, such as shops or cafes or public transport, for fear of being treated badly because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]
	SINGLE RESPONSE
<b>1</b>	Yes
<b>2</b>	No
<b>96</b>	Refused
<b>97</b>	Doesn't understand the question
<b>99</b>	Don't know





# Section 3

## Employment

### 3.1. Unemployment

EU01	Year when last in work
	<p><b>ASK IF HH04= 4-10 OR 96-99</b>            (Ask if the respondent's current situation is unemployed, a pupil, student, in training, not working due to illness or disability, is fulfilling domestic tasks and care responsibilities, in retirement, in military service or other community service, or other (only inactive persons), OR if the respondent refused, did not understand, or did not know how to answer the question related to his/her employment situation)</p>
	<p>I would now like to ask you some questions about your experiences concerning work.            [IF HH04=4-9, if the respondent's current situation is unemployed, a pupil, student, in training, not working due to illness or disability, is fulfilling domestic tasks and care responsibilities, in retirement, in military service or other community service, or other (only inactive persons):            You told me before that you are currently [INSERT ANSWER TO HH04, insert answer to the question related to the respondent's current employment situation]. In what year was the last time you were in work?</p>
	<p>SINGLE RESPONSE            NUMERICAL ANSWER</p>
1	<p>Year when last job finished:  __   __   __   __              ALLOW RESPONSE FROM [2015-AGE ENTERED IN HH02] TO 2015</p>
2	Currently working
3	Have never worked
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>
EU02	Name or title of last job
	<p><b>ASK IF EU01=1</b>            (Ask if the respondent gave his/her last year he/she was working)</p>
	<p>What was your last job or occupation?</p>
	<p>USE CARD EU02 WITH LIST OF OCCUPATIONS TO CODE THE RESPONDENT'S SPONTANEOUS ANSWER;            IF RESPONDENT UNSURE, PROBE FOR TYPE OF JOB AND ASK WHICH TYPES OF JOBS COME CLOSEST.</p>
	<p>SINGLE RESPONSE</p>

1	<p><b>Elementary occupations</b> Such as domestic, hotel and office cleaners, building construction labourers, garbage and recycling collectors, street vendors (excluding food), domestic helpers, window cleaners, shelf fillers, hand packers, unskilled factory workers, kitchen/catering assistants, food preparation assistants, postal workers, road sweepers, refuse sorters, traffic wardens. Agricultural, forestry and fishery labourers, fruit and vegetable pickers. Labourers, packers, goods handling and storage staff. Labourers in mining, manufacturing and transport. Odd job persons.</p>
2	<p><b>Plant and Machine Operator and Assembler</b> Such as transport and mobile machine drivers, plant and machine operators, and routine operatives (sorters, assemblers), HGV, van, fork lift, train, bus and taxi drivers.</p>
3	<p><b>Building, Crafts or a Related Trade Person</b> Such as electricians, motor mechanics, machine repairers, metal workers, blacksmiths, welders, TV engineers, plumbers, builders, bricklayers, carpenters, painters, printers, butchers, bakers, furniture makers, foremen, tailors, seamstresses. Producers of handicrafts.</p>
4	<p><b>A Skilled Agricultural, Forestry and Fishery Worker</b> Such as dairy producers, landscape gardeners and horticultural workers, subsistence farmers and fishermen/women.</p>
5	<p><b>A Sales, Customer or Personal Service Worker</b> Such as shopkeepers, street and market stall sales people, street food sales people, sales assistants and retail cashiers, telesales persons, call centre agents, waiters/waitresses and bartenders, customer care occupations, travel attendants and travel guides. Personal <u>care</u> workers such as those providing care to children, elderly and disabled people; ambulance workers, healthcare assistants, teaching assistants. Personal <u>service</u> workers such as hairdressers, beauticians, cooks, driving instructors, undertakers and housekeepers. Protective service workers such as security guards, and junior police officers, fire-fighters, prison officers, building caretakers.</p>
6	<p><b>Clerical support</b> Such as secretaries, receptionists, telephonists, book-keepers, travel agents, accounting clerks, credit controllers/wage clerks, assistants/clerks, communication operators, market research interviewers, pension and insurance clerks, office assistants, database assistants, data entry clerks, postmen/women.</p>
7	<p><b>A Technician or Associate Professional</b> Such as science, engineering and IT technicians, accounting technicians, manufacturing/ construction supervisors, draughtspersons, insurance brokers/agents, finance and investment analysts and advisers, buyers, estate agents, specialised secretaries (legal or medical), air traffic controllers, pilots, graphic designers, chefs, junior nurses, dental assistants, opticians, therapists, community workers, careers advisors, health and safety officers, housing officers, police inspectors and detectives, photographers, interior designers, sports players.</p>
8	<p><b>A Professional</b> Such as professional engineers, software and IT professionals, accountants, chemists, scientific researchers, solicitors and lawyers, economists, architects, actuaries, doctors, senior nurses, midwives, psychologists, teachers, social workers, librarians, actors, artists, authors, writers/journalists, musicians.</p>
9	<p><b>A Manager</b> Such as chief executives, senior government officials, legislators, managing directors, senior business managers, senior production managers, senior service managers, sales and marketing managers, human resource managers, bank managers, hotel managers, restaurant managers, factory owners.</p>
10	Employed in a military capacity by the Armed Forces
11	Other (please specify): OPEN TEXT BOX [EU02_11_Other]
96	Refused
97	Doesn't understand the question
99	Don't know



EU03	Unemployment registration
	<b>ASK IF EU01=1 OR 3 OR 96-99</b> (Ask if the respondent gave his/her last year he/she was working OR if the respondent has never worked OR if the respondent refused/ did not understand/ did not answer the question related to year when last in work)
	Are you currently registered as unemployed?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

EU04	Work in the last 4 weeks
	<b>ASK IF EU01=1 OR 3 OR 96-99</b> (Ask if the respondent gave his/her last year he/she was working OR if the respondent has never worked OR if the respondent refused/ did not understand/ did not answer the question related to year when last in work)
	Did you do any work in the last 4 weeks to earn some money?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

EU05	Currently looking for work
	<b>ASK ALL</b>
	Are you currently looking for work?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
98	<i>Not applicable</i>
99	<i>Don't know</i>

EU06	Main reasons for not looking for work
	<b>ASK IF (EU01≠2 or HH04 &gt;3) AND EU05=2</b> (Ask if the respondent is not currently working or if the respondent's current situation is unemployed, a pupil, student, in training, not working due to illness or disability, is fulfilling domestic tasks and care responsibilities, in retirement, in military service or other community service, or other (only inactive persons) AND if the respondent is currently not looking for work)
	What are the main reasons why you are not looking for work?
	PROBE FOR MORE, CODE ALL THAT APPLY
	MULTIPLE RESPONSES

		Not mentioned	Mentioned
EU06_01	I will start a job soon	0	1
EU06_02	Because there are no jobs/it's hopeless	0	1
EU06_03	Because of health problems	0	1
EU06_04	Because I have no legal permit to work	0	1
EU06_05	Nobody hires me because of my: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma origin/being Roma / ethnic minority background/my Russian nationality]	0	1
EU06_06	Currently studying/too young	0	1
EU06_07	Retired/too old	0	1
EU06_08	I have small child(ren)/elderly/ sick relatives to look after	0	1
EU06_09	Homemaker	0	1
EU06_10	I don't want/need to look for a job	0	1
EU06_11	Other	0	1
EU06_96	<i>Refused</i>	0	1
EU06_97	<i>Doesn't understand the question</i>	0	1
EU06_99	<i>Don't know</i>	0	1

EU07	Looked for work in country in past 5 years
	<p><b>ASK IF EU05=2 OR 96-99</b> (Ask if the respondent is currently not looking for work OR if the respondent refused/did not understand/did not know or gave an inapplicable answer to the question if he/she is currently looking for work)</p> <p>Have you ever looked for work in the past 5 years in [COUNTRY] (or since you have been in [COUNTRY])?</p> <p>IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"</p> <p>SINGLE RESPONSE</p>
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

EU08	Experiences of discriminatory job adverts in country in past 5 years
	<p><b>ASK IF EU05=1 OR EU07=1</b> (Ask if the respondent is currently looking for work OR if the respondent has been looking for work in the past 5 years or since he/she arrived in the country if less than 5 years ago)</p> <p>In the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), have you seen any adverts for jobs that excluded or discouraged applicants with an/a: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]?</p> <p>IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"</p> <p>SINGLE RESPONSE</p>
1	Yes
2	No



96	Refused
97	Doesn't understand the question
99	Don't know

### 3.1.1. Experiences of discrimination when looking for work

EUD01	Experiences of discrimination when looking for work in country in past 5 years		
	<b>ASK IF EU05=1 OR EU07=1</b> (Ask if the respondent is currently looking for work OR if the respondent has been looking for work in the past 5 years or since he/she arrived in the country if less than 5 years ago)		
	When looking for work in the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), have you ever felt discriminated against for any of the following reasons? Tell me all that apply.		
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"		
	SHOW CARD WITH THE DEFINITION OF DISCRIMINATION (EUD01_DISCRIM) ONLY WHEN NEEDED ("BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF")		
	SHOW CARD EUD01, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES, EXCEPT EUD01_09		
		Not mentioned	Mentioned
EUD01_01	A. Skin colour	0	1
EUD01_02	B. [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / ethnic origin]	0	1
EUD01_03	C. Religion or religious beliefs	0	1
EUD01_04	D. Age (such as being too young or too old)	0	1
EUD01_05	E. Sex/gender (such as being a man or a woman)	0	1
EUD01_06	F. Disability	0	1
EUD01_07	G. Sexual orientation (such as being gay, lesbian or bisexual)	0	1
EUD01_08 EUD01_08_Other	H. Other (please specify): OPEN TEXT BOX	0	1
EUD01_09	I. I haven't felt discriminated against on any ground when looking for work in the past 5 years	0	1
EUD01_96	Refused (NOT ON SHOW CARD)	0	1
EUD01_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
EUD01_99	Don't know (NOT ON SHOW CARD)	0	1

EUD02	Date of last experience of discrimination when looking for work		
	<b>ASK IF EUD01=EUD01_01 OR EUD01_02 OR EUD01_03</b> (Ask if the respondent experienced discrimination when looking for work in [COUNTRY] in the past 5 years because of the skin colour OR because of the ethnic origin or immigrant background OR because of the religion or religious beliefs)		
	When was the LAST TIME you felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] when looking for work?		
	READ OUT		
	SINGLE RESPONSE		

1	Sometime in the past 12 months
2	Sometime in the past 5 years, but not in the past 12 months
3	More than 5 years ago
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>

EUDo3	Number of experiences of discrimination when looking for work in past 12 months
	<b>ASK IF EUDo2=1</b> (Ask if the last time the respondent felt discriminated against when looking for work was sometime in the past 12 months)
	HOW MANY TIMES has this happened to you in the past 12 months when looking for work?
	SINGLE RESPONSE
1	Once
2	Twice
3	Three times
4	Four times
5	Five times
6	6 to 10 times
7	More than 10 times
8	All the time (daily)
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

EUDo4	Reasons for last experience of discrimination when looking for work		
	<b>ASK IF EUDo2=1 OR 2</b> (Ask if the last time the respondent felt discriminated against when looking for work was sometime in the past 5 years, but not in the past 12 months)		
	LAST TIME you felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] when looking for work, in your opinion, what were the main reasons for this?		
	SHOW CARD EUDo4, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES, EXCEPT EUDo4_09		
		Not mentioned	Mentioned
EUDo4_01	1. My skin colour/my physical appearance	0	1
EUDo4_02	2. My first or last name	0	1
EUDo4_03	3. My accent/the way I speak [COUNTRY LANGUAGE]	0	1
EUDo4_04	4. The way I am dressed (such as wearing a headscarf/turban)	0	1
EUDo4_05	5. The reputation of the neighbourhood where I live (my address)	0	1
EUDo4_06	6. My citizenship	0	1
EUDo4_07	7. My country of birth	0	1
EUDo4_08 EUDo4_8_Other	8. Other reason (please specify): OPEN TEXT BOX	0	1



EUDo4_09	9. None of the above	0	1
EUDo4_96	<i>Refused</i> (NOT ON SHOW CARD)	0	1
EUDo4_97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)	0	1
EUDo4_99	<i>Don't know</i> (NOT ON SHOW CARD)	0	1

EUDo5	Reporting last incident of discrimination when looking for work		
	<b>ASK IF EUDo2=1 OR 2</b> (Ask if the last time the respondent felt discriminated against when looking for work was in the past 5 years including the past 12 months)		
	LAST TIME you felt discriminated against because of your: <b>[TAILORED TO TARGET GROUP CATEGORIES</b> ethnic or immigrant background / Roma background / ethnic minority background] when looking for work, did you report or make a complaint about the incident?		
	CLARIFY THAT REQUESTING INFORMATION OR ADVICE IS ALSO CLASSIFIED UNDER 'REPORTING'		
	SINGLE RESPONSE		
<b>1</b>	Yes		
<b>2</b>	No		
96	<i>Refused</i>		
97	<i>Doesn't understand the question</i>		
99	<i>Don't know</i>		

EUDo6	Person or institution to whom incident was reported		
	<b>ASK IF EUDo5=1</b> (Ask if the respondent reported or made a complaint about the last incident of discrimination when looking for work in the past 5 years)		
	Who did you report the incident or make the complaint to?		
	SHOWCARD EUDo6 PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
EUDo6_01	1. Police	0	1
EUDo6_02	2. Trade Union, Labour Union, Staff Committee	0	1
EUDo6_03	3. Employer	0	1
EUDo6_04	4. Non-governmental organisation (NGO)/charity	0	1
EUDo6_05	5. Community organisation (e.g. church/faith-based, minority group)	0	1
EUDo6_06	6. Community leader	0	1
EUDo6_07	7. [NAME OF COUNTRY'S EQUALITY BODY 1]	0	1
EUDo6_08	8. [NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY	0	1
EUDo6_09	9. [NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
EUDo6_10	10. [NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
EUDo6_11	11. A lawyer/legal service	0	1
EUDo6_12	12. Politician, member of parliament, council, etc.	0	1
EUDo6_13	13. The media	0	1

<b>EUDo6_14</b> <b>EUDo6_14_Other</b>	14. Other (please specify): OPEN TEXT BOX	0	1
<b>EUDo6_96</b>	<i>Refused</i> (NOT ON SHOW CARD)	0	1
<b>EUDo6_97</b>	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)	0	1
<b>EUDo6_99</b>	<i>Don't know</i> (NOT ON SHOW CARD)	0	1

<b>EUDo7</b>	<b>Degree of satisfaction with handling of complaint</b>							
	<b>ASK IF EUDo6=1-14</b> (Ask if the respondent reported the last incident of discrimination when looking for work to any persons or institutions)							
	To what extent were you satisfied with how...							
	SHOW CARD EUDo7. ONLY READ OUT RESPONSE SCALE ONCE							
	SINGLE RESPONSE							
		Very dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Very satisfied	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
<b>EUDo7_01</b>	[SHOW IF EUDo6=1, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to the police: the police handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_02</b>	[SHOW IF EUDo6=2, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to the trade union/labour union/staff committee: the trade union, labour union, staff committee handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_03</b>	[SHOW IF EUDo6=3, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to the employer: the employer handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_04</b>	[SHOW IF EUDo6=4, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to a NGO/charity: the non-governmental organisation (NGO)/charity handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_05</b>	[SHOW IF EUDo6=5, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to the community organisation: the community organisation (e.g. church/faith-based, minority group) handled your report or complaint?]	1	2	3	4	96	97	99





<b>EUDo7_06</b>	[SHOW IF EUDo6=6, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to the community leader: the community leader handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_07</b>	[SHOW IF EUDo6=7, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to [EQUALITY BODY 1]: the [NAME OF COUNTRY's EQUALITY BODY 1] handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_08</b>	[SHOW IF EUDo6=8, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to [EQUALITY BODY 2]: the [NAME OF COUNTRY's EQUALITY BODY 2] handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_09</b>	[SHOW IF EUDo6=9, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to [EQUALITY BODY 3]: the [NAME OF COUNTRY's EQUALITY BODY 3] handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_10</b>	[SHOW IF EUDo6=10, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to [EQUALITY BODY 4]: the [NAME OF COUNTRY's EQUALITY BODY 4] handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_11</b>	[SHOW IF EUDo6=11, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to the lawyer/legal service: the lawyer/legal service handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_12</b>	[SHOW IF EUDo6=12, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to the politician/member of the parliament, council, etc.: the politician, member of parliament, council, etc. handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_13</b>	[SHOW IF EUDo6=13, Show if the respondent reported or made a complaint about the last incident of discrimination when looking for work to the media: the media handled your report or complaint?]	1	2	3	4	96	97	99
<b>EUDo7_14</b>	[SHOW IF EUDo6=14, Show if the respondent answered "other" to the question to whom they reported or made a complaint about the last incident of discrimination when looking for work: [TEXT AT CODE 14 OF EUDo6] handled your report or complaint?]	1	2	3	4	96	97	99

EUDo8	Reasons for non-reporting		
	<b>ASK IF EUDo5=2</b> (Ask if the respondent did not report or did not make a complaint about the last incident of discrimination when looking for work in the past 5 years)		
	WHY did you <u>NOT</u> report the incident or make a complaint?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
EUDo8_01	I was afraid of not being treated properly/of retaliation	0	1
EUDo8_02	I was concerned about negative consequences (such as losing job, not receiving a 'good service' next time when looking for work)	0	1
EUDo8_03	I didn't know how to make a complaint/where to report it	0	1
EUDo8_04	Nothing would happen/change by reporting discrimination	0	1
EUDo8_05	Too trivial/not worth reporting it	0	1
EUDo8_06	It happens all the time	0	1
EUDo8_07	It is a long process/it takes time/money	0	1
EUDo8_08	I dealt with the problem myself/with help from family/friends	0	1
EUDo8_09	Because I don't have papers/residence permit	0	1
EUDo8_10	Because of language difficulties/insecurities	0	1
EUDo8_11	I wasn't aware of my rights/I <i>Don't know</i> the laws	0	1
EUDo8_12	I was ashamed/I felt bad	0	1
EUDo8_13	I didn't want to create trouble	0	1
EUDo8_14	I had no proof	0	1
EUDo8_15	I didn't want to go to court	0	1
EUDo8_16	Other reasons (please specify):	0	1
EUDo8_16_Other	OPEN TEXT BOX	0	1
EUDo8_96	<i>Refused</i>	0	1
EUDo8_97	<i>Doesn't understand the question</i>	0	1
EUDo8_99	<i>Don't know</i>	0	1



## 3.2. At work

	<b>ASK IF HHo4=1-3 OR EUo1=2</b> (Ask if the respondent is in paid work, self-employed or helping in family business OR if the respondent is currently working)
<b>Introduction</b>	Now we will talk about work and experiences related to work.

EA01	Name or title of main current job
	<b>ASK IF HHo4=1-3 OR EUo1=2</b> (Ask if the respondent is in paid work, self-employed or helping in family business OR if the respondent is currently working)
	What is your current job or occupation?
	USE CARD EA01 WITH LIST OF OCCUPATIONS TO CODE THE RESPONDENT'S SPONTANEOUS ANSWER; IF RESPONDENT UNSURE, PROBE FOR TYPE OF JOB AND ASK WHICH TYPES OF JOBS COME CLOSEST.
	SINGLE RESPONSE
<b>1</b>	<b>Elementary occupations</b> Such as domestic, hotel and office cleaners, building construction labourers, garbage and recycling collectors, street vendors (excluding food), domestic helpers, window cleaners, shelf fillers, hand packers, unskilled factory workers, kitchen/catering assistants, food preparation assistants, postal workers, road sweepers, refuse sorters, traffic wardens. Agricultural, forestry and fishery labourers, fruit and vegetable pickers. Labourers, packers, goods handling and storage staff. Labourers in mining, manufacturing and transport. Odd job persons.
<b>2</b>	<b>Plant and Machine Operator and Assembler</b> Such as transport and mobile machine drivers, plant and machine operators, and routine operatives (sorters, assemblers), HGV, van, fork lift, train, bus and taxi drivers.
<b>3</b>	<b>Building, Crafts or a Related Trade Person</b> Such as electricians, motor mechanics, machine repairers, metal workers, blacksmiths, welders, TV engineers, plumbers, builders, bricklayers, carpenters, painters, printers, butchers, bakers, furniture makers, foremen, tailors, seamstresses. Producers of handicrafts.
<b>4</b>	<b>A Skilled Agricultural, Forestry and Fishery Worker</b> Such as dairy producers, landscape gardeners and horticultural workers, subsistence farmers and fishermen/women.
<b>5</b>	<b>A Sales, Customer or Personal Service Worker</b> Such as shopkeepers, street and market stall sales people, street food sales people, sales assistants and retail cashiers, telesales persons, call centre agents, waiters/waitresses and bartenders, customer care occupations, travel attendants and travel guides. Personal <u>care</u> workers such as those providing care to children, elderly and disabled people; ambulance workers, healthcare assistants, teaching assistants. Personal <u>service</u> workers such as hairdressers, beauticians, cooks, driving instructors, undertakers and housekeepers. <u>Protective</u> service workers such as security guards, and junior police officers, fire-fighters, prison officers, building caretakers.
<b>6</b>	<b>Clerical support</b> Such as secretaries, receptionists, telephonists, book-keepers, travel agents, accounting clerks, credit controllers/wage clerks, assistants/clerks, communication operators, market research interviewers, pension and insurance clerks, office assistants, database assistants, data entry clerks, postmen/women.

7	<b>A Technician or Associate Professional</b> Such as science, engineering and IT technicians, accounting technicians, manufacturing/ construction supervisors, draughtspersons, insurance brokers/ agents, finance and investment analysts and advisers, buyers, estate agents, specialised secretaries (legal or medical), air traffic controllers, pilots, graphic designers, chefs, junior nurses, dental assistants, opticians, therapists, community workers, careers advisors, health and safety officers, housing officers, police inspectors and detectives, photographers, interior designers, sports players.
8	<b>A Professional</b> Such as professional engineers, software and IT professionals, accountants, chemists, scientific researchers, solicitors and lawyers, economists, architects, actuaries, doctors, senior nurses, midwives, psychologists, teachers, social workers, librarians, actors, artists, authors, writers/journalists, musicians.
9	<b>A Manager</b> Such as chief executives, senior government officials, legislators, managing directors, senior business managers, senior production managers, senior service managers, sales and marketing managers, human resource managers, bank managers, hotel managers, restaurant managers, factory owners.
10	Employed in a military capacity by the Armed Forces
11	Other (please specify): OPEN TEXT BOX [EA01_11_Other]
96	Refused
97	Doesn't understand the question
99	Don't know

EA02	Employment contract in main job
	<b>ASK IF HH04=1 OR EU01=2</b> (Ask if the respondent is in paid work, self-employed or helping in family business OR if the respondent is currently working)
	What kind of employment contract do you have in your main job? Is it a...?
	READ OUT
	SINGLE RESPONSE
1	Permanent contract (unlimited duration)
2	Temporary (limited duration) contract for more than 1 year
3	Temporary (limited duration) contract for 1 year or less than 1 year
4	Ad hoc (daily or weekly) work, e.g. construction
5	Work without contract
6	Other
96	Refused (DO NOT READ OUT)
97	Doesn't understand the question (DO NOT READ OUT)
99	Don't know (DO NOT READ OUT)

EA03	Having employees
	<b>ASK IF HH04=2</b> (Ask if the respondent is self-employed)
	Do other people work for you? IF YES, how many?
	ENCOURAGE RESPONDENT TO GIVE THEIR BEST GUESS IF UNSURE
	NUMERICAL ANSWER
1	Yes, WRITE IN NUMBER OF EMPLOYEES:   _   _   _   _   ALLOW RESPONSE FROM 0001 TO 9999



2	No
99,996	Refused
99,997	Doesn't understand the question
99,999	Don't know

EA04	Correspondence between current job and level of education
	<p><b>ASK IF HH04=1-3 OR EU01=2</b> (Ask if the respondent is in paid work, self-employed or helping in family business OR if the respondent is currently working)</p> <p>To what extent does your current job or the work you do correspond to your level of education?</p> <p>SHOW CARD EA04</p> <p>SINGLE RESPONSE</p>
1	My job is above my level of education
2	My job corresponds well to my level of education
3	My job is below my level of education
96	Refused (NOT ON SHOW CARD)
97	Doesn't understand the question (NOT ON SHOW CARD)
99	Don't know (NOT ON SHOW CARD)

EA05	Average number of working hours per week in main job
	<p><b>ASK IF ((HH04=4-10 OR 96-99) AND EU01=2) OR HH05=96-99</b> (Ask if ((the respondent's current situation is unemployed, a pupil, student, in training, not working due to illness or disability, is fulfilling domestic tasks and care responsibilities, in retirement, in military service or other community service, or other (only inactive persons), OR if the respondent refused, did not answer or has not understand the question related to his/her employment situation) AND if the respondent is currently working) OR if the respondent refused/did not understand/did not know how to answer the question related to their form of employment (i.e. full-time, part-time, or occasional employment situation))</p> <p>How many hours per week do you work in your (main) job?</p> <p>IF WORK TIME VARIES, TAKE THE AVERAGE OF THE PAST 4 WEEKS</p> <p>SINGLE RESPONSE NUMERICAL ANSWER</p> <p>(Average) number of hours per week:   _   _   _   ALLOW RESPONSE FROM 00 TO 999</p>
96	Refused
97	Doesn't understand the question
99	Don't know

## 3.2.2. Experiences of discrimination at work

EAD01	Experiences of discrimination when at work in country in past 5 years		
	<b>ASK IF (HH04=1-3) OR (EU01=2 OR 96-99) OR (EU01=1 AND YEAR &gt;2010)</b> (Ask if (the respondent is in paid work/self-employed/helping in family business) OR (if the respondent is currently working or if the respondent refused/did not understand/did not know how to answer to the question related to the year when last worked) OR (the last year in which the respondent worked was 2011 or later))		
	I would now like to ask you a few questions about discrimination at work. This includes incidents involving your employers or colleagues. In the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), have you ever felt discriminated against at work for any of the following reasons? Tell me all that apply.		
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"		
	SHOW CARD WITH THE DEFINITION OF DISCRIMINATION (EAD01_DISCRIM) ONLY WHEN NEEDED ("BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF")		
	SHOW CARD EAD01, PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES, EXCEPT EAD01_09		
		Not mentioned	Mentioned
EAD01_01	A. Skin colour	0	1
EAD01_02	B. [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / ethnic origin]	0	1
EAD01_03	C. Religion or religious beliefs	0	1
EAD01_04	D. Age (such as being too young or too old)	0	1
EAD01_05	E. Sex/gender (such as being a man or a woman)	0	1
EAD01_06	F. Disability	0	1
EAD01_07	G. Sexual orientation (such as being gay, lesbian or bisexual)	0	1
EAD01_08 EAD01_08_Other	H. Other (please specify) OPEN TEXT BOX	0	1
EAD01_09	I. I haven't felt discriminated against on any ground when at work in the past 5 years	0	1
EAD01_96	<i>Refused</i> (NOT ON SHOW CARD)	0	1
EAD01_97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)	0	1
EAD01_99	<i>Don't know</i> (NOT ON SHOW CARD)	0	1



EADo2	Specific experiences of discrimination at work in country in past 5 years					
	<b>ASK IF (HHo4=1-3) OR (EUo1=2 OR 96-99) OR (EUo1=1 AND YEAR &gt;2010)</b> (Ask if (the respondent is in paid work/self-employed/helping in family business) OR (if the respondent is currently working or if the respondent refused/did not understand/did not know how to answer to the question related to the year when last worked) OR (the last year in which the respondent worked was 2011 or later))					
	While at work in the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), have any of the following situations occurred?					
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"					
	SINGLE RESPONSE ROTATE ITEMS					
		Yes	No	Refused	Doesn't understand the question	Don't know
EADo2_1	You were given tasks below your qualifications because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	99
EADo2_2	You were denied a promotion because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	99
EADo2_3	You were not allowed to join a trade union because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	99
EADo2_4	You were not allowed to take time off for a very important religious holiday/ service/ceremony	1	2	96	97	99
EADo2_5	You were fired, dismissed or laid off because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	99
EADo2_6	You were prevented from expressing or carrying out religious practices and customs, such as praying or wearing a headscarf or turban	1	2	96	97	99

EAD03	Date of last experience of discrimination at work
	<p><b>ASK IF EAD01=EAD01_01 OR EAD01_02 OR EAD01_03</b>                      (Ask if the respondent experienced discrimination at work in [COUNTRY] in the past 5 years because of the skin colour OR because of the ethnic origin or immigrant background OR because of the religion or religious beliefs)</p> <p>When was the LAST TIME you felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] at work?</p> <p>READ OUT</p> <p>SINGLE RESPONSE</p>
1	Sometime in the past 12 months
2	Sometime in the past 5 years, but not in the past 12 months
3	More than 5 years ago
96	Refused (DO NOT READ OUT)
97	Doesn't understand the question (DO NOT READ OUT)
99	Don't know (DO NOT READ OUT)

EAD04	Number of experiences of discrimination at work in past 12 months
	<p><b>ASK IF EAD03=1</b>                      (Ask if the respondent felt discriminated against while at work in the past 12 months)</p> <p>HOW MANY TIMES has this happened to you in the past 12 months at work?</p> <p>SINGLE RESPONSE</p>
1	Once
2	Twice
3	Three times
4	Four times
5	Five times
6	6 to 10 times
7	More than 10 times
8	All the time (daily)
96	Refused
97	Doesn't understand the question
99	Don't know

EAD05	Reasons for last experience of discrimination at work		
	<p><b>ASK IF EAD03=1 OR 2</b>                      (Ask if the last time the respondent felt discriminated against when at work in the past 5 years including the past 12 months)</p> <p>LAST TIME you felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] at work, in your opinion, what were the main reasons for this?</p> <p>SHOW CARD EAD05, CODE ALL THAT APPLY</p> <p>MULTIPLE RESPONSES, EXCEPT EAD05_09</p>		
		Not mentioned	Mentioned
EAD05_01	1. My skin colour/my physical appearance	0	1





EAD05_02	2. My first or last name	0	1
EAD05_03	3. My accent/the way I speak [COUNTRY LANGUAGE]	0	1
EAD05_04	4. The way I am dressed (such as wearing a headscarf/turban)	0	1
EAD05_05	5. The reputation of the neighbourhood where I live (my address)	0	1
EAD05_06	6. My citizenship	0	1
EAD05_07	7. My country of birth	0	1
EAD05_08 EAD05_08_Other	8. Other reason (please specify): OPEN TEXT BOX	0	1
EAD05_09	None of the above	0	1
EAD05_96	<i>Refused</i> (NOT ON SHOW CARD)	0	1
EAD05_97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)	0	1
EAD05_99	<i>Don't know</i> (NOT ON SHOW CARD)	0	1

EAD06	Reporting last incident of discrimination at work		
	<p><b>ASK IF EAD03=1 OR 2</b> (Ask if the last time the respondent felt discriminated against when at work in the past 5 years including the past 12 months)</p> <p>LAST TIME you felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] at work, did you report or make a complaint about the incident?</p> <p>CLARIFY THAT REQUESTING INFORMATION OR ADVICE IS ALSO CLASSIFIED UNDER 'REPORTING'</p> <p>SINGLE RESPONSE</p>		
1	Yes		
2	No		
96	<i>Refused</i>		
97	<i>Doesn't understand the question</i>		
99	<i>Don't know</i>		

EAD07	Person or institution to whom incident was reported		
	<p><b>ASK IF EAD06=1</b> (Ask if the respondent reported or made a complaint about the last incident of discrimination when at work in the past 5 years)</p> <p>Who did you report the incident or make the complaint to?</p> <p>SHOWCARD PROBE FOR MORE, CODE ALL THAT APPLY</p> <p>MULTIPLE RESPONSES</p>		
		Not mentioned	Mentioned
EAD07_01	1. Police	0	1
EAD07_02	2. Trade Union, Labour Union, Staff Committee	0	1
EAD07_03	3. Employer	0	1
EAD07_04	4. Non-governmental organisation (NGO)/charity	0	1
EAD07_05	5. Community organisation (e.g. church/ faith-based, minority group)	0	1
EAD07_06	6. Community leader	0	1

EADo7_07	7. [NAME OF COUNTRY'S EQUALITY BODY 1] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY	0	1
EADo7_08	8. [NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY	0	1
EADo7_09	9. [NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
EADo7_10	10. [NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
EADo7_11	11. A lawyer/legal service	0	1
EADo7_12	12. Politician, member of parliament, council, etc.	0	1
EADo7_13	13. The media	0	1
EADo7_14 EADo7_14_Other	14. Other (please specify): OPEN TEXT BOX	0	1
EADo7_96	Refused (NOT ON SHOW CARD)	0	1
EADo7_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
EADo7_99	Don't know (NOT ON SHOW CARD)	0	1

EADo8	Degree of satisfaction with handling of complaint							
	<b>ASK IF EADo7=1-14</b> (Ask if the respondent reported or made a complaint about the last incident of discrimination when at work to any persons or institutions)							
	To what extent were you satisfied with how...							
	SHOW CARD EADo8. ONLY READ OUT RESPONSE SCALE ONCE							
	SINGLE RESPONSE							
		Very dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Very satisfied	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
EADo8_01	[SHOW IF EADo7=1, show if the respondent reported or made a complaint about the last incident of discrimination when at work to the police: the police handled your report or complaint?]	1	2	3	4	96	97	99
EADo8_02	[SHOW IF EADo7=2, show if the respondent reported or made a complaint about the last incident of discrimination when at work to the trade union, labour union, staff committee: the trade union, labour union, staff committee handled your report or complaint?]	1	2	3	4	96	97	99
EADo8_03	[SHOW IF EADo7=3, show if the respondent reported or made a complaint about the last incident of discrimination when at work to the employer: the employer handled your report or complaint?]	1	2	3	4	96	97	99
EADo8_04	[SHOW IF EADo7=4, show if the respondent reported or made a complaint about the last incident of discrimination when at work to an NGO/charity: the non-governmental organisation (NGO)/charity handled your report or complaint?]	1	2	3	4	96	97	99

<b>EADo8_o5</b>	[SHOW IF EADo7=5, show if the respondent reported or made a complaint about the last incident of discrimination when at work to a community organisation: the community organisation (e.g. church/faith-based, minority group) handled your report or complaint?]	1	2	3	4	96	97	99
<b>EADo8_o6</b>	[SHOW IF EADo7=6, show if the respondent reported or made a complaint about the last incident of discrimination when at work to the community leader: the community leader handled your report or complaint?]	1	2	3	4	96	97	99
<b>EADo8_o7</b>	[SHOW IF EADo7=7, show if the respondent reported or made a complaint about the last incident of discrimination when at work to the [EQUALITY BODY 1]: the [NAME OF COUNTRY's EQUALITY BODY 1] handled your report or complaint?]	1	2	3	4	96	97	99
<b>EADo8_o8</b>	[SHOW IF EADo7=8, show if the respondent reported or made a complaint about the last incident of discrimination when at work to the [EQUALITY BODY 2]: the [NAME OF COUNTRY's EQUALITY BODY 2] handled your report or complaint?]	1	2	3	4	96	97	99
<b>EADo8_o9</b>	[SHOW IF EADo7=9, show if the respondent reported or made a complaint about the last incident of discrimination when at work to the [EQUALITY BODY 3]: the [NAME OF COUNTRY's EQUALITY BODY 3] handled your report or complaint?]	1	2	3	4	96	97	99
<b>EADo8_o10</b>	[SHOW IF EADo7=10, show if the respondent reported or made a complaint about the last incident of discrimination when at work to the [EQUALITY BODY 4]: the [NAME OF COUNTRY's EQUALITY BODY 4] handled your report or complaint?]	1	2	3	4	96	97	99
<b>EADo8_o11</b>	[SHOW IF EADo7=11, show if the respondent reported or made a complaint about the last incident of discrimination when at work to a lawyer/legal service: the lawyer/legal service handled your report or complaint?]	1	2	3	4	96	97	99
<b>EADo8_o12</b>	[SHOW IF EADo7=12, show if the respondent reported or made a complaint about the last incident of discrimination when at work to a politician, member of the parliament, council, etc.: the politician, member of parliament, council, etc. handled your report or complaint?]	1	2	3	4	96	97	99
<b>EADo8_o13</b>	[SHOW IF EADo7=13, show if the respondent reported or made a complaint about the last incident of discrimination when at work to the media: the media handled your report or complaint?]	1	2	3	4	96	97	99
<b>EADo8_o14</b>	[SHOW IF EADo7=14, show if the respondent answered "other" to the question to whom they reported or made a complaint about the last incident of discrimination when at work: [TEXT AT CODE 14 OF EADo7] handled your report or complaint?]	1	2	3	4	96	97	99

EAD09	Reasons for non-reporting		
	<b>ASK IF EAD06=2</b> (Ask if the respondent did not report or made a complaint about the last incident of discrimination at work)		
	WHY did you <u>NOT</u> report the incident or make a complaint?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
EAD09_01	I was afraid of not being treated properly/of retaliation	0	1
EAD09_02	I was concerned about negative consequences (such as losing job, not receiving a 'good service' next time when at work)	0	1
EAD09_03	I didn't know how to make a complaint/where to report it	0	1
EAD09_04	Nothing would happen/change by reporting discrimination	0	1
EAD09_05	Too trivial/not worth reporting it	0	1
EAD09_06	It happens all the time	0	1
EAD09_07	It is a long process/it takes time/money	0	1
EAD09_08	I dealt with the problem myself/with help from family/friends	0	1
EAD09_09	Because I don't have papers/residence permit	0	1
EAD09_10	Because of language difficulties/insecurities	0	1
EAD09_11	I wasn't aware of my rights/I <i>Don't know</i> the laws	0	1
EAD09_12	I was ashamed/I felt bad	0	1
EAD09_13	I didn't want to create trouble	0	1
EAD09_14	I had no proof	0	1
EAD09_15	I didn't want to go to court	0	1
EAD09_16 EAD09_16_Other	Other reasons (please specify): OPEN TEXT BOX	0	1
EAD09_96	<i>Refused</i>	0	1
EAD09_97	<i>Doesn't understand the question</i>	0	1
EAD09_99	<i>Don't know</i>	0	1



# Section 4

## Discrimination

### 4.1. Health

	<b>ASK ALL</b>
<b>Introduction</b>	I would now like to talk about your health.
<b>DHE01</b>	<b>Subjective assessment of own health condition</b>
	<b>ASK ALL</b>
	How is your health in general? Is it...
	<b>READ OUT</b>
	SINGLE RESPONSE
<b>1</b>	Very good
<b>2</b>	Good
<b>3</b>	Fair
<b>4</b>	Bad
<b>5</b>	Very bad
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>
<b>DHE02</b>	<b>Longstanding illness or health problem</b>
	<b>ASK ALL</b>
	Do you have any longstanding illness or health problem?
	<b>LONGSTANDING MEANS ONE THAT LASTS (OR WILL LAST) 6 MONTHS OR MORE, OR THAT IT REGULARLY REAPPEARS</b>
	SINGLE RESPONSE
<b>1</b>	Yes
<b>2</b>	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

DHEo3	Limitations in daily activities in past 6 month
	<b>ASK ALL</b>
	For at least the past six months, to what extent have you been limited because of a health problem in activities people usually do? Would you say you have been...?
	READ OUT, IF NO HEALTH PROBLEM CODE AS 'NOT LIMITED AT ALL'
	SINGLE RESPONSE
1	Severely limited
2	Limited but not severely
3	Not limited at all
96	Refused (DO NOT READ OUT)
97	Doesn't understand the question (DO NOT READ OUT)
99	Don't know (DO NOT READ OUT)
DHEo4	Health insurance coverage
	<b>ASK ALL</b>
	Does the [NATIONAL BASIC HEALTH INSURANCE SCHEME] currently cover your health care expenses?
	SINGLE RESPONSE
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know
DHEo4_01	Additional health insurance coverage
	<b>ASK ALL</b>
	Do you have any additional health insurance?
	COMPLEMENTARY HEALTH COVERAGE, PRIVATE HEALTH INSURANCE
	SINGLE RESPONSE
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know
DHEo5	Need of medical examination or treatment in past 12 months
	<b>ASK ALL</b>
	Was there any time during the past 12 months when you really needed a medical examination or treatment for yourself?
	SINGLE RESPONSE
1	Yes (I really needed a medical examination or treatment at least on one occasion)
2	No (I did not need any medical examination or treatment)
96	Refused
97	Doesn't understand the question
99	Don't know



DHEo6	Unmet need for medical examination or treatment in past 12 months
	<b>ASK IF DHEo5=1</b> (Ask if the respondent really needed a medical examination or treatment for him-/herself in the past 12 months)
	Did you have a medical examination or treatment each time you really needed it during the past 12 months?
	SINGLE RESPONSE
1	Yes (I had a medical examination or treatment each time I needed)
2	No (there was at least one occasion when I did not have a medical examination or treatment)
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

DHEo7	Main reason for unmet need in access to health
	<b>ASK IF DHEo6=2</b> (Ask if the respondent did not need any medical examination or treatment at least in one occasion in the past 12 months)
	What was the main reason why you did not have a medical examination or treatment?
	READ OUT
	SINGLE RESPONSE
1	I could not afford to (too expensive and/or not covered by the insurance)
2	The waiting list or waiting time for an appointment was too long
3	I could not take time off because of work or had to take care for children/others
4	It was too far to travel/I had no means of transportation
5	Fear of doctor, hospitals, examination, treatment
6	Didn't know any good doctor or specialist
7	Wanted to wait and see if the problem got better
8	Because of language difficulties with [MAIN COUNTRY LANGUAGE]
9	I was refused treatment/I was unfairly treated because of my: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]
10	It was not possible to choose a male or female doctor
11	Other (DO NOT READ OUT)
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>

DHEo8	Use of healthcare services in past 5 years
	<b>ASK IF DHEo6=2 OR 96-99</b> (Ask if the respondent did not have a medical examination or treatment each time it was really needed during the past 12 months OR if the respondent refused/did not understand/did not know how to answer the question)
	In the past 5 years, have you used any healthcare services? For example, have you seen a doctor, nurse, dentist, visited a hospital, an emergency clinic or medical centre?
	BY 'HEALTH CARE SERVICES' WE MEAN: HOSPITALS, MEDICAL CENTRES, DOCTOR'S OFFICE (GENERAL PRACTITIONER OR A SPECIALIST, DENTIST), LABS, MEDICAL IMAGING EXAMINATIONS (X-RAYS, SCANNER), ETC.

	SINGLE RESPONSE
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know

DHEDo1	Experiences of discrimination when using healthcare services in past 5 years		
	<b>ASK IF DHEo6=1 OR DHEo8=1</b> (Ask if the respondent had a medical examination or treatment each time it was really needed during the past 12 months OR if the respondent used any healthcare services in the past 5 years)		
	When using healthcare services in the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), have you ever felt discriminated against for any of the following reasons? Tell me all that apply.		
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"		
	SHOWCARD WITH THE DEFINITION OF DISCRIMINATION ONLY WHEN NEEDED (DHEDo1_DISCRIM) ("BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF")		
	SHOW CARD DHEDo1, PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES, EXCEPT DHEDo1_o9		
		Not mentioned	Mentioned
DHEDo1_o1	A. Skin colour	0	1
DHEDo1_o2	B. [TAILORED TO TARGET GROUP CATEGORIES] ethnic or immigrant background / ethnic origin]	0	1
DHEDo1_o3	C. Religion or religious beliefs	0	1
DHEDo1_o4	D. Age (such as being too young or too old)	0	1
DHEDo1_o5	E. Sex/gender (such as being a man or a woman)	0	1
DHEDo1_o6	F. Disability	0	1
DHEDo1_o7	G. Sexual orientation (such as being gay, lesbian or bisexual)	0	1
DHEDo1_o8 DHEDo1_o8_Other	H. Other (please specify): OPEN TEXT BOX	0	1
DHEDo1_o9	I. I haven't felt discriminated against on any ground when using healthcare services in the past 5 years	0	1
DHEDo1_96	Refused (NOT ON SHOW CARD)	0	1
DHEDo1_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
DHEDo1_99	Don't know (NOT ON SHOW CARD)	0	1





DHEDo2	Date of last experience of discrimination when using healthcare services
	<p><b>ASK IF DHEDo1=DHEDo1_o1 OR DHEDo1_o2 OR DHEDo1_o3</b> (Ask if the respondent experienced discrimination when using healthcare services in [COUNTRY] in the past 5 years because of the skin colour OR because of the ethnic origin or immigrant background OR because of the religion or religious beliefs.)</p> <p>When was the LAST TIME you felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] when using healthcare services?</p> <p>READ OUT</p> <p>SINGLE RESPONSE</p>
1	Sometime in the past 12 months
2	Sometime in the past 5 years, but not in the past 12 months
3	More than 5 years ago
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>
DHEDo3	Number of experiences of discrimination when using healthcare services in past 12 months
	<p><b>ASK IF DHEDo2=1</b> (Ask if the last time the respondent felt discriminated against when using healthcare services was in the past 12 months)</p> <p>HOW MANY TIMES has this happened to you in the past 12 months when using health care services?</p> <p>SINGLE RESPONSE</p>
1	Once
2	Twice
3	Three times
4	Four times
5	Five times
6	6 to 10 times
7	More than 10 times
8	All the time (daily)
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

DHEDo4	Reasons for last experience of discrimination when using healthcare services		
	<b>ASK IF DHEDo2=1 OR 2</b> (Ask if the last time the respondent felt discriminated against when using healthcare services was in the past 5 years including the past 12 months)		
	LAST TIME you felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] when using healthcare services, in your opinion, what were the main reasons for this?		
	SHOW CARD DHEDo4, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES, EXCEPT DHEDo4_09		
		Not mentioned	Mentioned
DHEDo4_01	1. My skin colour/my physical appearance	0	1
DHEDo4_02	2. My first or last name	0	1
DHEDo4_03	3. My accent/the way I speak [COUNTRY LANGUAGE]	0	1
DHEDo4_04	4. The way I am dressed (such as wearing a headscarf/turban)	0	1
DHEDo4_05	5. The reputation of the neighbourhood where I live (my address)	0	1
DHEDo4_06	6. My citizenship	0	1
DHEDo4_07	7. My country of birth	0	1
DHEDo4_08 DHEDo4_08_Other	8. Other reason (please specify): OPEN TEXT BOX	0	1
DHEDo4_09	9. None of the above	0	1
DHEDo4_96	<i>Refused</i> (NOT ON SHOW CARD)	0	1
DHEDo4_97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)	0	1
DHEDo4_99	<i>Don't know</i> (NOT ON SHOW CARD)	0	1

DHEDo5	Reporting last incident of discrimination when using healthcare services	
	<b>ASK IF DHEDo2=1 OR 2</b> (Ask if the last time the respondent felt discriminated against when using healthcare services was in the past 5 years including the past 12 months.)	
	LAST TIME you felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] when using healthcare services, did you report or make a complaint about the incident?	
	CLARIFY THAT REQUESTING INFORMATION OR ADVICE IS ALSO CLASSIFIED UNDER 'REPORTING'	
	SINGLE RESPONSE	
1	Yes	
2	No	
96	<i>Refused</i>	
97	<i>Doesn't understand the question</i>	
99	<i>Don't know</i>	



DHEDo6	Person or institution to whom incident was reported		
	<b>ASK IF DHEDo5=1</b> (Ask if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services)		
	Who did you report the incident or make the complaint to?		
	SHOWCARD DHEDo6 PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
DHEDo6_o1	1. Police	0	1
DHEDo6_o2	2. Doctor/Nurse/Hospital/Dentist/Medical centre	0	1
DHEDo6_o3	3. Health care service provider's management	0	1
DHEDo6_o4	4. Patients' ombudsman	0	1
DHEDo6_o5	5. Professional body (e.g. Doctors' Association, Medical Chamber)	0	1
DHEDo6_o6	6. Non-governmental organisation (NGO)/charity	0	1
DHEDo6_o7	7. Community organisation (e.g. church/faith-based, minority group)	0	1
DHEDo6_o8	8. Community leader	0	1
DHEDo6_o9	9. [NAME OF COUNTRY'S EQUALITY BODY 1]	0	1
DHEDo6_o10	10. [NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY	0	1
DHEDo6_o11	11. [NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
DHEDo6_o12	12. [NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 4 EQUALITY BODIES IN COUNTRY	0	1
DHEDo6_o13	13. A lawyer/legal service	0	1
DHEDo6_o14	14. Politician, member of parliament, council, etc.	0	1
DHEDo6_o15	15. The media	0	1
DHEDo6_o16 DHEDo6_o16_Other	16. Other (please specify): OPEN TEXT BOX	0	1
DHEDo6_o96	Refused (NOT ON SHOW CARD)	0	1
DHEDo6_o97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
DHEDo6_o99	Don't know (NOT ON SHOW CARD)	0	1

DHEDo7	Degree of satisfaction with handling of complaint							
	<b>ASK IF DHEDo6=1-16</b> (Ask if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to any person or institution)							
	To what extent were you satisfied with how...							
	SHOW CARD DHEDo7. ONLY READ OUT RESPONSE SCALE ONCE							
	SINGLE RESPONSE							
		Very dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Very satisfied	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
DHEDo7_01	[SHOW IF DHEDo6=1, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to the police: the police handled your report or complaint?]	1	2	3	4	96	97	99
DHEDo7_02	[SHOW IF DHEDo6=2, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to the doctor/hospital/dentist/medical centre: the doctor/nurse/hospital/dentist/medical centre handled your report or complaint?]	1	2	3	4	96	97	99
DHEDo7_03	[SHOW IF DHEDo6=3, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to the healthcare service provider's management: the health care service provider's management handled your report or complaint?]	1	2	3	4	96	97	99
DHEDo7_04	[SHOW IF DHEDo6=4, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to the patients' ombudsman: the patients' ombudsman handled your report or complaint?]	1	2	3	4	96	97	99
DHEDo7_05	[SHOW IF DHEDo6=5, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to a professional body: the professional body (e.g. doctors' association, medical chamber) handled your report or complaint?]	1	2	3	4	96	97	99
DHEDo7_06	[SHOW IF DHEDo6=6, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to a NGO/charity: the non-governmental organisation (NGO)/charity handled your report or complaint?]	1	2	3	4	96	97	99



<b>DHEDo7_07</b>	[SHOW IF DHEDo6=7, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to a community organisation: the community organisation (e.g. church/faith-based, minority group) handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHEDo7_08</b>	[SHOW IF DHEDo6=8, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to the community leader: the community leader handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHEDo7_09</b>	[SHOW IF DHEDo6=9, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to the [EQUALITY BODY 1]: the [NAME OF COUNTRY's EQUALITY BODY 1] handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHEDo7_10</b>	[SHOW IF DHEDo6=10, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to the [EQUALITY BODY 2]: the [NAME OF COUNTRY's EQUALITY BODY 2] handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHEDo7_11</b>	SHOW IF DHEDo6=11, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to the [EQUALITY BODY 3]: the [NAME OF COUNTRY's EQUALITY BODY 3] handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHEDo7_12</b>	SHOW IF DHEDo6=12, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to [the equality body 4]: the [NAME OF COUNTRY's EQUALITY BODY 4] handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHEDo7_13</b>	[SHOW IF DHEDo6=13, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to a lawyer/legal service: the lawyer/legal service handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHEDo7_14</b>	[SHOW IF DHEDo6=14, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to a politician/member of the parliament. Council, etc.: the politician, member of parliament, council, etc. handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHEDo7_15</b>	[SHOW IF DHEDo6=15, show if the respondent reported or made a complaint about the last incident of discrimination when using healthcare services to the media: the media handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHEDo7_16</b>	[SHOW IF DHEDo6=16, show if the respondent answered "other" to the question to whom they reported or made a complaint about the last incident of discrimination when using healthcare services: [TEXT AT CODE 16 OF DHEDo6] handled your report or complaint?]	1	2	3	4	96	97	99

DHEDo8	Reasons for non-reporting		
	<b>ASK IF DHEDo5=2</b> (Ask if the respondent did not report or did not make a complaint about the last incident of discrimination when using healthcare services)		
	WHY did you <u>NOT</u> report the incident or make a complaint?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		<b>Not mentioned</b>	<b>Mentioned</b>
DHEDo8_01	I was afraid of not being treated properly/of retaliation	<b>0</b>	<b>1</b>
DHEDo8_02	I was concerned about negative consequences (such as not receiving a 'good service' next time when in contact with health care services)	<b>0</b>	<b>1</b>
DHEDo8_03	I didn't know how to make a complaint/where to report it	<b>0</b>	<b>1</b>
DHEDo8_04	Nothing would happen/change by reporting discrimination	<b>0</b>	<b>1</b>
DHEDo8_05	Too trivial/not worth reporting it	<b>0</b>	<b>1</b>
DHEDo8_06	It happens all the time	<b>0</b>	<b>1</b>
DHEDo8_07	It is a long process/it takes time/money	<b>0</b>	<b>1</b>
DHEDo8_08	I dealt with the problem myself/with help from family/friends	<b>0</b>	<b>1</b>
DHEDo8_09	Because I don't have papers/residence permit	<b>0</b>	<b>1</b>
DHEDo8_10	Because of language difficulties/insecurities	<b>0</b>	<b>1</b>
DHEDo8_11	I wasn't aware of my rights/I Don't know the laws	<b>0</b>	<b>1</b>
DHEDo8_12	I was ashamed/I felt bad	<b>0</b>	<b>1</b>
DHEDo8_13	I didn't want to create trouble	<b>0</b>	<b>1</b>
DHEDo8_14	I had no proof	<b>0</b>	<b>1</b>
DHEDo8_15	I didn't want to go to court	<b>0</b>	<b>1</b>
DHEDo8_16 DHEDo8_16_Other	Other reasons (please specify): OPEN TEXT BOX	<b>0</b>	<b>1</b>
DHEDo8_96	<i>Refused</i>	<b>0</b>	<b>1</b>
DHEDo8_97	<i>Doesn't understand the question</i>	<b>0</b>	<b>1</b>
DHEDo8_99	<i>Don't know</i>	<b>0</b>	<b>1</b>



## 4.2. Housing

	<b>ASK ALL</b>		
<b>Introduction</b>	I would now like to ask you a few questions concerning your experiences of looking for housing.		
<b>DH001</b>	<b>Trying to rent or buy an apartment or a house in country in past 5 years</b>		
	<b>ASK ALL</b>		
	In the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), have you ever tried to rent or buy an apartment or a house?		
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"		
<b>1</b>	Yes		
<b>2</b>	No		
<b>96</b>	<i>Refused</i>		
<b>97</b>	<i>Doesn't understand the question</i>		
<b>99</b>	<i>Don't know</i>		
<b>DH0D01</b>	<b>Experiences of discrimination when trying to rent or buy an apartment or a house in past 5 years</b>		
	<b>ASK IF DH001=1</b> (Ask if the respondent tried to rent or buy an apartment or a house in past 5 years in the survey country)		
	When trying to rent or buy an apartment or house in the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), have you ever felt discriminated against for any of the following reasons? Tell me all that apply.		
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"		
	SHOWCARD WITH THE DEFINITION OF DISCRIMINATION ONLY WHEN NEEDED (DH0D01_DISCRIM) ("BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF")		
	SHOW CARD DH0D01, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES, EXCEPT DH0D01_09		
		Not mentioned	Mentioned
<b>DH0D01_01</b>	A. Skin colour	0	1
<b>DH0D01_02</b>	B. [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / ethnic origin]	0	1
<b>DH0D01_03</b>	C. Religion or religious beliefs	0	1
<b>DH0D01_04</b>	D. Age (such as being too young or too old)	0	1
<b>DH0D01_05</b>	E. Sex/gender (such as being a man or a woman)	0	1
<b>DH0D01_06</b>	F. Disability	0	1
<b>DH0D01_07</b>	G. Sexual orientation (such as being gay, lesbian or bisexual)	0	1
<b>DH0D01_08</b> <b>DH0D01_08_Other</b>	H. Other (please specify): OPEN TEXT BOX	0	1
<b>DH0D01_09</b>	I. I haven't felt discriminated against on any ground when trying to rent or buy an apartment or house in the past 5 years	0	1
<b>DH0D01_96</b>	<i>Refused (NOT ON SHOW CARD)</i>	0	1
<b>DH0D01_97</b>	<i>Doesn't understand the question (NOT ON SHOW CARD)</i>	0	1
<b>DH0D01_99</b>	<i>Don't know (NOT ON SHOW CARD)</i>	0	1

DHODo2	Specific experiences of discrimination when trying to rent or buy an apartment or a house in country in past 5 years						
	<b>ASK IF DHO01=1</b> (Ask if the respondent tried to rent or buy an apartment or a house in past 5 years in the survey country)						
	While you tried to rent or buy an apartment or house in the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), did any of the following situations occur?						
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"						
	READ OUT						
	SINGLE RESPONSE ROTATE ITEMS						
		Yes	No	Refused	Doesn't understand the question	Not applicable	Don't know
<b>DHODo2_1</b>	You were prevented from renting an apartment/house because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] by a <u>private landlord</u>	1	2	96	97	98	99
<b>DHODo2_2</b>	You were prevented from renting municipal/social because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] by officials working for <u>public housing</u>	1	2	96	97	98	99
<b>DHODo2_3</b>	You were prevented from buying an apartment/house because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] by the owner or an estate agency	1	2	96	97	98	99
<b>DHODo2_4</b>	You were asked to pay a higher rent/price/deposit because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	98	99
<b>DHODo2_5</b>	You have come across adverts for housing that excluded or discouraged applicants with an: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	98	99





DHODo3	Date of last experience of discrimination when trying to rent or buy an apartment or a house
	<p><b>ASK IF DHODo1=DHODo1_o1 OR DHODo1_o2 OR DHODo1_o3</b> (Ask if the respondent experienced discrimination when trying to rent or buy an apartment or a house in the past 5 years because of the colour of the skin OR the ethnic origin or immigrant background OR religion or religious beliefs)</p> <p>When was the LAST TIME you felt discriminated against because of your: <b>[TAILORED TO TARGET GROUP CATEGORIES</b> ethnic or immigrant background / Roma background / ethnic minority background] when trying to rent or buy an apartment or house?</p> <p>READ OUT</p> <p>SINGLE RESPONSE</p>
1	Some time in the past 12 months
2	Some time in the past 5 years, but not in the past 12 months
3	More than 5 years ago
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>

DHODo4	Number of experiences of discrimination when trying to rent or buy an apartment or a house in past 5 years
	<p><b>ASK IF DHODo3=1 OR 2</b> (Ask if the respondent experienced the last incident of discrimination when trying to rent or buy an apartment or a house in the past 5 years including the past 12 months)</p> <p>HOW MANY TIMES has this happened to you <u>in the past 5 years</u> when trying to rent or buy an apartment or house?</p> <p>SINGLE RESPONSE</p>
1	Once
2	Twice
3	Three times
4	Four times
5	Five times
6	6 to 10 times
7	More than 10 times
8	All the time (daily)
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

DHOD05	Reasons for last experience of discrimination when trying to rent or buy an apartment or a house		
	<b>ASK IF DHOD03=1 OR 2</b> (Ask if the respondent experienced the last incident of discrimination when trying to rent or buy an apartment or a house in the past 5 years including the past 12 months)		
	LAST TIME you felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] when trying to rent or buy an apartment or house, in your opinion, what were the main reasons for this?		
	SHOW CARD DHOD05, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES, EXCEPT DHOD05_09		
		Not mentioned	Mentioned
DHOD05_01	1. My skin colour/my physical appearance	0	1
DHOD05_02	2. My first or last name	0	1
DHOD05_03	3. My accent/the way I speak [COUNTRY LANGUAGE]	0	1
DHOD05_04	4. The way I am dressed (such as wearing a headscarf/turban)	0	1
DHOD05_05	5. The reputation of the neighbourhood where I live (my address)	0	1
DHOD05_06	6. My citizenship	0	1
DHOD05_07	7. My country of birth	0	1
DHOD05_08 DHOD05_08_Other	8. Other reason (please specify): OPEN TEXT BOX	0	1
DHOD05_09	9. None of the above	0	1
DHOD05_96	<i>Refused</i> (NOT ON SHOW CARD)	0	1
DHOD05_97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)	0	1
DHOD05_99	<i>Don't know</i> (NOT ON SHOW CARD)	0	1

DHOD06	Reporting last incident of discrimination when trying to rent or buy an apartment or a house		
	<b>ASK IF DHOD03=1 OR 2</b> (Ask if the respondent experienced the last incident of discrimination when trying to rent or buy an apartment or a house in the past 5 years including the past 12 months)		
	LAST TIME you felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] when trying to rent or buy an apartment or house, did you report or make a complaint about the incident?		
	CLARIFY THAT REQUESTING INFORMATION OR ADVICE IS ALSO CLASSIFIED UNDER 'REPORTING'		
	SINGLE RESPONSE		
1	Yes		
2	No		
96	<i>Refused</i>		
97	<i>Doesn't understand the question</i>		
99	<i>Don't know</i>		



DHOD07	Person or institution to whom incident was reported		
	<b>ASK IF DHOD06=1</b> (Ask if the respondent reported or made a complaint about the last incident of discrimination when they trying to rent or buy an apartment or house because of their immigrant/Roma/ethnic minority background)		
	Who did you report the incident or make the complaint to?		
	SHOWCARD DHOD07 PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
DHOD07_01	1. Police	0	1
DHOD07_02	2. Municipal housing authority	0	1
DHOD07_03	3. Non-governmental organisation (NGO)/charity	0	1
DHOD07_04	4. Community organisation (e.g. church/faith-based, minority group)	0	1
DHOD07_05	5. Community leader	0	1
DHOD07_06	6. [NAME OF COUNTRY'S EQUALITY BODY 1]	0	1
DHOD07_07	7. [NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY	0	1
DHOD07_08	8. [NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
DHOD07_09	9. [NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
DHOD07_10	10. A lawyer/legal service	0	1
DHOD07_11	11. Politician, member of parliament, council, etc.	0	1
DHOD07_12	12. The media	0	1
DHOD07_13 DHOD07_13_Other	13. Other (please specify): OPEN TEXT BOX	0	1
DHOD07_96	Refused (NOT ON SHOW CARD)	0	1
DHOD07_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
DHOD07_99	Don't know (NOT ON SHOW CARD)	0	1

DHODo8	Degree of satisfaction with handling of complaint							
	<b>ASK IF DHODo7=1-13</b> (Ask if the respondent reported or made a complaint about the last time they felt discriminated against because of their immigrant/Roma/ethnic minority background when they trying to rent or buy an apartment or house to any person or institution)							
	To what extent were you satisfied with how...							
	SHOW CARD DHODo8. ONLY READ OUT RESPONSE SCALE ONCE							
	SINGLE RESPONSE							
		Very dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Very satisfied	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
DHODo8_o1	[SHOW IF DHODo7=1, Show if the respondent reported or made a complaint about the last time they felt discriminated against when trying to rent or buy an apartment or house to the police: the police handled your report or complaint?]	1	2	3	4	96	97	99
DHODo8_o2	[SHOW IF DHODo7=2, Show if the respondent reported or made a complaint about the last time they felt discriminated against when trying to rent or buy an apartment or house to the municipal housing authority: the municipal housing authority handled your report or complaint?]	1	2	3	4	96	97	99
DHODo8_o3	[SHOW IF DHODo7=3, Show if the respondent reported or made a complaint about the last time they felt discriminated against when trying to rent or buy an apartment or house to a NGO/charity: the non-governmental organisation (NGO)/charity handled your report or complaint?]	1	2	3	4	96	97	99
DHODo8_o4	[SHOW IF DHODo7=4, Show if the respondent reported or made a complaint about the last time they felt discriminated when trying to rent or buy an apartment or house to the Community organisation: the community organisation (e.g. church/faith-based, minority group) handled your report or complaint?]	1	2	3	4	96	97	99
DHODo8_o5	[SHOW IF DHODo7=5 Show if the respondent reported or made a complaint about the last time they felt discriminated against when trying to rent or buy an apartment or house to the community leader: the community leader handled your report or complaint?]	1	2	3	4	96	97	99



<b>DHODo8_o6</b>	[SHOW IF DHODo7=6, Show if the respondent reported or made a complaint about the last time they felt discriminated against when trying to rent or buy an apartment or house to the [EQUALITY BODY 1]: [NAME OF COUNTRY'S EQUALITY BODY 1] handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHODo8_o7</b>	[SHOW IF DHODo7=7, Show if the respondent reported or made a complaint about the last time they felt discriminated against when trying to rent or buy an apartment or house to the [EQUALITY BODY 2]: [NAME OF COUNTRY'S EQUALITY BODY 2] handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHODo8_o8</b>	[SHOW IF DHODo7=8, Show if the respondent reported or made a complaint about the last time they felt discriminated against when trying to rent or buy an apartment or house to the [EQUALITY BODY 3]: [NAME OF COUNTRY'S EQUALITY BODY 3] handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHODo8_o9</b>	[SHOW IF DHODo7=9, Show if the respondent reported or made a complaint about the last time they felt discriminated against when trying to rent or buy an apartment or house to the [EQUALITY BODY 4]: [NAME OF COUNTRY'S EQUALITY BODY 4] handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHODo8_o10</b>	[SHOW IF DHODo7=10, Show if the respondent reported or made a complaint about the last time they felt discriminated against when trying to rent or buy an apartment or house to the lawyer/legal service: the lawyer/legal service handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHODo8_o11</b>	[SHOW IF DHODo7=11, Show if the respondent reported or made a complaint about the last time they felt discriminated against when trying to rent or buy an apartment or house to the politician, member of the parliament, council: the politician, member of parliament, council, etc. handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHODo8_o12</b>	[SHOW IF DHODo7=12, Show if the respondent reported or made a complaint about the last time they felt discriminated when trying to rent or buy an apartment or house to the media: the media handled your report or complaint?]	1	2	3	4	96	97	99
<b>DHODo8_o13</b>	[SHOW IF DHODo7=13, Show if the respondent answered "other" to the question about whom they reported or made a complaint about the last time they felt discriminated against when trying to rent or buy an apartment or house: [TEXT AT CODE 12 OF DHODo7] handled your report or complaint?]	1	2	3	4	96	97	99

DHOD09	Reasons for non-reporting		
	<b>ASK IF DHOD06=2</b> (Ask if the respondent did not report or make a complaint about the last time they felt discriminated against because of their immigrant/Roma/ethnic minority background when trying to rent or buy a house)		
	WHY did you <u>NOT</u> report the incident or make a complaint?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
DHOD09_01	I was afraid of not being treated properly/of retaliation	0	1
DHOD09_02	I was concerned about negative consequences (such as not receiving a 'good service' next time when trying to rent or buy an apartment or house)	0	1
DHOD09_03	I didn't know how to make a complaint/where to report it	0	1
DHOD09_04	Nothing would happen/change by reporting discrimination	0	1
DHOD09_05	Too trivial/not worth reporting it	0	1
DHOD09_06	It happens all the time	0	1
DHOD09_07	It is a long process/it takes time/money	0	1
DHOD09_08	I dealt with the problem myself/with help from family/friends	0	1
DHOD09_09	Because I don't have papers/residence permit	0	1
DHOD09_10	Because of language difficulties/insecurities	0	1
DHOD09_11	I wasn't aware of my rights/I <i>Don't know</i> the laws	0	1
DHOD09_12	I was ashamed/I felt bad	0	1
DHOD09_13	I didn't want to create trouble	0	1
DHOD09_14	I had no proof	0	1
DHOD09_15	I didn't want to go to court	0	1
DHOD09_16 DHOD09_16_Other	Other reasons (please specify): OPEN TEXT BOX	0	1
DHOD09_96	<i>Refused</i>	0	1
DHOD09_97	<i>Doesn't understand the question</i>	0	1
DHOD09_99	<i>Don't know</i>	0	1



### 4.3. Education

	<b>ASK ALL</b>
<b>Introduction</b>	I would like to ask you some questions about schooling and education.

<b>DEo1</b>	<b>Highest level of education completed in country</b>
	<p><b>ASK IF INo2=1-4 OR 6-8</b> (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, Russian, South Asians and their descendants, Sub-Saharanans and people of African descent)</p>
	What is the highest level of education you have completed in [COUNTRY]?
	<p>SHOW CARD DEo1 WITH COUNTRY SPECIFIC CATEGORIES. COMPLETION OCCURS WHEN EITHER:</p> <ul style="list-style-type: none"> <li>- A FORMAL CERTIFICATE IS ISSUED AFTER AN ASSESSMENT INDICATING THAT THE COURSE HAS BEEN PASSED</li> <li>- A COURSE OR PERIOD OF EDUCATION IS FULLY ATTENDED BUT NO CERTIFICATE IS EVER ISSUED</li> <li>- A COURSE OR PERIOD OF EDUCATION IS FULLY ATTENDED AND A CERTIFICATE OF ATTENDANCE IS ISSUED (AND NO OTHER CERTIFICATES E.G. FOR PASSING THE COURSE ARE EVER ISSUED)</li> </ul>
	SINGLE RESPONSE
	TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES
<b>1</b>	Never been in formal education / Never completed primary education (ISCED 0)
<b>2</b>	Primary education (ISCED 1)
<b>3</b>	Lower secondary education (ISCED 2)
<b>4</b>	Upper secondary (ISCED 34)
<b>5</b>	Vocational training (ISCED 35)
<b>6</b>	Post-secondary education, non-tertiary (ISCED 4)
<b>7</b>	Short-cycle tertiary education (ISCED 5)
<b>8</b>	Bachelor or equivalent (ISCED 6)
<b>9</b>	Master or equivalent (ISCED 7)
<b>10</b>	Doctorate or equivalent (ISCED 8)
<b>11</b>	No level completed in [COUNTRY] yet
<b>96</b>	<i>Refused</i> (NOT ON SHOW CARD)
<b>97</b>	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)
<b>99</b>	<i>Don't know</i> (NOT ON SHOW CARD)

<b>DEo2</b>	<b>Highest level of education completed in another country</b>
	<p><b>ASK IF INo2=4 OR INo5≠[COUNTRY]</b> (Ask if the respondent is a recent immigrant OR if the respondent's country of birth is different from the survey country)</p>
	And what is the highest level of education you completed in another country?
	SHOW CARD DEo2 WITH GENERIC CATEGORIES
	'ANOTHER COUNTRY' INCLUDES COUNTRY OF BIRTH AND ALL OTHER COUNTRIES EXCEPT [COUNTRY]
	SINGLE RESPONSE
<b>1</b>	Never been in formal education (ISCED 0)
<b>2</b>	No primary education completed (ISCED 0)

3	Primary education (schooling approximately until the age of 11) (ISCED 1)
4	Lower secondary education (schooling approximately until the age of 15) (ISCED 2)
5	Upper secondary that allows access to university (ISCED 3)
6	Vocational qualification specific to a particular occupation or trade (ISCED 35 ISCED 45 ISCED 55)
7	University degree (completed a bachelor/master/PhD degree or equivalent) (ISCED 6, 7, 8)
96	<i>Refused</i> (NOT ON SHOW CARD)
97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)
99	<i>Don't know</i> (NOT ON SHOW CARD)

DE02A	Country in which level was completed
	<p><b>ASK IF DE02=3-7</b> (Ask if the respondent has at least primary education as the highest level of education completed in another country)</p> <p>In which country have you completed this [LEVEL IN DE02]?</p> <p>[COUNTRY DROPDOWN LIST]</p>
96	<i>Refused</i>
97	<i>Doesn't understand</i>
99	<i>Doesn't know</i>

DE03	Current attendance of school/vocational training
	<p><b>ASK IF (IN02=1-4 OR 6-8) OR (IF IN02=5 AND HH02&gt;24)</b> (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, Russian, South Asians and their descendants, Sub-Saharanans and people of African descent OR (If the respondent belongs to the target group of Roma AND is older than 24 years))</p> <p>Do you currently attend school or vocational training?</p> <p>SINGLE RESPONSE</p>
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

DE04	Type of school/training currently attended
	<p><b>ASK IF DE03=1</b> (Ask if the respondent is currently in school or vocational training)</p> <p>Which type of school/training do you currently attend?</p> <p>SHOW CARD DE04 WITH COUNTRY SPECIFIC CATEGORIES</p> <p>SINGLE RESPONSE</p> <p>TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES</p>
1	Lower secondary education (ISCED 2)
2	Upper secondary (ISCED 34)
3	Vocational training (ISCED 35)
4	Post-secondary education, non-tertiary (ISCED 4)



5	Short-cycle tertiary education (ISCED 5)
6	Bachelor or equivalent (ISCED 6)
7	Master or equivalent (ISCED 7)
8	Doctorate or equivalent (ISCED 8)
96	<i>Refused</i> (NOT ON SHOW CARD)
97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)
99	<i>Don't know</i> (NOT ON SHOW CARD)

DEo5	Completed years of schooling (in any country)
	<p><b>ASK IF INo2=1-4 OR 6-8</b>            (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, Russian, South Asians and their descendants, Sub-Saharanans and people of African descent.)</p>
	How many years of schooling have you completed <u>in total in any country?</u>
	ONLY COUNT YEARS IN SCHOOL, EXCLUDE PRESCHOOL, KINDERGARTEN, INCLUDE TERTIARY EDUCATION
	IF CURRENTLY IN EDUCATION, COUNT THE NUMBER OF YEARS COMPLETED
	IF NEVER IN SCHOOL CODE 0
	SINGLE RESPONSE NUMERICAL ANSWER
	Write in number of years:  __ __  ALLOW RESPONSE FROM 0 TO 99 DO NOT ALLOW NUMERICAL ANSWER TO BE > THAN RESPONDENT AGE (HHo2)
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

DEo6	Parent or guardian of child(ren) within national compulsory school age range
	<b>ASK ALL</b>
	Are you the parent or guardian of a child or children aged between [NATIONAL COMPULSORY SCHOOL AGE RANGE] living in [COUNTRY]?
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

DE07	Contacts with person(s) from school(s) attended by child(ren) in past 5 years
	<p><b>ASK IF DE06=1</b> (Ask if the respondent is a parent or guardian of a child or children which is/are within national compulsory school age range and living in the survey country)</p> <p>In the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), have you been in contact with anyone from the school(s) your child/children attend(s)?</p> <p>IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"</p> <p>FOR EXAMPLE, TEACHERS, THE HEAD TEACHER, SCHOOL GOVERNORS, OTHER STAFF WORKING IN THE SCHOOL. CONTACT INCLUDES ALL TYPES OF CONTACT, I.E. FACE TO FACE, BY TELEPHONE OR EMAIL/LETTER</p>
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know

DED01	Experiences of discrimination when in contact with school authorities in country in past 5 years		
	<p><b>ASK IF DE07=1</b> (Ask if the respondent has been in contact with anyone from the school(s) attended by the child(ren) in the past 5 years (or since arrival if less than 5 years ago) in the survey country)</p> <p>When in contact with people from the school(s) your child attends / children attend, have you, in the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), PERSONALLY felt discriminated against for any of the following reasons? Tell me all that apply.</p> <p>IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"</p> <p>SHOWCARD WITH THE DEFINITION OF DISCRIMINATION ONLY WHEN NEEDED (DED01_DISCRIM) ("BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF")</p> <p>SHOW CARD DED01, CODE ALL THAT APPLY</p> <p>MULTIPLE RESPONSES, EXCEPT DED01_09</p>		
		Not mentioned	Mentioned
DED01_01	A. Skin colour	0	1
DED01_02	B. [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / ethnic origin]	0	1
DED01_03	C. Religion or religious beliefs	0	1
DED01_04	D. Age (such as being too young or too old)	0	1
DED01_05	E. Sex/gender (such as being a man or a woman)	0	1
DED01_06	F. Disability	0	1
DED01_07	G. Sexual orientation (such as being gay, lesbian or bisexual)	0	1
DED01_08 DED01_08_Other	H. Other (please specify): OPEN TEXT BOX	0	1
DED01_09	I. I haven't felt discriminated against on any ground when in contact with people from school in the past 5 years	0	1
DED01_96	Refused (NOT ON SHOW CARD)	0	1
DED01_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
DED01_99	Don't know (NOT ON SHOW CARD)	0	1

DED02	Specific experiences of discrimination when in contact with school authorities in country in past 5 years						
	<b>ASK IF DE07=1</b> (Ask if the respondent has been in contact with anyone from the school(s) attended by the child(ren) in the past 5 years (or since arrival if less than 5 years ago) in the survey country)						
	In the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), did any of the following situations occur?						
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"						
	READ OUT						
	SINGLE RESPONSE ROTATE ITEMS						
		Yes	No	Refused	Doesn't understand the question	Not applicable	Don't know
DED02_1	You were prevented from enrolling your child in a school because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	98	99
DED02_2	You were asked to take your child to another school because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	98	99
DED02_3	Your child was assigned to a class/track that was below her/his ability because of his/her: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	98	99

DED03	Date of last experience of discrimination when in contact with school authorities						
	<b>ASK IF DED01=DED01_01 OR DED01_02 OR DED01_03</b> (Ask if the respondent experienced the last experience of discrimination when in contact with school authorities because of the skin colour OR because of the ethnic origin or immigrant background OR because of the religion or religious beliefs)						
	When was the LAST TIME you felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] when in contact with people from the school(s) your child attends / children attend?						
	READ OUT						
	SINGLE RESPONSE						
1	Some time in the past 12 months						
2	Some time in the past 5 years, but not in the past 12 months						

3	More than 5 years ago
96	Refused (DO NOT READ OUT)
97	Doesn't understand the question (DO NOT READ OUT)
99	Don't know (DO NOT READ OUT)

DED04	Number of experiences of discrimination when in contact with school authorities in past 12 months
	<p><b>ASK IF DED03=1</b>                      (Ask if the respondent experienced discrimination when in contact with school authorities because of their skin colour/ethnic or immigrant background/religion or religious belief in the past 12 months)</p> <p>HOW MANY TIMES has this happened to you in the past 12 months when in contact with people from the school(s) your child attends / children attend?</p> <p>SINGLE RESPONSE</p>
1	Once
2	Twice
3	Three times
4	Four times
5	Five times
6	6 to 10 times
7	More than 10 times
8	All the time (daily)
96	Refused
97	Doesn't understand the question
99	Don't know

DED05	Reasons for last experience of discrimination when in contact with school authorities		
	<p><b>ASK IF DED03=1 OR 2</b>                      (Ask if the respondent experienced discrimination when in contact with school authorities because of their skin colour/ethnic or immigrant background/religion or religious belief in the past 5 years)</p> <p>LAST TIME you felt discriminated against because of your:                      [TAILORED TO TARGET GROUP CATEGORIES                      ethnic or immigrant background / Roma background / ethnic minority background] when in contact with people from the school(s) your child attends / children attend, in your opinion, what were the main reasons for this?</p> <p>SHOW CARD DED05, CODE ALL THAT APPLY</p> <p>MULTIPLE RESPONSES, EXCEPT DED05_09</p>		
		Not mentioned	Mentioned
DED05_01	1. My skin colour/my physical appearance	0	1
DED05_02	2. My first or last name	0	1
DED05_03	3. My accent/the way I speak [COUNTRY LANGUAGE]	0	1
DED05_04	4. The way I am dressed (such as wearing a headscarf/turban)	0	1
DED05_05	5. The reputation of the neighbourhood where I live (my address)	0	1
DED05_06	6. My citizenship	0	1
DED05_07	7. My country of birth	0	1

DEDo5_o8 DEDo5_o8_Other	8. Other reason (please specify): OPEN TEXT BOX	0	1
DEDo5_o9	9. None of the above	0	1
DEDo5_96	<i>Refused</i> (NOT ON SHOW CARD)	0	1
DEDo5_97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)	0	1
DEDo5_99	<i>Don't know</i> (NOT ON SHOW CARD)	0	1

DEDo6	Reporting last incident of discrimination when in contact with school authorities		
	<b>ASK IF DEDo3=1 OR 2</b> (Ask if the respondent experienced discrimination when in contact with school authorities because of their skin colour/ethnic or immigrant background/religion or religious belief in the past 5 years)		
	LAST TIME you felt discriminated against because of your: <b>[TAILORED TO TARGET GROUP CATEGORIES</b> ethnic or immigrant background / Roma background / ethnic minority background] when in contact with people from the school(s) your child attends / children attend, did you report or make a complaint about the incident?		
	CLARIFY THAT REQUESTING INFORMATION OR ADVICE IS ALSO CLASSIFIED UNDER 'REPORTING'		
	SINGLE RESPONSE		
1	Yes		
2	No		
96	<i>Refused</i>		
97	<i>Doesn't understand the question</i>		
99	<i>Don't know</i>		

DEDo7	Person or institution to whom incident was reported		
	<b>ASK IF DEDo6=1</b> (Ask if the respondent reported or made a complaint about the last incident of discrimination when in contact with school authorities)		
	Who did you report the incident or make the complaint to?		
	SHOWCARD DEDo7 PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
DEDo7_o1	1. Police	0	1
DEDo7_o2	2. The school governor/school principal/director	0	1
DEDo7_o3	3. The school inspector	0	1
DEDo7_o4	4. Municipality	0	1
DEDo7_o5	5. Non-governmental organisation (NGO)/charity	0	1
DEDo7_o6	6. Community organisation (e.g. church/faith-based, minority group)	0	1
DEDo7_o7	7. Community leader	0	1
DEDo7_o8	8. [NAME OF COUNTRY'S EQUALITY BODY 1]	0	1
DEDo7_o9	9. [NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY	0	1
DEDo7_o10	10. [NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1

DED07_11	11. [NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
DED07_12	12. A lawyer/legal service	0	1
DED07_13	13. Politician, member of parliament, council, etc.	0	1
DED07_14	14. The media	0	1
DED07_15 DED07_15_Other	15. Other (please specify): OPEN TEXT BOX	0	1
DED07_96	Refused (NOT ON SHOW CARD)	0	1
DED07_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
DED07_99	Don't know (NOT ON SHOW CARD)	0	1

DED08	Degree of satisfaction with handling of complaint							
	<b>ASK IF DED07=1-15</b> (Ask if the respondent reported or made a complaint about the last incident of discrimination when in contact with school authorities to any person or institution)							
	To what extent were you satisfied with how...							
	SHOW CARD DED08. ONLY READ OUT RESPONSE SCALE ONCE							
	SINGLE RESPONSE							
		Very dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Very satisfied	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
DED08_01	[SHOW IF DED07=01, Show if the respondent reported or made a complaint to the police: the police handled your report or complaint?]	1	2	3	4	96	97	99
DED08_02	[SHOW IF DED07=02, Show if the respondent reported or made a complaint to the school principal/director: the school governor/school principal/director handled your report or complaint?]	1	2	3	4	96	97	99
DED08_03	[SHOW IF DED07=03, Show if the respondent reported or made a complaint to the school inspector: the school inspector handled your report or complaint?]	1	2	3	4	96	97	99
DED08_04	[SHOW IF DED07=04, Show if the respondent reported or made a complaint to the municipality: the municipality handled your report or complaint?]	1	2	3	4	96	97	99
DED08_05	[SHOW IF DED07=05, Show if the respondent reported or made a complaint a NGO/charity: the non-governmental organisation (NGO)/charity handled your report or complaint?]	1	2	3	4	96	97	99



DEDo8_06	[SHOW IF DEDo7=06, Show if the respondent reported or made a complaint to the community organisation: the community organisation (e.g. church/fait-based, minority group) handled your report or complaint?]	1	2	3	4	96	97	99
DEDo8_07	[SHOW IF DEDo7=07 Show if the respondent reported or made a complaint to the community leader: the community leader handled your report or complaint?]	1	2	3	4	96	97	99
DEDo8_08	[SHOW IF DEDo7=08, Show if the respondent reported or made a complaint to [EQUALITY BODY 1]: [NAME OF COUNTRY's EQUALITY BODY 1] handled your report or complaint?]	1	2	3	4	96	97	99
DEDo8_09	[SHOW IF DEDo7=09, Show if the respondent reported or made a complaint to [EQUALITY BODY 2]: [NAME OF COUNTRY's EQUALITY BODY 2] handled your report or complaint?]	1	2	3	4	96	97	99
DEDo8_10	[SHOW IF DEDo7=10, Show if the respondent reported or made a complaint to [EQUALITY BODY 3]: [NAME OF COUNTRY's EQUALITY BODY 3] handled your report or complaint?]	1	2	3	4	96	97	99
DEDo8_11	[SHOW IF DEDo7=11, Show if the respondent reported or made a complaint to [EQUALITY BODY 4]: [NAME OF COUNTRY's EQUALITY BODY 4] handled your report or complaint?]	1	2	3	4	96	97	99
DEDo8_12	[SHOW IF DEDo7=12, Show if the respondent reported or made a complaint to a lawyer/legal service: the lawyer/legal service handled your report or complaint?]	1	2	3	4	96	97	99
DEDo8_13	[SHOW IF DEDo7=13, Show if the respondent reported or made a complaint to a politician/member of the parliament, council: the politician, member of parliament, council, etc. handled your report or complaint?]	1	2	3	4	96	97	99
DEDo8_14	[SHOW IF DEDo7=14, Show if the respondent reported or made a complaint to the media: the media handled your report or complaint?]	1	2	3	4	96	97	99
DEDo8_15	[SHOW IF DEDo7=15, Show if the respondent reported or made a complaint to [Other]: [TEXT AT CODE 15 OF DEDo7] handled your report or complaint?]	1	2	3	4	96	97	99

DEDo9	Reasons for non-reporting		
	<b>ASK IF DEDo6=2</b> (Ask if the respondent did not report or did not make a complaint about the last incident of discrimination when in contact with school authorities)		
	WHY did you <u>NOT</u> report the incident or make a complaint?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
DEDo9_01	I was afraid of not being treated properly/of retaliation	0	1

DED09_02	I was concerned about negative consequences (such as not receiving a 'good service' next time when in contact with anyone from the school(s) your child/children attend(s)); did not want it to affect my child/children	0	1
DED09_03	I didn't know how to make a complaint/where to report it	0	1
DED09_04	Nothing would happen/change by reporting discrimination	0	1
DED09_05	Too trivial/not worth reporting it	0	1
DED09_06	It happens all the time	0	1
DED09_07	It is a long process/it takes time/money	0	1
DED09_08	I dealt with the problem myself/with help from family/friends	0	1
DED09_09	Because I don't have papers/residence permit	0	1
DED09_10	Because of language difficulties/insecurities	0	1
DED09_11	I wasn't aware of my rights/I <i>Don't know</i> the laws	0	1
DED09_12	I was ashamed/I felt bad	0	1
DED09_13	I didn't want to create trouble	0	1
DED09_14	I had no proof	0	1
DED09_15	I didn't want to go to court	0	1
DED09_16 DED09_16_Other	Other reasons (please specify): OPEN TEXT BOX	0	1
DED09_96	<i>Refused</i>	0	1
DED09_97	<i>Doesn't understand the question</i>	0	1
DED09_99	<i>Don't know</i>	0	1

DED10	Child(ren)'s experiences of discrimination in school					
	<b>ASK IF DE06=1</b> (Ask if the respondent is a parent or guardian of a child or children which is/are within national compulsory school age range and living in the survey country)					
	To the best of your knowledge, has your child / have your children experienced any of the following situations at school in the past 12 months?					
	'AT SCHOOL' MEANS FROM ANYONE IN THE SCHOOL: TEACHERS, STAFF AND OTHER STUDENTS READ OUT					
	SINGLE RESPONSE					
		Yes	No	Refused	<i>Doesn't understand the question</i>	<i>Don't know</i>
DED10_1	Name-calling because of their: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	99
DED10_2	Someone making jokes about them (ridiculing) because of their: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	99



<b>DED10_3</b>	Offensive comments and/or verbal insults because of their: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	99
<b>DED10_4</b>	Physical abuse (e.g. hitting, hair-pulling and kicking, etc.) because of their: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	99
<b>DED10_5</b>	Having their possessions damaged because of their: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	99
<b>DED10_6</b>	Someone frightening or intimidating them because of their: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	99
<b>DED10_7</b>	Being excluded (isolated) at playtime or from social events or circles of friends because of their: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]	1	2	96	97	99

## 4.4. Other Services

	<b>ASK ALL</b>					
<b>Introduction</b>	I would now like to ask few more questions about discrimination you may have experienced. Although we have already spoken about some situations, in the following I am going to mention some other situations.					
<b>D0o1</b>	<b>Use of different services in country in past 5 years</b>					
	<b>ASK ALL</b>					
	In the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), have you personally done any of the following...					
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"					
	SINGLE RESPONSE					
		Yes	No	Refused	<i>Doesn't understand the question</i>	<i>Don't know</i>
<b>D0o1_1</b>	Attended or tried to attend a school, university or any other educational institution? EDUCATIONAL INSTITUTIONS INCLUDE GENERAL SCHOOL, VOCATIONAL SCHOOL, UNIVERSITY OR ANY TRAINING COURSES (E.G. WORK RELATED, LANGUAGE COURSES, ETC.)	1	2	96	97	99
<b>D0o1_2</b>	Tried to enter a night club, a bar, a restaurant or hotel?	1	2	96	97	99
<b>D0o1_3</b>	Been in contact with administrative offices or public services? BY ADMINISTRATIVE OFFICES, WE MEAN TAX OFFICES, FAMILY ALLOWANCE, SOCIAL SECURITY, OLD-AGE INSURANCE, NATIONAL INSURANCE, EMPLOYMENT CENTRE, IMMIGRATION, CITIZENSHIP AND REGISTRY OFFICES, OTHER MUNICIPAL DEPARTMENTS FOR PUBLIC SERVICE, ETC. [TAILORED TO STANDARD TERMS IN THE NATIONAL CONTEXT] 'PUBLIC SERVICES' EXCLUDES HERE HEALTH CARE SERVICES	1	2	96	97	99
<b>D0o1_4</b>	Used public transport?	1	2	96	97	99
<b>D0o1_5</b>	Been in a shop or tried to enter a shop?	1	2	96	97	99



D0o2	Experiences of discrimination when using different services in past 5 years					
	In the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), have you ever felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES] ethnic or immigrant background / Roma background / ethnic minority background] when doing any of the following...					
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"					
	SINGLE RESPONSE					
		Yes	No	Refused	Doesn't understand the question	Don't know
D0o2_1	[SHOW IF D0o1_1= 1, Show if the respondent has attended or tried to attend a school, university or any other educational institutions in the past 5 years (or if less, since they have been in the country): Attending or trying to attend a school, university or any other educational institution?]	1	2	96	97	99
D0o2_2	[SHOW IF D0o1_2=1, Show if the respondent has tried to enter a night club, a bar, a restaurant or a hotel in the past 5 years (or if less, since they have been in the country): Trying to enter a night club, a bar, a restaurant or hotel?]	1	2	96	97	99
D0o2_3	[SHOW IF D0o1_3=1, Show if the respondent has been in contact with administrative offices or public services in the past 5 years (or if less, since they have been in the country): Being in contact with administrative offices or public services?]	1	2	96	97	99
D0o2_4	[SHOW IF D0o1_4=1, Show if the respondent has used public transport in the past 5 years (or if less, since they have been in the country): Using public transport?]	1	2	96	97	99
D0o2_5	[SHOW IF D0o1_5=1, Show if the respondent has been in a shop or tried to enter a shop in the past 5 years (or if less, since they have been in the country): Being in a shop or trying to enter a shop?]	1	2	96	97	99

D0o3	Experiences of discrimination when using different services in past 12 months					
	[And] have you ever felt discriminated against because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] when doing any of the following in the PAST 12 MONTHS?					
	SINGLE RESPONSE					
		Yes	No	Refused	<i>Doesn't understand the question</i>	<i>Don't know</i>
D0o3_1	[SHOW IF D0o2_1=1, Show if the respondent has been discriminated against in the past 5 years when attending or trying to attend a school, university of any other educational institution because of ethnic or immigrant background: Attending or trying to attend a school, university or any other educational institution?]	1	2	96	97	99
D0o3_2	[SHOW IF D0o2_2=1, Show if the respondent has been discriminated against in the past 5 years when trying to enter a night club, a bar, a restaurant or a hotel because of ethnic or immigrant background: Trying to enter a night club, a bar, a restaurant or hotel?]	1	2	96	97	99
D0o3_3	[SHOW IF D0o2_3=1, Show if the respondent has been discriminated against in the past 5 years when being in contact with administrative offices or public services because of ethnic or immigrant background: Being in contact with administrative offices or public services?]	1	2	96	97	99
D0o3_4	[SHOW IF D0o2_4=1, Show if the respondent has been discriminated against in the past 5 years when using public transport because of ethnic or immigrant background: Using public transport?]	1	2	96	97	99
D0o3_5	[SHOW IF D0o2_5=1, Show if the respondent has been discriminated against in the past 5 years when being in a shop or trying to enter a shop because of ethnic or immigrant background: Being in a shop or trying to enter a shop?]	1	2	96	97	99



D019	Reporting incident(s) of discrimination in these situations					
	<b>ASK IF D0o2_1=1 OR D0o2_2=1 OR D0o2_3=1 or D0o2_4=1 OR D0o2_5=1</b> (Ask if the respondent has been discriminated in the past 5 years when attending or trying to attend a school, university or any other educational institution OR when trying to enter a night club, a bar, a restaurant or a hotel OR when in contact with an administrative office or public services OR when using or when trying to use public transport OR when in a shop or trying to enter a shop)					
	Recalling the incidents of discrimination that we just talked about. Did you report or make a complaint about the incident of...?					
	SINGLE RESPONSE					
		Yes	No	Refused	<i>Doesn't understand the question</i>	<i>Don't know</i>
D019_1	[SHOW IF D0o2_1=1, Show if the respondent has been discriminated against in the past 5 years when attending or trying to attend a school, university or any other educational institution: discrimination when in education or trying to attend education]	1	2	96	97	99
D019_2	[SHOW IF D0o2_2=1, Show if the respondent has been discriminated against in the past 5 years when trying to enter a night club, a bar, a restaurant or a hotel: discrimination when in or trying to enter a night club, a bar, a restaurant or hotel]	1	2	96	97	99
D019_3	[SHOW IF D0o2_3=1, Show if the respondent has been discriminated against in the past 5 years when in contact with an administrative office or public services: discrimination at administrative offices or public services]	1	2	96	97	99
D019_5	[SHOW IF D0o2_4=1, Show if the respondent has been discriminated against in the past 5 years when using or when trying to use public transport: discrimination when using or when trying to use public transport]	1	2	96	97	99
D019_6	[SHOW IF D0o2_5=1, Show If the respondent has been discriminated against in the past 5 years when in a shop or trying to enter a shop: discrimination in a shop or when trying to enter a shop]	1	2	96	97	99

D020a	Person or institution to whom discrimination in education was reported		
	<b>ASK IF D019_1=1</b> (Ask if the respondent reported or made a complaint about the incident of discrimination when in education or trying to attend education)		
	Who did you report the incident or make a complaint to about your experience of discrimination when in education or trying to attend education?		
	SHOWCARD D020a, PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
D020a_01	1. Police	0	1
D020a_02	2. The institution/place where the incident happened (such as the school, restaurant, night club, etc.)	0	1
D020a_03	3. Municipality	0	1
D020a_04	4. Non-governmental organisation (NGO)/charity	0	1
D020a_05	5. Community organisation (e.g. church/faith-based, minority group)	0	1
D020a_06	6. Community leader	0	1
D020a_07	7. [NAME OF COUNTRY'S EQUALITY BODY 1]	0	1
D020a_08	8. [NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY	0	1
D020a_09	9. [NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
D020a_10	10. [NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
D020a_11	11. A lawyer/legal service	0	1
D020a_12	12. Politician, member of parliament, council, etc.	0	1
D020a_13	13. The media	0	1
D020a_14 D020a_14_Other	14. Other (please specify): OPEN TEXT BOX	0	1
D020a_96	Refused (NOT ON SHOW CARD)	0	1
D020a_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
D020a_99	Don't know (NOT ON SHOW CARD)	0	1



D021a	Degree of satisfaction with handling of complaint for discrimination in education							
	<b>ASK IF D020a=1-14</b> (Ask if the respondent reported or made a complaint about the incident of discrimination when in education to any institution or person)							
	To what extent were you satisfied with how...							
	SHOW CARD D021a. ONLY READ OUT RESPONSE SCALE ONCE							
	SINGLE RESPONSE							
		Very dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Very satisfied	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
D021a_01	[SHOW IF D020a=1, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to the police: the police handled your report or complaint?]	1	2	3	4	96	97	99
D021a_02	[SHOW IF D020a=2, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to the institution/place where the incident happened: the institution/place where the incident happened (such as the school, restaurant, night club, etc.) handled your report or complaint?]	1	2	3	4	96	97	99
D021a_03	[SHOW IF D020a=3, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to the municipality: the municipality handled your report or complaint?]	1	2	3	4	96	97	99
D021a_04	[SHOW IF D020a=4, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to a NGO/charity: the non-governmental organisation (NGO)/charity handled your report or complaint?]	1	2	3	4	96	97	99
D021a_05	[SHOW IF D020a=5, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to the community organisation: the community organisation (e.g. church/faith-based, minority group) handled your report or complaint?]	1	2	3	4	96	97	99
D021a_06	[SHOW IF D020a=6, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to the community leader: the community leader handled your report or complaint?]	1	2	3	4	96	97	99

D021a_07	[SHOW IF DO20a=7, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to the [EQUALITY BODY 1]: [NAME OF COUNTRY'S EQUALITY BODY 1] handled your report or complaint?]	1	2	3	4	96	97	99
D021a_08	[SHOW IF DO20a=8, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to the [EQUALITY BODY 2]: [NAME OF COUNTRY'S EQUALITY BODY 2] handled your report or complaint?]	1	2	3	4	96	97	99
D021a_09	[SHOW IF DO20a=9, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to the [EQUALITY BODY 3]: [NAME OF COUNTRY'S EQUALITY BODY 3] handled your report or complaint?]	1	2	3	4	96	97	99
D021a_10	[SHOW IF DO20a=10, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to the [EQUALITY BODY 4]: [NAME OF COUNTRY'S EQUALITY BODY 4] handled your report or complaint?]	1	2	3	4	96	97	99
D021a_11	[SHOW IF DO20a=11, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to a lawyer/legal service: the lawyer/legal service handled your report or complaint?]	1	2	3	4	96	97	99
D021a_12	[SHOW IF DO20a=12, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to the politician, member of the parliament, council, etc.: the politician, member of parliament, council, etc. handled your report or complaint?]	1	2	3	4	96	97	99
D021a_13	[SHOW IF DO20a=13, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to the media: the media handled your report or complaint?]	1	2	3	4	96	97	99
D021a_14	[SHOW IF DO20a=14, Show if the respondent reported or made a complaint about the incident of discrimination when in or trying to attend education to [OTHER]: [TEXT AT CODE 14 OF DO20a] handled your report or complaint?]	1	2	3	4	96	97	99





D022a	Reasons for non-reporting discrimination in education		
	<b>ASK IF D019_1=2</b> (Ask if the respondent did not report or make any complaint about the incident of discrimination when in education or trying to attend education)		
	WHY did you <u>NOT</u> report the incident or make a complaint?		
	CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
D022a_01	I was afraid of not being treated properly/of retaliation	0	1
D022a_02	I was concerned about negative consequences (such as not receiving a 'good service' in future)	0	1
D022a_03	I didn't know how to make a complaint/where to report it	0	1
D022a_04	Nothing would happen/change by reporting discrimination	0	1
D022a_05	Too trivial/not worth reporting it	0	1
D022a_06	It happens all the time	0	1
D022a_07	It is a long process/it takes time/money	0	1
D022a_08	I dealt with the problem myself/with help from family/friends	0	1
D022a_09	Because I don't have papers/residence permit	0	1
D022a_10	Because of language difficulties/insecurities	0	1
D022a_11	I wasn't aware of my rights/I <i>Don't know</i> the laws	0	1
D022a_12	I was ashamed/I felt bad	0	1
D022a_13	I didn't want to create trouble	0	1
D022a_14	I had no proof	0	1
D022a_15	I didn't want to go to court	0	1
D022a_16 D022a_16_Other	Other reasons (please specify): OPEN TEXT BOX	0	1

D020b	Person or institution to whom discrimination in night club, bar, restaurant or hotel was reported		
	<b>ASK IF D019_2=1</b> (Ask if the respondent did not report or make any complaint about the incident of discrimination when in or trying to enter a night club, a bar, a restaurant or hotel)		
	Who did you report the incident or make a complaint to about your experience of discrimination when in or trying to enter a night club, a bar, a restaurant or hotel?		
	SHOWCARD D020b, PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
D020b_01	1. Police	0	1
D020b_02	2. The institution/place where the incident happened (such as the school, restaurant, night club, etc.)	0	1
D020b_03	3. Municipality	0	1
D020b_04	4. Non-governmental organisation (NGO)/charity	0	1
D020b_05	5. Community organisation (e.g. church/faith-based, minority group)	0	1
D020b_06	6. Community leader	0	1

D02ob_07	7. [NAME OF COUNTRY'S EQUALITY BODY 1]	0	1
D02ob_08	8. [NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY	0	1
D02ob_09	9. [NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
D02ob_10	10. [NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
D02ob_11	11. A lawyer/legal service	0	1
D02ob_12	12. Politician, member of parliament, council, etc.	0	1
D02ob_13	13. The media	0	1
D02ob_14 D02ob_14_Other	14. Other (please specify): OPEN TEXT BOX	0	1
D02ob_96	Refused (NOT ON SHOW CARD)	0	1
D02ob_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
D02ob_99	Don't know (NOT ON SHOW CARD)	0	1

D021b	Degree of satisfaction with handling of complaint for discrimination in night club, bar, restaurant or hotel							
	<p><b>ASK IF D02ob=1-14</b> (Ask if the respondent reported or made a complaint about the incident of discrimination when in a night club, bar, restaurant or hotel to any institution or person)</p> <p>To what extent were you satisfied with how...</p> <p>SHOW CARD D021b. ONLY READ OUT RESPONSE SCALE ONCE</p> <p>SINGLE RESPONSE</p>							
		Very dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Very satisfied	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
D021b_01	[SHOW IF D02oa=1, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to the police: the police handled your report or complaint?]	1	2	3	4	96	97	99
D021b_02	[SHOW IF D02oa=2, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to the institution/place where the incident happened: the institution/place where the incident happened (such as the school, restaurant, night club, etc.) handled your report or complaint?]	1	2	3	4	96	97	99



<b>D021b_03</b>	[SHOW IF D020a=3, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to the municipality: the municipality handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021b_04</b>	[SHOW IF D020a=4, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to the NGO/charity: the non-governmental organisation (NGO)/charity handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021b_05</b>	[SHOW IF D020a=5, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to the community organisation: the community organisation (e.g. church/fait-based, minority group) handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021b_06</b>	[SHOW IF D020a=6, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to the community leader: the community leader handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021b_07</b>	[SHOW IF D020a=7, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to the [EQUALITY BODY 1]: [NAME OF COUNTRY's EQUALITY BODY 1] handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021b_08</b>	[SHOW IF D020a=8, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to the [EQUALITY BODY 2]: [NAME OF COUNTRY's EQUALITY BODY 2] handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021b_09</b>	[SHOW IF D020a=9, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to the [EQUALITY BODY 3]: [NAME OF COUNTRY's EQUALITY BODY 3] handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021b_10</b>	[SHOW IF D020a=10, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to the [EQUALITY BODY 4]: [NAME OF COUNTRY's EQUALITY BODY 4] handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021b_11</b>	[SHOW IF D020a=11, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to the lawyer/legal service: the lawyer/legal service handled your report or complaint?]	1	2	3	4	96	97	99

D021b_12	[SHOW IF DO20a=12, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to a politician, member of the Parliament, of the council, etc.: the politician, member of parliament, council, etc. handled your report or complaint?]	1	2	3	4	96	97	99
D021b_13	[SHOW IF DO20a=13, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to a politician, member of the media: the media handled your report or complaint?]	1	2	3	4	96	97	99
D021b_14	[SHOW IF DO20a=14, Show if the respondent reported or made a complaint about the incident of discrimination when trying to enter a night club, a bar, a restaurant or a hotel to [OTHER]: [TEXT AT CODE 14 OF DO20a] handled your report or complaint?]	1	2	3	4	96	97	99

D022b	Reasons for non-reporting discrimination in night club, bar, restaurant or hotel		
	<b>ASK IF DO19_2=2</b> (Ask if the respondent did not report or make any complaint about the incident of discrimination when in or trying to enter a night club, a bar, a restaurant or hotel)		
	WHY did you <u>NOT</u> report the incident or make a complaint?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
D022b_01	I was afraid of not being treated properly/of retaliation	0	1
D022b_02	I was concerned about negative consequences (such as not receiving a 'good service' in future)	0	1
D022b_03	I didn't know how to make a complaint/where to report it	0	1
D022b_04	Nothing would happen/change by reporting discrimination	0	1
D022b_05	Too trivial/not worth reporting it	0	1
D022b_06	It happens all the time	0	1
D022b_07	It is a long process/it takes time/money	0	1
D022b_08	I dealt with the problem myself/ with help from family/friends	0	1
D022b_09	Because I don't have papers/residence permit	0	1
D022b_10	Because of language difficulties/insecurities	0	1
D022b_11	I wasn't aware of my rights/I Don't know the laws	0	1
D022b_12	I was ashamed/I felt bad	0	1
D022b_13	I didn't want to create trouble	0	1
D022b_14	I had no proof	0	1
D022b_15	I didn't want to go to court	0	1
D022b_16 D022b_16_Other	Other reasons (please specify): OPEN TEXT BOX	0	1
D022b_96	<i>Refused</i>	0	1
D022b_97	<i>Doesn't understand the question</i>	0	1
D022b_99	<i>Don't know</i>	0	1

D020c	Person or institution to whom discrimination at administrative offices or public services was reported		
	<b>ASK IF D019_3=1</b> (Ask if the respondent reported or made any complaint about the incident of discrimination at administrative offices or public services)		
	Who did you report the incident or make a complaint to about your experience of discrimination at administrative offices or public services?		
	SHOWCARD D020c, PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
D020c_01	1. Police	0	1
D020c_02	2. The institution/place where the incident happened (such as the school, restaurant, night club, etc.)	0	1
D020c_03	3. Municipality	0	1
D020c_04	4. Non-governmental organisation (NGO)/charity	0	1
D020c_05	5. Community organisation (e.g. church/faith-based, minority group)	0	1
D020c_06	6. Community leader	0	1
D020c_07	7. [NAME OF COUNTRY'S EQUALITY BODY 1]	0	1
D020c_08	8. [NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY	0	1
D020c_09	9. [NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
D020c_10	10. [NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
D020c_11	11. A lawyer/legal service	0	1
D020c_12	12. Politician, member of parliament, council, etc.	0	1
D020c_13	13. The media	0	1
D020c_14 D020c_14_Other	14. Other (please specify): OPEN TEXT BOX	0	1
D020c_96	Refused (NOT ON SHOW CARD)	0	1
D020c_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
D020c_99	Don't know (NOT ON SHOW CARD)	0	1

D021c	Degree of satisfaction with handling of complaint for discrimination at administrative offices or public services							
	<b>ASK IF D020c=1-14</b> (Ask if the respondent reported or made any complaint about the incident of discrimination at administrative offices or public services at any institution/ person)							
	To what extent were you satisfied with how...							
	SHOW CARD D021c. ONLY READ OUT RESPONSE SCALE ONCE							
	SINGLE RESPONSE							
		Very dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Very satisfied	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
D021c_01	[SHOW IF D020c=1, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to the police: the police handled your report or complaint?]	1	2	3	4	96	97	99
D021c_02	[SHOW IF D020c=2, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to the institution/place where the incident happened: the institution/place where the incident happened (such as the school, restaurant, night club, etc.) handled your report or complaint?]	1	2	3	4	96	97	99
D021c_03	[SHOW IF D020c=3, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to the municipality: the municipality handled your report or complaint?]	1	2	3	4	96	97	99
D021c_04	[SHOW IF D020c=4, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to a NGO/charity: the non-governmental organisation (NGO)/charity handled your report or complaint?]	1	2	3	4	96	97	99
D021c_05	[SHOW IF D020c=5, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to the community organisation: the community organisation (e.g. church/faith-based, minority group) handled your report or complaint?]	1	2	3	4	96	97	99



<b>D021c_06</b>	[SHOW IF D020c=6, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to the community leader: the community leader handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021c_07</b>	[SHOW IF D020c=7, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to the [EQUALITY BODY 1]: [NAME OF COUNTRY'S EQUALITY BODY 1] handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021c_08</b>	[SHOW IF D020c=8, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to the [EQUALITY BODY 2]: [NAME OF COUNTRY'S EQUALITY BODY 2] handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021c_09</b>	[SHOW IF D020c=9, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to the [EQUALITY BODY 3]: [NAME OF COUNTRY'S EQUALITY BODY 3] handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021c_10</b>	[SHOW IF D020c=10, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to the [EQUALITY BODY 4]: [NAME OF COUNTRY'S EQUALITY BODY 4] handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021c_11</b>	[SHOW IF D020c=11, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to a lawyer/legal service: the lawyer/legal service handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021c_12</b>	[SHOW IF D020c=12, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to a politician, member of the parliament, council: the politician, member of parliament, council, etc. handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021c_13</b>	[SHOW IF D020b=13, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to the media: the media handled your report or complaint?]	1	2	3	4	96	97	99
<b>D021c_14</b>	[SHOW IF D020c=14, Show if the responded reported or made a complaint about the last incident of discrimination at administrative offices of public services to [OTHER]: [TEXT AT CODE 14 OF D020c] handled your report or complaint?]	1	2	3	4	96	97	99

D022c	Reasons for non-reporting discrimination at administrative offices or public services		
	<b>ASK IF D019_3=2</b> (Ask if the respondent did not report or make any complaint about the incident of discrimination at administrative offices or public services)		
	WHY did you <u>NOT</u> report the incident or make a complaint?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
D022c_01	I was afraid of not being treated properly/of retaliation	0	1
D022c_02	I was concerned about negative consequences (such as not receiving a 'good service' in future)	0	1
D022c_03	I didn't know how to make a complaint/where to report it	0	1
D022c_04	Nothing would happen/change by reporting discrimination	0	1
D022c_05	Too trivial/not worth reporting it	0	1
D022c_06	It happens all the time	0	1
D022c_07	It is a long process/it takes time/money	0	1
D022c_08	I dealt with the problem myself/with help from family/friends	0	1
D022c_09	Because I don't have papers/residence permit	0	1
D022c_10	Because of language difficulties/insecurities	0	1
D022c_11	I wasn't aware of my rights/I <i>Don't know</i> the laws	0	1
D022c_12	I was ashamed/I felt bad	0	1
D022c_13	I didn't want to create trouble	0	1
D022c_14	I had no proof	0	1
D022c_15	I didn't want to go to court	0	1
D022c_16 D022c_16_Other	Other reasons (please specify): OPEN TEXT BOX	0	1
D022c_96	<i>Refused</i>	0	1
D022c_97	<i>Doesn't understand the question</i>	0	1
D022c_99	<i>Don't know</i>	0	1

D020e	Person or institution to whom discrimination in public transport was reported		
	<b>ASK IF D019_5=1</b> (Ask if the respondent reported or made any complaint about the incident of discrimination when using or when trying to use public transport)		
	Who did you report the incident or make a complaint to about your experience of discrimination when using or when trying to use public transport?		
	SHOWCARD D020e, PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
D020e_01	1. Police	0	1
D020e_02	2. The institution/place where the incident happened (such as the school, restaurant, night club, etc.)	0	1
D020e_03	3. Municipality	0	1
D020e_04	4. Non-governmental organisation (NGO)/charity	0	1



D020e_05	5. Community organisation (e.g. church/faith-based, minority group)	0	1
D020e_06	6. Community leader	0	1
D020e_07	7. [NAME OF COUNTRY'S EQUALITY BODY 1]	0	1
D020e_08	8. [NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY	0	1
D020e_09	9. [NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
D020e_10	10. [NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
D020e_11	11. A lawyer/legal service	0	1
D020e_12	12. Politician, member of parliament, council, etc.	0	1
D020e_13	13. The media	0	1
D020e_14 D020e_14_Other	14. Other (please specify): OPEN TEXT BOX	0	1
D020e_96	Refused (NOT ON SHOW CARD)	0	1
D020e_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
D020e_99	Don't know (NOT ON SHOW CARD)	0	1

D021e	Degree of satisfaction with handling of complaint for discrimination in public transport							
	<b>ASK IF D020e=1-14</b> (Ask if the respondent reported or made any complaint about the incident of discrimination when using or when trying to use public transport to any institution or person)							
	To what extent were you satisfied with how...							
	SHOW CARD D021e. ONLY READ OUT RESPONSE SCALE ONCE							
	SINGLE RESPONSE							
		Very dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Very satisfied	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
D021e_01	[SHOW IF D020e=1, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to the police: the police handled your report or complaint?]	1	2	3	4	96	97	99
D021e_02	[SHOW IF D020e=2, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to the institution/place where the incident happened: the institution/place where the incident happened (such as the school, restaurant, night club, etc.) handled your report or complaint?]	1	2	3	4	96	97	99

D021e_03	[SHOW IF DO20e=3, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to the municipality: the municipality handled your report or complaint?]	1	2	3	4	96	97	99
D021e_04	[SHOW IF DO20e=4, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to a NGO/charity: the non-governmental organisation (NGO)/charity handled your report or complaint?]	1	2	3	4	96	97	99
D021e_05	[SHOW IF DO20e=5, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to the community organisation: the community organisation (e.g. church/faith-based, minority group) handled your report or complaint?]	1	2	3	4	96	97	99
D021e_06	[SHOW IF DO20e=6, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to the community leader: the community leader handled your report or complaint?]	1	2	3	4	96	97	99
D021e_07	[SHOW IF DO20e=7, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to the [EQUALITY BODY 1]: [NAME OF COUNTRY's EQUALITY BODY 1] handled your report or complaint?]	1	2	3	4	96	97	99
D021e_08	[SHOW IF DO20e=8, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to the [EQUALITY BODY 2]: [NAME OF COUNTRY's EQUALITY BODY 2] handled your report or complaint?]	1	2	3	4	96	97	99
D021e_09	[SHOW IF DO20e=9, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to the [EQUALITY BODY 3]: [NAME OF COUNTRY's EQUALITY BODY 3] handled your report or complaint?]	1	2	3	4	96	97	99
D021e_10	[SHOW IF DO20e=10, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to the [EQUALITY BODY 4]: [NAME OF COUNTRY's EQUALITY BODY 4] handled your report or complaint?]	1	2	3	4	96	97	99
D021e_11	[SHOW IF DO20e=11, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to a lawyer/legal service: the lawyer/legal service handled your report or complaint?]	1	2	3	4	96	97	99



D021e_12	[SHOW IF D020e=12, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to a politician, member of the parliament, council: the politician, member of parliament, council, etc. handled your report or complaint?]	1	2	3	4	96	97	99
D021e_13	[SHOW IF D020e=13, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to the media: the media handled your report or complaint?]	1	2	3	4	96	97	99
D021e_14	[SHOW IF D020e=14, Show if the responded reported or made a complaint about the last incident of discrimination when using/trying to use public transport to [OTHER]: [TEXT AT CODE 14 OF D020e] handled your report or complaint?]	1	2	3	4	96	97	99

D022e	Reasons for non-reporting discrimination in public transport		
	<b>ASK IF D019_5=2</b> (Ask if the respondent did not report or make any complaint about the incident of discrimination when using or when trying to use public transport)		
	WHY did you <u>NOT</u> report the incident or make a complaint?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
D022e_01	I was afraid of not being treated properly/of retaliation	0	1
D022e_02	I was concerned about negative consequences (such as not receiving a 'good service' in future)	0	1
D022e_03	I didn't know how to make a complaint/where to report it	0	1
D022e_04	Nothing would happen/change by reporting discrimination	0	1
D022e_05	Too trivial/not worth reporting it	0	1
D022e_06	It happens all the time	0	1
D022e_07	It is a long process/it takes time/money	0	1
D022e_08	I dealt with the problem myself/with help from family/friends	0	1
D022e_09	Because I don't have papers/residence permit	0	1
D022e_10	Because of language difficulties/insecurities	0	1
D022e_11	I wasn't aware of my rights/I <i>Don't know</i> the laws	0	1
D022e_12	I was ashamed/I felt bad	0	1
D022e_13	I didn't want to create trouble	0	1
D022e_14	I had no proof	0	1
D022e_15	I didn't want to go to court	0	1
D022e_16 D022e_16_Other	Other reasons (please specify): OPEN TEXT BOX	0	1
D022e_96	<i>Refused</i>	0	1
D022e_97	<i>Doesn't understand the question</i>	0	1
D022e_99	<i>Don't know</i>	0	1

D02of	Person or institution to whom discrimination in shop was reported		
	<b>ASK IF D019_6=1</b> (Ask if the respondent reported or made any complaint about the incident of discrimination when in a shop or when trying to enter a shop)		
	Who did you report the incident or make a complaint to about your experience of discrimination in a shop or when trying to enter a shop?		
	SHOWCARD D02of, PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
D02of_01	1. Police	0	1
D02of_02	2. The institution/place where the incident happened (such as the school, restaurant, night club, etc.)	0	1
D02of_03	3. Municipality	0	1
D02of_04	4. Non-governmental organisation (NGO)/charity	0	1
D02of_05	5. Community organisation (e.g. church/faith-based, minority group)	0	1
D02of_06	6. Community leader	0	1
D02of_07	7. [NAME OF COUNTRY'S EQUALITY BODY 1]	0	1
D02of_08	8. [NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY	0	1
D02of_09	9. [NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
D02of_10	10. [NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY	0	1
D02of_11	11. A lawyer/legal service	0	1
D02of_12	12. Politician, member of parliament, council, etc.	0	1
D02of_13	13. The media	0	1
D02of_14 D02of_14_Other	14. Other (please specify): OPEN TEXT BOX	0	1
D02of_96	Refused (NOT ON SHOW CARD)	0	1
D02of_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
D02of_99	Don't know (NOT ON SHOW CARD)	0	1

D021f	Degree of satisfaction with handling of complaint for discrimination in shop							
	<b>ASK IF D020f=1-14</b> (Ask if the respondent reported or made any complaint about the incident of discrimination when in a shop or when trying to enter a shop to any institution or person)							
	To what extent were you satisfied with how...							
	SHOW CARD D021f. ONLY READ OUT RESPONSE SCALE ONCE							
	SINGLE RESPONSE							
		Very dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Very satisfied	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
D021f_01	[SHOW IF D020f=1, Show if the respondent reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to the police: the police handled your report or complaint?]	1	2	3	4	96	97	99
D021f_02	[SHOW IF D020f=2, Show if the respondent reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to the institution/place where the incident happened: the institution/place where the incident happened (such as the school, restaurant, night club, etc.) handled your report or complaint?]	1	2	3	4	96	97	99
D021f_03	[SHOW IF D020f=3, Show if the respondent reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to the municipality: the municipality handled your report or complaint?]	1	2	3	4	96	97	99
D021f_04	[SHOW IF D020f=4, Show if the respondent reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to a NGO/charity: the non-governmental organisation (NGO)/charity handled your report or complaint?]	1	2	3	4	96	97	99
D021f_05	[SHOW IF D020f=5, Show if the respondent reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to the community organisation: the community organisation (e.g. church/faith-based, minority group) handled your report or complaint?]	1	2	3	4	96	97	99
D021f_06	[SHOW IF D020f=6, Show if the respondent reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to the community leader: the community leader handled your report or complaint?]	1	2	3	4	96	97	99



D021f_07	[SHOW IF DO2of=7, Show if the responded reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to the [EQUALITY BODY 1]: [NAME OF COUNTRY'S EQUALITY BODY 1] handled your report or complaint?]	1	2	3	4	96	97	99
D021f_08	[SHOW IF DO2of=8, Show if the responded reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to the [EQUALITY BODY 2]: [NAME OF COUNTRY'S EQUALITY BODY 2] handled your report or complaint?]	1	2	3	4	96	97	99
D021f_09	[SHOW IF DO2of=9, Show if the responded reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to the [EQUALITY BODY 3]: [NAME OF COUNTRY'S EQUALITY BODY 3] handled your report or complaint?]	1	2	3	4	96	97	99
D021f_10	[SHOW IF DO2of=10, Show if the responded reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to the [EQUALITY BODY 4]: [NAME OF COUNTRY'S EQUALITY BODY 4] handled your report or complaint?]	1	2	3	4	96	97	99
D021f_11	[SHOW IF DO2of=11, Show if the responded reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to a lawyer/legal service: the lawyer/legal service handled your report or complaint?]	1	2	3	4	96	97	99
D021f_12	[SHOW IF DO2of=12, Show if the responded reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to a politician, member of the parliament, council: the politician, member of parliament, council, etc. handled your report or complaint?]	1	2	3	4	96	97	99
D021f_13	[SHOW IF DO2of=13, Show if the responded reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to the media: the media handled your report or complaint?]	1	2	3	4	96	97	99
D021f_14	[SHOW IF DO2of=14, Show if the responded reported or made a complaint about the last incident of discrimination when in a shop or when trying to enter a shop to [OTHER]: [TEXT AT CODE 14 OF DO2of] handled your report or complaint?]	1	2	3	4	96	97	99



D022f	Reasons for non-reporting discrimination in shop		
	<b>ASK IF D019_6=2</b> (Ask if the respondent did not report or make any complaint about the incident of discrimination when in a shop or when trying to enter a shop)		
	WHY did you <u>NOT</u> report the incident or make a complaint?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
D022f_01	I was afraid of not being treated properly/of retaliation	0	1
D022f_02	I was concerned about negative consequences (such as not receiving a 'good service' in future)	0	1
D022f_03	I didn't know how to make a complaint/where to report it	0	1
D022f_04	Nothing would happen/change by reporting discrimination	0	1
D022f_05	Too trivial/not worth reporting it	0	1
D022f_06	It happens all the time	0	1
D022f_07	It is a long process/it takes time/money	0	1
D022f_08	I dealt with the problem myself/with help from family/friends	0	1
D022f_09	Because I don't have papers/residence permit	0	1
D022f_10	Because of language difficulties/insecurities	0	1
D022f_11	I wasn't aware of my rights/I <i>Don't know</i> the laws	0	1
D022f_12	I was ashamed/I felt bad	0	1
D022f_13	I didn't want to create trouble	0	1
D022f_14	I had no proof	0	1
D022f_15	I didn't want to go to court	0	1
D022f_16 D022f_16_Other	Other reasons (please specify): OPEN TEXT BOX	0	1
D022f_96	<i>Refused</i>	0	1
D022f_97	<i>Doesn't understand the question</i>	0	1
D022f_99	<i>Don't know</i>	0	1

	<b>ASK ALL</b>
<b>Introduction</b>	I would now like to ask you a few questions about your awareness of other people who have felt discriminated against.

<b>D023</b>	<b>Awareness of experiences of discrimination among friends and family in past 12 months</b>		
	<b>ASK ALL</b>		
	In the past 12 months in [COUNTRY], have you heard of someone in your circle of family and friends who has felt discriminated against for any of the following reasons? Tell me all that apply.		
	SHOW CARD D023, PROBE FOR MORE, CODE ALL THAT APPLY FOR DISCRIMINATION DUE TO CLOTHING, PROBE TO IDENTIFY THE SPECIFIC REASON.		
	SHOWCARD WITH THE DEFINITION OF DISCRIMINATION ONLY WHEN NEEDED (D023_DISCRIM) (“BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF”)		
	MULTIPLE RESPONSES, EXCEPT D023_09		
		Not mentioned	Mentioned
<b>D023_01</b>	A. Skin colour	0	1
<b>D023_02</b>	B. [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / ethnic origin]	0	1
<b>D023_03</b>	C. Religion or religious beliefs	0	1
<b>D023_04</b>	D. Age (such as being too young or too old)	0	1
<b>D023_05</b>	E. Sex/gender (such as being a man or a woman)	0	1
<b>D023_06</b>	F. Disability	0	1
<b>D023_07</b>	G. Sexual orientation (such as being gay, lesbian or bisexual)	0	1
<b>D023_08</b> <b>D023_08_Other</b>	H. Other (please specify): OPEN TEXT BOX	0	1
<b>D023_09</b>	I. I haven’t heard of anyone in my circle of family and friends who has felt discriminated against on any ground in the past 12 months	0	1
<b>D023_96</b>	Refused (NOT ON SHOW CARD)	0	1
<b>D023_97</b>	Doesn’t understand the question (NOT ON SHOW CARD)	0	1
<b>D023_99</b>	Don’t know (NOT ON SHOW CARD)	0	1

#### 4.4.1. Corruption

<b>D024</b>	<b>Experiences of being asked or expected to pay bribe to government official in country in past 5 years</b>		
	<b>ASK ALL</b>		
	In the past 5 years did any government official in [COUNTRY], for example a customs or police officer, a judge or an inspector, ask you or expect you to pay a bribe for his or her services?		
	READ OUT		
	“EXPECTED TO PAY” MEANS THAT THE GOVERNMENT OFFICIAL DID NOT ASK DIRECTLY, BUT IN ONE WAY OR ANOTHER IT WAS CLEAR TO THE RESPONDENT THAT A PAYMENT WAS EXPECTED.		
	SINGLE RESPONSE		
<b>1</b>	Yes, asked me to pay		
<b>2</b>	Yes, expected me to pay		



3	No
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>

D026	Type of official involved with last experience of being asked or expected to pay bribe
	<b>ASK IF D024=1 OR 2</b> (Ask if the respondent was asked or expected to pay a bribe for the services of a government official in the past 5 years)
	Thinking about THE LAST TIME this happened, what type of official was involved?
	SHOW CARD D026, ONE ANSWER ONLY
	SINGLE RESPONSE
1	Immigration officer, customs or border control personnel
2	Police officer
3	Judge/magistrate/prosecutor
4	Inspector – health, construction, food quality, sanitary control
5	Doctor, nurse
6	Other public official/civil servant
7	Other (please specify): OPEN TEXT BOX [D026_7_Other]
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>

#### 4.4.2. Police Stops

D027	Experiences of being stopped, searched or questioned by police in country in past 5 years
	<b>ASK ALL</b>
	In the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), have you ever been stopped, searched, or questioned by the police?
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

D028	Experiences of being stopped, searched or questioned by police in country in past 12 months
	<b>ASK IF D027=1</b> (Ask if the respondent was stopped, searched or questioned by the police in the past 5 years)
	And has this happened to you in the <u>PAST 12 MONTHS?</u>
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>

97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

<b>D029</b>	<b>Context where last experience of being stopped, searched or questioned by police happened</b>
	<p><b>ASK IF D027=1</b> (Ask if the respondent was stopped, searched or questioned by the police in the past 5 years)</p> <p>Thinking about THE LAST TIME you were stopped by the police in [COUNTRY], were you in a car, on a motorbike or bicycle, on public transport or just on the street?</p> <p>SINGLE RESPONSE</p>
<b>1</b>	Car
<b>2</b>	Motorbike (including moped)
<b>3</b>	Bicycle
<b>4</b>	Public transport (bus, tram, train, underground, etc.)
<b>5</b>	On the street
<b>6</b>	Other
96	<i>Refused</i>
98	<i>Not applicable</i>
99	<i>Don't know</i>

<b>D030</b>	<b>Last experience of being stopped related to ethnic or immigrant background</b>
	<p><b>ASK IF D027=1</b> (Ask if the respondent was stopped, searched or questioned by the police in the past 5 years)</p> <p>Do you think that THE LAST TIME you were stopped was because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]</p> <p>SINGLE RESPONSE</p>
<b>1</b>	Yes
<b>2</b>	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

<b>D031</b>	<b>Police requests during last experience of being stopped</b>		
	<p><b>ASK IF D027=1</b> (Ask if the respondent was stopped, searched or questioned by the police in the past 5 years)</p> <p>LAST TIME you were stopped, what did the police actually do?</p> <p>PROBE FOR MORE, CODE ALL THAT APPLY</p> <p>MULTIPLE RESPONSES</p>		
		Not mentioned	Mentioned
<b>D031_01</b>	Asked you questions	0	1
<b>D031_02</b>	Asked for your identity papers - ID card/ passport/residence permit	0	1

D031_03	Asked for driving licence or vehicle documents	0	1
D031_04	Searched you or the car/vehicle	0	1
D031_05	Gave some advice or warned you about your behaviour (including your driving or your vehicle's condition)	0	1
D031_06	Did an alcohol or drug test	0	1
D031_07	Fined you	0	1
D031_08	Arrested you/took you to a police station	0	1
D031_09	Took money or something from you in the form of a bribe	0	1
D031_10	Other	0	1
D031_96	<i>Refused</i>	0	1
D031_97	<i>Doesn't understand the question</i>	0	1
D031_99	<i>Don't know</i>	0	1

D032	Degree of respect shown by police during last experience of being stopped
	<b>ASK IF D027=1</b> (Ask if the respondent was stopped, searched or questioned by the police in the past 5 years)
	The LAST TIME you were stopped, how respectful was the police when dealing with you?
	READ OUT
	SINGLE RESPONSE
1	Very respectful
2	Fairly respectful
3	Neither respectful nor disrespectful
4	Fairly disrespectful
5	Very disrespectful
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>

D033	Reporting disrespectful treatment by police
	<b>ASK IF D032=4 OR 5</b> (Ask if the police was fairly disrespectful OR very disrespectful when the respondent was stopped, searched or questioned by the police in the past 5 years)
	Did you report or make a complaint about the (disrespectful) way you were treated?
	CLARIFY THAT REQUESTING INFORMATION OR ADVICE IS ALSO CLASSIFIED UNDER 'REPORTING'
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

D034	Experiences of physical assault by police in country in past 5 years
	<p><b>ASK ALL</b></p> <p>In the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), has a police officer ever physically assaulted you because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]? By this I mean something like being pushed, hit or kicked.</p> <p>IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"</p> <p>SINGLE RESPONSE</p>
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know

D035	Experiences of physical assault by police in country in past 12 months
	<p><b>ASK IF D034=1</b> (Ask if the respondent experienced physical assaults by the police in the past 5 years because of their immigrant/Roma/ethnic minority background)</p> <p>And has this happened to you in the <u>PAST 12 MONTHS</u>?</p> <p>SINGLE RESPONSE</p>
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know

D036	Reporting last incident of physical assault by police
	<p><b>ASK IF D034=1</b> (Ask if the respondent experienced physical assaults by the police in the past 5 years because of their immigrant/Roma/ethnic minority background)</p> <p>Think about the <b>LAST TIME</b> you have been physically assaulted by a police officer because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]. Did you report or make a complaint about this incident?</p> <p>CLARIFY THAT REQUESTING INFORMATION OR ADVICE IS ALSO CLASSIFIED UNDER 'REPORTING'</p> <p>SINGLE RESPONSE</p>
1	Yes
2	No
96	Refused
97	Doesn't understand the question
99	Don't know



D037	Reasons for non-reporting		
	<b>ASK IF D036=2</b> (Ask if the respondent did not report or make a complaint about the last incident of physical assaults by the police in the past 5 years because of their immigrant/Roma/ethnic minority background)		
	WHY did you <u>NOT</u> report the incident or make a complaint?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
D037_01	I didn't know how to make a complaint/where to report it	0	1
D037_02	I was afraid of not being treated properly/of retaliation	0	1
D037_03	I don't trust the police/I was afraid of the police	0	1
D037_04	It would have been too bureaucratic, time-consuming	0	1
D037_05	I was concerned that no one would believe me or take me seriously	0	1
D037_06	Nothing would happen or change by reporting the incident(s)	0	1
D037_07	The incident was minor and not worth reporting, it happens all the time	0	1
D037_08	Somebody stopped me or discouraged me	0	1
D037_09	I dealt with the problem myself or with help from family or friends	0	1
D037_10	Language barrier (could not report because of language difficulties)	0	1
D037_11	I couldn't report it because of a residence permit problem	0	1
D037_12	Somebody else had reported it	0	1
D037_13 D037_13_Other	Other reasons (please specify): OPEN TEXT BOX	0	1
D037_96	<i>Refused</i>	0	1
D037_97	<i>Doesn't understand the question</i>	0	1
D037_99	<i>Don't know</i>	0	1



# Section 5

## Victimisation

### 5.1. Experiences of harassment

	<b>ASK ALL</b>
<b>Introduction</b>	I would like to ask you some questions about offensive or threatening situations that you may have experienced in [COUNTRY] in a way that annoyed, offended or upset you. This may occur at work, on the street, on public transport, in a shop, on the internet or on the phone. Please take your time when answering.

VH01a	Frequency of specific experiences of harassment in country in past 5 years												
	<b>ASK ALL</b>												
	In the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), how many times has somebody ...												
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"												
	DO NOT READ OUT, CODE THE NUMBER												
	SINGLE RESPONSE												
		Did not happen/o times	Once	Twice	Three times	Four times	Five times	6 to 10 times	More than 10 times	All the time (daily)	Refused	Doesn't understand the question	Don't know
<b>VH01a_1</b>	made offensive or threatening comments to you in person such as insulting you or calling you names?	0	1	2	3	4	5	6	7	8	96	97	99
<b>VH01a_2</b>	threatened you with violence in person?	0	1	2	3	4	5	6	7	8	96	97	99

<b>VHo1a_3</b>	made offensive gestures to you or stared at you inappropriately?	0	1	2	3	4	5	6	7	8	96	97	99
<b>VHo1a_4</b>	sent you emails or text messages (SMS) that were offensive or threatening?	0	1	2	3	4	5	6	7	8	96	97	99
<b>VHo1a_5</b>	posted offensive comments about you on the internet, for example on Facebook or Twitter?	0	1	2	3	4	5	6	7	8	96	97	99

<b>VHo1b</b>	<b>Frequency of specific experiences of harassment related to ethnic or immigrant background in country in past 5 years</b>												
	<p><b>ASK IF VHo1a_1=1-8 OR VHo1a_2=1-8 OR VHo1a_3=1-8 OR VHo1a_4=1-8 OR VHo1a_5=1-8</b>                      (Ask if the respondent has experienced specific experiences of harassment in the past 5 years in the survey country)</p> <p>How many times has somebody done this in the past 5 years in [COUNTRY] (or since you have been in [COUNTRY]), because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]</p> <p>IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"</p> <p>DO NOT READ OUT, CODE THE NUMBER</p> <p>SINGLE RESPONSE</p>												
		Did not happen/0 times	Once	Twice	Three times	Four times	Five times	6 to 10 times	More than 10 times	All the time (daily)	Refused	Doesn't understand the question	Don't know
<b>VHo1b_1</b>	[SHOW IF VHo1a_1=1-8, Show if somebody made offensive or threatening comments to the respondent in person in the past 5 years: made offensive or threatening comments to you in person such as insulting you or calling you names?]	0	1	2	3	4	5	6	7	8	96	97	99
<b>VHo1b_2</b>	[SHOW IF VHo1a_2=1-8, Show if somebody threatened the respondent in person with violence: threatened you with violence in person?]	0	1	2	3	4	5	6	7	8	96	97	99
<b>VHo1b_3</b>	[SHOW IF VHo1a_3=1-8, Show if somebody made offensive gestures or stared the respondent inappropriately: made offensive gestures to you or stared at you inappropriately?]	0	1	2	3	4	5	6	7	8	96	97	99





<b>VH01b_4</b>	[SHOW IF VH01a_4=1-8, Show if somebody sent the respondent emails or SMS that were offensive or threatening: sent you emails or text messages (SMS) that were offensive or threatening?]	0	1	2	3	4	5	6	7	8	96	97	99
<b>VH01b_5</b>	[SHOW IF VH01a_5=1-8, Show if somebody posted offensive comments about the respondent on the internet: posted offensive comments about you on the internet, for example on Facebook or Twitter?]	0	1	2	3	4	5	6	7	8	96	97	99

<b>VH01c</b>	<b>Frequency of specific experiences of harassment related to ethnic or immigrant background in country in past 12 months</b>												
	<b>ASK IF VH01b_1=1-8 OR VH01b_2=1-8 OR VH01b_3=1-8 OR VH01b_4=1-8 OR VH01b_5=1-8</b> (Ask if the respondent has experienced specific experiences of harassment related to ethnic or immigrant background in the past 5 years in the survey country)												
	And how many times have such incidents related to your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] happened in the past 12 months?												
	DO NOT READ OUT, CODE THE NUMBER												
	SINGLE RESPONSE												
		Did not happen/0 times	Once	Twice	Three times	Four times	Five times	6 to 10 times	More than 10 times	All the time (daily)	Refused	Doesn't understand the question	Don't know
<b>VH01c_1</b>	[SHOW IF VH01b_1=1-8, show if somebody made offensive or threatening comments in person because of the respondent's immigrant/Roma/minority background: made offensive or threatening comments to you in person such as insulting you or calling you names?]	0	1	2	3	4	5	6	7	8	96	97	99
<b>VH01c_2</b>	[SHOW IF VH01b_2=1-8, show if somebody threatened the respondent in person with violence because of their immigrant/Roma/minority background: threatened you with violence in person?]	0	1	2	3	4	5	6	7	8	96	97	99

<b>VH01c_3</b>	[SHOW IF VH01b_3=1-8, show if somebody made offensive gestures or stared the respondent inappropriately because of their immigrant/Roma/minority background: made offensive gestures to you or stared at you inappropriately?]	0	1	2	3	4	5	6	7	8	96	97	99
<b>VH01c_4</b>	[SHOW IF VH01b_4=1-8, show if somebody sent you emails or SMS that were offensive or threatening because of their immigrant/Roma/minority background: sent you emails or text messages (SMS) that were offensive or threatening?]	0	1	2	3	4	5	6	7	8	96	97	99
<b>VH01c_5</b>	[SHOW IF VH01b_5=1-8, show if somebody posted offensive comments about the respondent on the internet because of their immigrant/Roma/minority background: posted offensive comments about you on the internet, for example on Facebook or Twitter?]	0	1	2	3	4	5	6	7	8	96	97	99

<b>VH02</b>	<b>Last incident of harassment related to ethnic or immigrant background among those mentioned</b>
	<p><b>ASK IF VH01b_1=1-8 OR VH01b_2=1-8 OR VH01b_3=1-8 OR VH01b_4=1-8 OR VH01b_5=1-8</b>                      (Ask if the respondent has experienced specific experiences of harassment related to ethnic or immigrant background in the past 5 years in the survey country)</p> <p>You previously said that the following incidents happened to you in the PAST 5 YEARS because of your: <b>[TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]</b>. Which one of these incidents was the LAST one? Somebody...</p> <p>READ OUT</p> <p>SINGLE RESPONSE</p>
<b>1</b>	[SHOW IF VH01b_1=1-8, show if somebody made offensive or threatening comments in person because of the respondent's immigrant/Roma/minority background: made offensive or threatening comments to you in person such as insulting you or calling you names?]
<b>2</b>	[SHOW IF VH01b_2=1-8, show if somebody threatened the respondent in person with violence because of their immigrant/Roma/minority background: threatened you with violence in person?]
<b>3</b>	[SHOW IF VH01b_3=1-8, show if somebody made offensive gestures or stared the respondent inappropriately because of their immigrant/Roma/minority background: made offensive gestures to you or stared at you inappropriately?]
<b>4</b>	[SHOW IF VH01b_4=1-8, show if somebody sent the respondent emails or SMS that were offensive or threatening because of their immigrant/Roma/minority background: sent you emails or text messages (SMS) that were offensive or threatening?]



5	[SHOW IF VH01b_5=1-8, show if somebody posted offensive comments about the respondent on the internet because of their immigrant/Roma/minority background: posted offensive comments about you on the internet, for example on Facebook or Twitter?]
96	Refused (DO NOT READ OUT)
97	Doesn't understand the question (DO NOT READ OUT)
99	Don't know (DO NOT READ OUT)

VH03	Identity of perpetrator of last incident of harassment		
	<b>ASK IF VH02=1-5</b> (Ask if somebody made offensive or threatening comments in person/threaten with violence/made offensive gestures or started inappropriately/sent emails or SMS that were offensive or threatening/posted offensive comments in the internet about the respondent because of their immigrant/Roma/ethnic minority background in the past 5 years)		
	Who did this to you?		
	SHOW CARD VH03, PROBE FOR MORE, CODE ALL THAT APPLY, CODE EACH PERSON THE RESPONDENT REFERS TO ONLY ONCE		
	MULTIPLE RESPONSES, EXCEPT VH03_11		
		Not mentioned	Mentioned
VH03_01	1. Family/household member	0	1
VH03_02	2. Neighbour(s)	0	1
VH03_03	3. Someone at work/in college or university/training	0	1
VH03_04	4. Police officer(s) or border guard(s)	0	1
VH03_05	5. Public official(s) (e.g. civil servant(s))	0	1
VH03_06	6. Private security guard(s)	0	1
VH03_07	7. Acquaintance/friend/relative	0	1
VH03_08	8. Member of a right-wing extremist/racist group	0	1
VH03_09	9. Someone I didn't know	0	1
VH03_10 VH03_10_Other	10. Other (please specify): OPEN TEXT BOX	0	1
VH03_11	11. I Don't know - I couldn't/didn't see them	0	1
VH03_96	Refused (NOT ON SHOW CARD)	0	1
VH03_97	Doesn't understand the question (NOT ON SHOW CARD)	0	1
VH03_99	Don't know (NOT ON SHOW CARD)	0	1

VH04	Ethnic background of perpetrator of last incident of harassment						
	<b>ASK IF VH03=1-10</b> (Ask if the respondent mentioned by whom they were harassed because of their immigrant/Roma/ethnic background in the past 5 years)						
	Think about the person(s) who did this to you.						
	READ OUT						
	SINGLE RESPONSE						
		Yes	No	I don't know their ethnic background (DO NOT READ OUT)	Refused (DO NOT READ OUT)	Doesn't understand the question (DO NOT READ OUT)	Don't know (DO NOT READ OUT)
VH04_1	Were they [SHOW IF IN02=5, show If the respondent belongs to the target group of Roma: Roma; SHOW IF IN02=6, show If the respondent belongs to the target group of Russian: Russian; SHOW IF IN02=1-4 OR 7 OR 8, show if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent: of the same ethnic or immigrant background as you]?	1	2	3	96	97	99
VH04_2	Were they of another ethnic minority background than you?	1	2	3	96	97	99
VH04_3	Was it someone who doesn't have an ethnic minority background? I.E. FROM THE GENERAL/MAJORITY POPULATION	1	2	3	96	97	99
VH05	Reporting last incident of harassment + Person or institution to whom incident was reported						
	<b>ASK IF VH01b_1=1-8 OR VH01b_2=1-8 OR VH01b_3=1-8 OR VH01b_4=1-8 OR VH01b_5=1-8</b> (Ask if the respondent has experienced specific experiences of harassment related to ethnic or immigrant background in the past 5 years in the survey country)						
	Thinking about this LAST incident, did you report or make a complaint about it? IF YES, who did you report or make a complaint about the incident?						
	SHOW CARD VH05, PROBE FOR MORE, CODE ALL THAT APPLY						
	MULTIPLE RESPONSES, EXCEPT VH05_11						
		Not mentioned		Mentioned			
VH05_01	1. Police	0		1			
VH05_02	2. Victim support organisation	0		1			
VH05_03	3. Community organisation (e.g. church/faith-based, minority group)	0		1			



VHo5_04	4. Someone in organisation/institution where it happened (at work, service provider)	0	1
VHo5_05	5. Social services	0	1
VHo5_06	6. Legal service/lawyer	0	1
VHo5_07	7. Doctor, health centre or other health care institution	0	1
VHo5_08	8. National equality bodies/human rights institutions/ombudspersons	0	1
VHo5_09	9. The media	0	1
VHo5_10 VHo5_10_Other	10. Other organisation (please specify): OPEN TEXT BOX	0	1
VHo5_11	11. No, I did not report or make a complaint to anybody	0	1
VHo5_96	<i>Refused</i> (NOT ON SHOW CARD)	0	1
VHo5_97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)	0	1
VHo5_99	<i>Don't know</i> (NOT ON SHOW CARD)	0	1

VHo6	Reasons for non-reporting		
	<b>ASK IF VHo5=11</b> (Ask if the respondent did not report or make a complaint to the police or any other organisation about the last incident of harassment because of their immigrant/Roma/ethnic minority background)		
	WHY did you <u>NOT</u> report the incident or make a complaint to the police or any other organisation?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
VHo6_01	I did not know where to go/whom to contact	0	1
VHo6_02	I was afraid of intimidation/retaliation from perpetrators	0	1
VHo6_03	I don't trust the police/I was afraid of the police	0	1
VHo6_04	It would have been too bureaucratic, time-consuming	0	1
VHo6_05	I was concerned that no one would believe me or take me seriously	0	1
VHo6_06	Nothing would happen or change by reporting the incident(s)	0	1
VHo6_07	The incident was minor and not worth reporting, it happens all the time	0	1
VHo6_08	Somebody stopped me or discouraged me	0	1
VHo6_09	I dealt with the problem myself or with help from family or friends	0	1
VHo6_10	Language barrier (could not report because of language difficulties)	0	1
VHo6_11	I couldn't report it because of a residence permit problem	0	1
VHo6_12	Somebody else had reported it	0	1
VHo6_13	The police found out about it on their own	0	1
VHo6_14 VHo6_14_Other	Other reasons (please specify): OPEN TEXT BOX	0	1
VHo6_96	<i>Refused</i>	0	1
VHo6_97	<i>Doesn't understand the question</i>	0	1
VHo6_99	<i>Don't know</i>	0	1

VHo7	Degree of satisfaction with handling of complaint by police
	<p><b>ASK IF VHo5_01=1</b> (Ask if the respondent reported or made a complaint to the police about the last incident of harassment because of their immigrant/Roma/ethnic minority background)</p> <p>You mentioned that you contacted the police. To what extent were you satisfied with how the police handled your report or complaint?</p> <p>SHOW CARD VHo7</p> <p>SINGLE RESPONSE</p>
1	Very dissatisfied
2	Somewhat dissatisfied
3	Somewhat satisfied
4	Very satisfied
96	Refused (NOT ON SHOW CARD)
97	Doesn't understand the question (NOT ON SHOW CARD)
99	Don't know (NOT ON SHOW CARD)

VHo8	Reporting any incident of harassment in past 5 years + Institution to whom incident was reported
	<p><b>ASK IF (CODES 2-8 SELECTED AT ANY OF VHo1b_1, VHo1b_2, VHo1b_3, VHo1b_4, VHo1b_5) OR IF (CODE 1 SELECTED AT MORE THAN ONE OF VHo1b_1, VHo1b_2, VHo1b_3, VHo1b_4, VHo1b_5)</b> (Ask if it happened more than once that the respondent experienced at least one specific form of harassment because of their immigrant/Roma/ethnic minority background in the past 5 years.)</p> <p>You mentioned that you have experienced several incidents because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] in [COUNTRY] in the PAST 5 years (or since you have been in [COUNTRY]). Did you report or make a complaint about ANY OF THESE incidents to the police or any other organisation? IF REPORTED TO ANOTHER ORGANISATION: Which organisation did you report or make a complaint to?</p> <p>IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"</p> <p>SINGLE RESPONSE</p>
1	Yes, to the police
2	Yes, to another organisation (please specify): OPEN TEXT BOX
3	Yes, to both the police and another organisation (please specify): OPEN TEXT BOX [VHo8_Other]
4	No I did not report or make a complaint
96	Refused
97	Doesn't understand the question
99	Don't know



## 5.2. Experiences of violence

	<b>ASK ALL</b>
<b>Introduction</b>	I would now like to ask you some questions about physical attacks you may have experienced in [COUNTRY]. This could have happened anywhere, such as on the street, on public transport, at your workplace or anywhere else, and for any reason. If you feel uncomfortable at any time, please say so.

<b>VVo1</b>	<b>Frequency of experiences of violence in country in past 5 years</b>
	<b>ASK ALL</b>
	In the PAST 5 YEARS in [COUNTRY] (or since you have been in [COUNTRY]), how many times has somebody physically attacked you - for example hit or pushed you, kicked or grabbed you?
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"
	DO NOT READ OUT, CODE THE NUMBER
	SINGLE RESPONSE
<b>0</b>	Did not happen/0 times
<b>1</b>	Once
<b>2</b>	Twice
<b>3</b>	Three times
<b>4</b>	Four times
<b>5</b>	Five times
<b>6</b>	6 to 10 times
<b>7</b>	More than 10 times
<b>8</b>	All the time
<i>96</i>	<i>Refused</i>
<i>97</i>	<i>Doesn't understand the question</i>
<i>99</i>	<i>Don't know</i>

<b>VVo2</b>	<b>Frequency of experiences of violence related to ethnic or immigrant background in country in past 5 years</b>
	<b>ASK IF VVo1=1-8</b> (Ask if the respondent has been physically attacked in the past 5 years (or since the respondent has been in the survey country))
	How many of these incidents in the PAST 5 YEARS in [COUNTRY] (or since you have been in [COUNTRY]), have happened, in your opinion, because of your: [TAILORED TO TARGET GROUP CATEGORIES] ethnic or immigrant background / Roma background / ethnic minority background]
	IF LESS THAN 5 YEARS IN COUNTRY, "SINCE YOU'VE BEEN IN THE COUNTRY"
	DO NOT READ OUT, CODE THE NUMBER
	SINGLE RESPONSE
<b>0</b>	Did not happen/0 times
<b>1</b>	Once
<b>2</b>	Twice
<b>3</b>	Three times
<b>4</b>	Four times
<b>5</b>	Five times
<b>6</b>	6 to 10 times

7	More than 10 times
8	All the time
96	Refused
97	Doesn't understand the question
99	Don't know

VV03	Frequency of experiences of violence related to ethnic or immigrant background in country in past 12 months
	<p><b>ASK IF VV02=1-8</b> (Ask if the respondent has been physically attacked in the past 5 years (or since the respondent has been in the survey country) because of their immigrant/Roma/ethnic minority background)</p> <p>And how many times has this happened in the PAST 12 MONTHS because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] ?</p> <p>DO NOT READ OUT, CODE THE NUMBER</p> <p>SINGLE RESPONSE</p>
0	Did not happen/o times
1	Once
2	Twice
3	Three times
4	Four times
5	Five times
6	6 to 10 times
7	More than 10 times
8	All the time
96	Refused
97	Doesn't understand the question
99	Don't know

VV04	Identity of perpetrator of last incident of violence		
	<p><b>ASK IF VV02=1-8</b> (Ask if the respondent has been physically attacked in the past 5 years (or since the respondent has been in the survey country) because of their immigrant/Roma/ethnic minority background)</p> <p>Please think about the LAST incident from the past 5 years where somebody physically attacked you because of your: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]. Who did this to you?</p> <p>SHOW CARD VH04, PROBE FOR MORE, CODE ALL THAT APPLY, CODE EACH PERSON THE RESPONDENT REFERS TO ONLY ONCE</p> <p>MULTIPLE RESPONSES</p>		
		Not mentioned	Mentioned
VV04_01	1. Family/household member	0	1
VV04_02	2. Neighbour(s)	0	1



VVo4_03	3. Someone you encounter at work/ in college or university/training	0	1
VVo4_04	4. Police officer(s) or border guard(s)	0	1
VVo4_05	5. Public official(s) (e.g. civil servant(s))	0	1
VVo4_06	6. Private security guard(s)	0	1
VVo4_07	7. Acquaintance/friend/relative	0	1
VVo4_08	8. Member of a right-wing extremist/racist group	0	1
VVo4_09	9. Someone I didn't know	0	1
VVo4_10 VVo4_10_Other	10. Other (please specify): OPEN TEXT BOX	0	1
VVo4_96	<i>Refused</i> (NOT ON SHOW CARD)	0	1
VVo4_97	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)	0	1
VVo4_99	<i>Don't know</i> (NOT ON SHOW CARD)	0	1

VVo5	Ethnic background of perpetrator of last incident of violence						
	<p><b>ASK IF VVo4=1-10</b> (Ask if the respondent mentioned by whom he was physically attacked at the last incident of violence)</p> <p>Think about the person(s) who did this to you.</p> <p>READ OUT</p> <p>SINGLE RESPONSE</p>						
		Yes	No	I don't know their ethnic background (DO NOT READ OUT)	Refused (DO NOT READ OUT)	Doesn't understand the question (DO NOT READ OUT)	Don't know (DO NOT READ OUT)
VVo5_1	Were they [SHOW IF INo2=5, show if the respondent belongs to the target group of Roma: Roma; SHOW IF INo2=6, show if the respondent belongs to the target group of Russian: Russian; SHOW IF INo2=1-4 OR 7 OR 8, show if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent: of the same ethnic or immigrant background as you]?	1	2	3	96	97	99
VVo5_2	Were they of another ethnic minority background than you?	1	2	3	96	97	99
VVo5_3	Was it someone who doesn't have an ethnic minority background? I.E. FROM THE GENERAL/MAJORITY POPULATION	1	2	3	96	97	99

VVo6	Reporting last incident of violence + Person or institution to whom incident was reported		
	<b>ASK IF VVo2=1-8</b> (Ask if the respondent has been physically attacked in the past 5 years (or since the respondent has been in the survey country) because of their immigrant/Roma/ethnic minority background)		
	Thinking about the LAST incident, did you report or make a complaint about it? IF YES, who did you report or make a complaint about the incident?		
	SHOW CARD VVo6, PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES, EXCEPT VVo6_11		
		Not mentioned	Mentioned
VVo6_01	1. Police	0	1
VVo6_02	2. Victim support organisation	0	1
VVo6_03	3. Community organisation (e.g. church/faith-based, minority group)	0	1
VVo6_04	4. Someone in organisation/institution where it happened (at work, service provider)	0	1
VVo6_05	5. Social services	0	1
VVo6_06	6. Legal service/lawyer	0	1
VVo6_07	7. Doctor, health centre or other health care institution	0	1
VVo6_08	8. National equality bodies/human rights institutions/ombudspersons	0	1
VVo6_09	9. The media	0	1
VVo6_10 VVo6_10_Other	10. Other organisation (please specify): OPEN TEXT BOX	0	1
VVo6_11	11. No, I did not report or make a complaint to anybody	0	1
VVo6_96	<i>Refused (NOT ON SHOW CARD)</i>	0	1
VVo6_97	<i>Doesn't understand the question (NOT ON SHOW CARD)</i>	0	1
VVo6_99	<i>Don't know (NOT ON SHOW CARD)</i>	0	1

VVo7	Reasons for non-reporting		
	<b>ASK IF VVo6=11</b> (Ask if the respondent did not report or make a complaint about the last incident of violence because of their immigrant/Roma/ethnic minority background)		
	WHY did you <u>NOT</u> report the incident or make a complaint to the police or any other organisation?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
VVo7_01	I did not know where to go/whom to contact	0	1
VVo7_02	I was afraid of intimidation/retaliation from perpetrators	0	1
VVo7_03	I don't trust the police/I was afraid of the police	0	1
VVo7_04	It would have been too bureaucratic, time-consuming	0	1
VVo7_05	I was concerned that no one would believe me or take me seriously	0	1
VVo7_06	Nothing would happen or change by reporting the incident(s)	0	1



VVo7_07	The incident was minor and not worth reporting, it happens all the time	0	1
VVo7_08	Somebody stopped me or discouraged me	0	1
VVo7_09	I dealt with the problem myself or with help from family or friends	0	1
VVo7_10	Language barrier (could not report because of language difficulties)	0	1
VVo7_11	I couldn't report it because of a residence permit problem	0	1
VVo7_12	Somebody else had reported it	0	1
VVo7_13	The police found out about it on their own	0	1
VVo7_14 VVo7_14_Other	Other reasons (please specify): OPEN TEXT BOX	0	1
VVo7_96	<i>Refused</i>	0	1
VVo7_97	<i>Doesn't understand the question</i>	0	1
VVo7_99	<i>Don't know</i>	0	1

VVo8	Degree of satisfaction with handling of complaint by police
	<p><b>ASK IF VVo6_1=1</b> (Ask if the respondent reported or made a complaint to the police about the last incident of violence because of their immigrant/Roma/ethnic minority background)</p> <p>You mentioned that you contacted the police after the incident. To what extent were you satisfied with how the police handled your report or complaint?</p> <p>SHOW CARD VVo8</p> <p>SINGLE RESPONSE</p>
1	Very dissatisfied
2	Somewhat dissatisfied
3	Somewhat satisfied
4	Very satisfied
96	<i>Refused (NOT ON SHOW CARD)</i>
97	<i>Doesn't understand the question (NOT ON SHOW CARD)</i>
99	<i>Don't know (NOT ON SHOW CARD)</i>

VVo9	Reporting any incident of violence in past 5 years + Institution to whom incident was reported
	<p><b>ASK IF VVo2=2-8</b> (Ask if it happened more than once that the respondent experienced incidents of violence in the past 5 years because of their immigrant/Roma/ethnic minority background)</p> <p>You mentioned that you have experienced several other incidents because of your: [TAILORED TO TARGET GROUP CATEGORIES] ethnic or immigrant background / Roma background / ethnic minority background] in [COUNTRY] in the PAST 5 years. Did you report or make a complaint about ANY OF THESE incidents to the police or any other organisation? <b>IF REPORTED TO ANOTHER ORGANISATION:</b> Which organisation did you report or make a complaint to?</p> <p>SINGLE RESPONSE</p>
1	Yes, to the police
2	Yes, to another organisation (please specify): OPEN TEXT BOX

3	Yes, to both the police and another organisation (please specify): OPEN TEXT BOX [VV09_Other]
4	No, I did not report or make a complaint
96	Refused
97	Doesn't understand the question
99	Don't know

VV10	Awareness of experiences of violence among friends and family because of ethnic minority background in past 12 months						
	<b>ASK ALL</b>						
	And in the past 12 months, have you heard of anyone in your circle of family or friends being...						
	SINGLE RESPONSE						
		Yes	No	Refused	Doesn't understand the question	Not applicable	Don't know
VV10_1	insulted or called names because of their [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]?	1	2	96	97	98	99
VV10_2	physically attacked because of their: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]?	1	2	96	97	98	99



# Section 6

## Societal participation

### 6.1. Residence and Status

<b>Introduction</b>	Now I would like to ask you a few questions about your migration experiences.
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PR01	Reasons for coming to country		
	<b>ASK IF IN02=4 OR IN05#[COUNTRY/EU/EFTA]</b> (Ask if the respondent is a recent immigrant OR if the respondent belongs to the target group of Asian and their descendants, Immigrants from Turkey and their descendants, Immigrants from North Africa and their descendants, South Asians and their descendants, or Sub-Saharan and people of Africa descent AND the respondent's country of birth is not the survey country/EU country/EFTA country)		
	What were your reasons for coming to [COUNTRY]? Any other reasons?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
PR01_01	Employment/work	0	1
PR01_02	Family reasons/joined a partner/marriage	0	1
PR01_03	Came with my parents when I was a child	0	1
PR01_04	Study	0	1
PR01_05	Seeking asylum/protection	0	1
PR01_06 PR01_06_Other	Other (please specify): OPEN TEXT BOX	0	1
PR01_07	I did not plan to stay in [COUNTRY]	0	1
PR01_96	<i>Refused</i>	0	1
PR01_97	<i>Doesn't understand the question</i>	0	1
PR01_99	<i>Don't know</i>	0	1

PR02	Type of permit/documents/status when first arriving to country
	<p><b>ASK IF IN02=4 OR IN05≠[COUNTRY/EU/EFTA]</b>                      (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent                      OR if the respondent's country of birth is not the survey country, an EU country or an EFTA country)</p> <p>Did you have any type of permit, documents or status when you FIRST arrived in [COUNTRY]? If yes, which one from the following list did you have?</p> <p>SHOW CARD PR02</p> <p>SINGLE RESPONSE</p>
1	I did not need a residence or work permit (e.g. EU nationals, national of country)
2	A residence/work permit
3	I came as a child on parents' papers
4	Asylum seeker
5	Student visa
6	Tourist visa
7	No permit (without papers)
8	Other
96	Refused (NOT ON SHOW CARD)
97	Doesn't understand the question (NOT ON SHOW CARD)
99	Don't know (NOT ON SHOW CARD)

PR03	Current possession of a residence permit
	<p><b>ASK IF HH07≠ 1</b>                      (Ask if the respondent does not hold the citizenship of the survey country)</p> <p>Do you currently have a permit to stay in [COUNTRY]?</p> <p>SHOW CARD PR03</p> <p>SINGLE RESPONSE</p>
1	Yes
2	No, I do not have a residence permit
3	I am an EU citizen and I do not need a residence permit
4	I am currently renewing my residence permit
96	Refused (NOT ON SHOW CARD)
97	Doesn't understand the question (NOT ON SHOW CARD)
99	Don't know (NOT ON SHOW CARD)

PR04	Length of validity of current residence permit
	<p><b>ASK IF PR03=1</b>                      (Ask if the respondent currently possesses a residence permit to stay in the survey country)</p> <p>Altogether, for how long is your current permit valid?</p> <p>COUNT FROM THE DATE OF ISSUE</p> <p>SINGLE RESPONSE                      NUMERICAL ANSWER</p>
1	Months validity :   _   _   _   ALLOW RESPONSE FROM 00 TO 999



2	I have a permit with unlimited validity
96	Refused
97	Doesn't understand the question
99	Don't know

PR05	Experiences of not having a valid residence permit
	<p><b>ASK IF IN02=4 OR IN05≠[COUNTRY/EU/EFTA]</b>            (Ask if the respondent is a recent immigrant OR if the respondent's country of birth is not the survey country, an EU country, or an EFTA country)</p>
	<p>Sometimes it might be difficult to obtain or renew papers for residence. Since you have been in [COUNTRY], were there any times when you did not have a valid residence permit/papers? IF YES, has this happened only once or more than once?</p>
	SINGLE RESPONSE
1	Yes, once
2	Yes, several times
3	No, never
96	Refused
97	Doesn't understand the question
99	Don't know

PR06	Experiences of being detained by authorities for not having a valid residence permit
	<p><b>ASK IF PR05=1 OR 2</b>            (Ask if there were any times since arriving in the survey country in which the respondent did not have a valid residence permit/papers)</p>
	<p>Have you ever been detained by the authorities because of not having a valid residence permit or papers? IF YES, for how long?</p>
	<p>WRITE THE LENGTH OF DETENTION IN DAYS, IN CASE OF MORE THAN ONE DETENTION EPISODE, SUM UP THE DAYS.            DETENTION DOES NOT COVER CASES WHEN A RESPONDENT WAS ARRESTED AND BROUGHT TO THE POLICE STATION FOR QUESTIONING AND IMMEDIATELY RELEASED.</p>
	SINGLE RESPONSE NUMERICAL ANSWER
1	Yes, WRITE IN NUMBER OF DAYS:   _   _   _   ALLOW RESPONSE FROM 0 TO 999
2	No
96	Refused
97	Doesn't understand the question
99	Don't know

PR07	Last experience of being detained by authorities for not having a valid residence permit
	<p><b>ASK IF PR06=1</b>            (Ask if the respondent experienced being detained by authorities for not having a valid residence permit/papers)</p>
	<p>When was the LAST TIME you were detained by the authorities because of not having a valid residence permit or papers?</p>
	READ OUT
	SINGLE RESPONSE
1	Sometime in the past 12 months

2	Sometime in the past 5 years, but not in the past 12 months
3	More than 5 years ago
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>

PR15	Applied for country citizenship in the past
	<b>ASK IF HH07#1</b> (Ask if the respondent does not hold the citizenship of the survey country)
	Have you ever applied for [COUNTRY] CITIZENSHIP?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

PR16	Outcome of country citizenship application
	<b>ASK IF PR15=1</b> (Ask if the respondent ever applied for the survey country's citizenship)
	What happened to your application?
	SINGLE RESPONSE
1	It was/got rejected
2	I am still awaiting decision
3	I withdrew the application
4	It was accepted
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

PR17	Reasons for not applying for country citizenship		
	<b>ASK IF PR15=2</b> (Ask if the respondent did not apply for the survey country's citizenship)		
	What are the reasons for not applying for [COUNTRY] CITIZENSHIP? Any other reasons?		
	SHOW CARD PR17, PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
PR17_01	1. I do not fulfil the requirements	0	1
PR17_02	2. The fees are too expensive	0	1
PR17_03	3. I do not want to go through the procedure (bureaucracy)	0	1
PR17_04	4. I do not want to give up my current citizenship	0	1
PR17_05	5. I do not see any difference to my current status	0	1
PR17_06	6. I do not think that I will stay in [COUNTRY]	0	1
PR17_07	7. I do not want it	0	1



<b>PR17_o8</b> <b>PR17_o8_Other</b>	8. Other (please specify): OPEN TEXT BOX	0	1
<b>PR17_96</b>	<i>Refused</i> (NOT ON SHOW CARD)	0	1
<b>PR17_97</b>	<i>Doesn't understand the question</i> (NOT ON SHOW CARD)	0	1
<b>PR17_99</b>	<i>Don't know</i> (NOT ON SHOW CARD)	0	1

<b>PR18</b>	<b>Wish to apply for country citizenship in the future</b>
	<b>ASK IF PR15=96-99 OR PR16=1 OR 3</b> (Ask if the respondent refused to answer, or didn't understand, or didn't know the answer to the question regarding the application for the citizenship for the survey country OR if the respondent's application got rejected OR if the respondent withdrew with the application)
	Do you wish to apply for [COUNTRY] CITIZENSHIP in the future?
	SINGLE RESPONSE
<b>1</b>	Yes
<b>2</b>	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

<b>PR19</b>	<b>Close family (husband/wife/children) living outside country</b>
	<b>ASK IF IN02=1-4 OR 7 OR 8</b> (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent)
	Do you have a husband/wife or child(ren) living outside [COUNTRY]?
	SINGLE RESPONSE
<b>1</b>	Yes
<b>2</b>	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

<b>PR20</b>	<b>Applied for family reunification in the past</b>
	<b>ASK IF PR19=1</b> (Ask if the respondent has a close family (husband/wife/children) living outside the survey country)
	Have you ever applied for family reunification so that your husband/wife or child(ren) could move to [COUNTRY]?
	SINGLE RESPONSE
<b>1</b>	Yes
<b>2</b>	No
<b>3</b>	Not applicable/I don't need to apply
<b>4</b>	I do not know what this is
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>

PR21	Outcome of family reunification application
	<b>ASK IF PR20=1</b> (Ask if the respondent applied for a family reunification)
	What happened to your application?
	SINGLE RESPONSE
1	It was accepted
2	It was/got rejected
3	I am still awaiting decision
4	I withdrew the application
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

PR23	Main reason for not applying for family reunification
	<b>ASK IF PR20=2</b> (Ask if the respondent did not apply for a family reunification)
	What is the main reason for not applying for family reunification?
	SHOW CARD PR23, CODE ONLY ONE ANSWER
	SINGLE RESPONSE
1	I do not fulfil the requirements
2	The fees are too expensive
3	I do not want to go through the procedure (bureaucracy)
4	I cannot afford to sustain the family in [COUNTRY]
5	I think I will return anyway / I would like to join them
6	I intend to divorce
7	My spouse / child(ren) do not want to come here
8	I do not want to / no need
9	Other (please specify): OPEN TEXT BOX [PR23_Other]
96	<i>Refused (NOT ON SHOW CARD)</i>
97	<i>Doesn't understand the question (NOT ON SHOW CARD)</i>
99	<i>Don't know (NOT ON SHOW CARD)</i>

PR24	Experiences of living in other countries for more than 3 months
	<b>ASK ALL</b>
	Have you ever lived in another country than [COUNTRY] for more than three months?
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>



	<b>ASK IF PR24=1</b> (Ask if the respondent declared to have lived in another country for more than three months)
	<b>PROBE FOR MORE:</b>
	Are there any other countries where you have lived in for more than three months?
<b>PR24_1</b>	Yes, COUNTRY 1: [COUNTRY DROP DOWN LIST]
<b>PR24_2</b>	Yes, COUNTRY 2: [COUNTRY DROP DOWN LIST]
<b>PR24_3</b>	Yes, COUNTRY 3: [COUNTRY DROP DOWN LIST]

<b>PR25</b>	<b>Possibility of moving to another country in the future</b>
	<b>ASK ALL</b>
	Would you consider going to live in another country in the future?
	SINGLE RESPONSE
<b>1</b>	Yes
<b>2</b>	No
<i>96</i>	<i>Refused</i>
<i>97</i>	<i>Doesn't understand the question</i>
<i>99</i>	<i>Don't know</i>

<b>PR26</b>	<b>Country to which might move in the future</b>
	<b>ASK IF PR25=1</b> (Ask if the respondent considered to live in another country in the future)
	Which country would that be?
	<b>IF MORE THAN ONE, SELECT THE MAIN COUNTRY</b>
	SINGLE RESPONSE
<b>1</b>	[COUNTRY DROP DOWN LIST]
<i>96</i>	<i>Refused</i>
<i>97</i>	<i>Doesn't understand the question</i>
<i>99</i>	<i>Don't know</i>

<b>PR27</b>	<b>Reasons for wanting to live in another country</b>		
	<b>ASK IF PR26=1</b> (Ask if the respondent mentioned the country to which they might move to in the future)		
	What are your reasons for wanting to live in another country? Any other reasons?		
	<b>PROBE FOR MORE, CODE ALL THAT APPLY</b>		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
<b>PR27_01</b>	Better chances of finding employment	0	1
<b>PR27_02</b>	Better pay/better working conditions	0	1
<b>PR27_03</b>	Better education for children/ possibility to improve own education or qualification	0	1
<b>PR27_04</b>	Better living conditions/ social and health care system/ political situation	0	1
<b>PR27_05</b>	To join or accompany parents/family members/spouse/to get married	0	1

PR27_06	Friends/neighbours/acquaintances live there	0	1
PR27_07	Because I speak the language of that country	0	1
PR27_08	More opportunities	0	1
PR27_09	Less discrimination/racism	0	1
PR27_10	Other	0	1
PR27_96	<i>Refused</i>	0	1
PR27_97	<i>Doesn't understand the question</i>	0	1
PR27_99	<i>Don't know</i>	0	1

## 6.2. Participation and group relations

	<b>ASK ALL</b>
<b>Introduction</b>	Now I would like to talk about religion, language and your trust in institutions.

PB01	Religion
	<b>ASK ALL</b>
	What is your religion?
	SINGLE RESPONSE
0	Has no religion
1	Christian (Catholic, Protestant, Orthodox, Evangelic, Old Catholic, etc.)
2	Muslim (Shia, Sunni, Sufi, etc.)
3	Jewish/Judaism
4	Hindu
5	Sikh
6	Buddhist
7	Other [PB01_7_Other]
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

PB02	Use of traditional or religious clothes different from those typically worn in country
	<b>ASK IF PB01=1-7 OR 96-99</b> (Ask if the respondent mentioned which religion they have OR if the respondent refused/did not understand/did not know how to answer the question related to the religion)
	Do you wear traditional or religious clothing when out in public that is different to the type of clothing typically worn in [COUNTRY]? This includes for example, specific traditional or religious clothing, symbols, headscarf or turban.
	READ OUT
	SINGLE RESPONSE
1	Yes, always
2	Yes, sometimes
3	No, never
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>



PBo3	Extent of self-identification as [religion]
	<b>ASK IF PBo1=1-7</b> (Ask if the respondent mentioned which religion they have)
	To what extent do you feel [SHOW IF PBo1=1, show if the respondent is a Christian: Christian; SHOW IF PBo1=2, show if the respondent is a Muslim: Muslim; SHOW IF PBo1=3-7, show if the respondent is Jewish, Hindu, Sikh, Buddhist, or has another religion: TEXT SUB ANSWER GIVEN AT PBo1, display the text given at PBo1] on a scale from 1 to 5, where 1 equals "Not at all" and 5 "Very strongly"
	SHOW CARD PBo3 WITH RESPONSE SCALE
	SINGLE RESPONSE
1	Not at all
2	2
3	3
4	4
5	Very strongly
96	Refused (NOT ON SHOW CARD)
97	Doesn't understand the question (NOT ON SHOW CARD)
99	Don't know (NOT ON SHOW CARD)

PBo4	Use of headscarf or niqāb
	<b>ASK IF PBo1= 2 AND HHo3=2</b> (Ask if the respondent is Muslim AND if the respondent is female)
	Do you usually wear a headscarf or niqāb outside the house?
	SINGLE RESPONSE
1	Yes, headscarf
2	Yes, niqāb
3	No
96	Refused
97	Doesn't understand the question
99	Don't know

PBo5	Experiences of victimisation related to wearing a headscarf/niqāb in past 12 months					
	<b>ASK IF PBo4=1 OR 2</b> (Ask if the respondent usually wears headscarf or niqāb outside home)					
	In the past 12 months in [COUNTRY], have you experienced any of the following because of wearing a [SHOW IF PBo4=1, show if the respondent usually wears a headscarf outside the house: headscarf; SHOW IF PBo4=2, show if the respondent usually wears a niqāb outside the house: niqāb] in public?					
	SINGLE RESPONSE					
		Yes	No	Refused	Doesn't understand the question	Don't know
PBo5_1	Verbal insults or offensive comments	1	2	96	97	99
PBo5_2	Physical attack	1	2	96	97	99
PBo5_3	Inappropriate staring or offensive gestures	1	2	96	97	99

PB06	Main language(s) spoken at home
	<b>ASK ALL</b>
	What language do you mainly speak at home?
	CODE UP TO TWO IF RELEVANT
	MULTIPLE RESPONSES
PB06_o1	WRITE IN: OPEN TEXT BOX
PB06_o2	WRITE IN: OPEN TEXT BOX

PB07a	Country language(s) level self-assessment									
	<b>ASK ALL.</b>									
	FOR COUNTRIES WITH 2 NATIONAL LANGUAGES, ASK PB07b AS WELL									
	Using this scale, how would you describe your proficiency in [SURVEY COUNTRY NATIONAL LANGUAGE 1] as regards...									
	SHOW CARD PB07A WITH RESPONSE SCALE (CATEGORIES 1 TO 6)									
	SINGLE RESPONSE									
		No skills	Not good at all	Not so good	Good	Excellent	Mother tongue	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
PB07a_1	Speaking	1	2	3	4	5	6	96	97	99
PB07a_2	Reading	1	2	3	4	5	6	96	97	99
PB07a_3	Writing	1	2	3	4	5	6	96	97	99

PB07b	Country language(s) level self-assessment									
	<b>ASK IN COUNTRIES WITH 2 NATIONAL LANGUAGES</b>									
	(Ask in Belgium, Luxembourg, Malta)									
	Using this scale, how would you describe your proficiency in [SURVEY COUNTRY NATIONAL LANGUAGE 2] as regards...									
	SHOW CARD PB07B WITH RESPONSE SCALE (CATEGORIES 1 TO 6)									
	SINGLE RESPONSE									
		No skills	Not good at all	Not so good	Good	Excellent	Mother tongue	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
PB07b_1	Speaking	1	2	3	4	5	6	96	97	99



PBo7b_2	Reading	1	2	3	4	5	6	96	97	99
PBo7b_3	Writing	1	2	3	4	5	6	96	97	99

PBo8	Attendance of a country language course									
	<b>ASK IF INo2=4 OR INo5#[COUNTRY/EU/EFTA]</b> (Ask if the respondent is a recent immigrant OR if the country of birth of the respondent is not the survey country, an EU country, or an EFTA country)									
	Since your arrival in [COUNTRY], have you ever attended a [SHOW IF 1 NATIONAL LANGUAGE = [COUNTRY LANGUAGE], SHOW IF 2 NATIONAL LANGUAGES = [COUNTRY LANGUAGE 1] OR [COUNTRY LANGUAGE 2] course?									
	SINGLE RESPONSE									
1	Yes									
2	No									
96	<i>Refused</i>									
97	<i>Doesn't understand the question</i>									
99	<i>Don't know</i>									

PBo9	Reasons for not attending a country language course		
	<b>ASK IF PBo8=2</b> (Ask if the respondent did not attend a language course in any of the official languages of the survey country)		
	What were the main reasons for you not to attend a [IF 1 NATIONAL LANGUAGE = [COUNTRY LANGUAGE], IF 2 NATIONAL LANGUAGES = [COUNTRY LANGUAGE 1] OR [COUNTRY LANGUAGE 2] course?		
	PROBE FOR MORE, CODE ALL THAT APPLY		
	MULTIPLE RESPONSES		
		Not mentioned	Mentioned
PBo9_01	Do not need one	0	1
PBo9_02	Too expensive	0	1
PBo9_03	Having to wait until there are free places	0	1
PBo9_04	Did not know where to go	0	1
PBo9_05	Could not because of lack of papers	0	1
PBo9_06	Courses not available/the level I need is not available	0	1
PBo9_07	Courses are run on inconvenient times	0	1
PBo9_08	Too far away	0	1
PBo9_09	Lack of childcare	0	1
PBo9_10 PBo9_10_Other	Other (please specify): OPEN TEXT BOX	0	1
PBo9_96	<i>Refused</i>	0	1
PBo9_97	<i>Doesn't understand the question</i>	0	1
PBo9_99	<i>Don't know</i>	0	1

## 6.2.1. Intergroup relations

PB10	Interethnic relationships					
	<b>ASK ALL</b>					
	Do you have friends who...					
	<b>READ OUT</b>					
	SINGLE RESPONSE					
		Yes	No	Refused	Doesn't understand the question	Don't know
PB10_1	are of another ethnic minority background than you?	1	2	96	97	98
PB10_2	do not have a minority background? I.E. FROM THE GENERAL/ MAJORITY POPULATION	1	2	96	97	98
PB10_3	have a different religion than yours?	1	2	96	97	98

PB11	Ethnic or immigrant background of residents of neighbourhood	
	<b>ASK ALL</b>	
	In the neighbourhood where you live, how many of the residents would you say are of the same: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background] as you: all of the residents, most of them, some or none of them?	
	SINGLE RESPONSE	
1	All	
2	Most of them	
3	Some of them	
4	None of them	
96	Refused	
97	Doesn't understand the question	
99	Don't know	





## 6.2.2. Comfort scales

PB12	Comfort scales about having neighbours with different backgrounds					
	<b>ASK ALL</b>					
	And using a scale from 0 to 10, please tell me how you would feel about having someone from one of the following groups as your <u>neighbour</u> ? 0 means that you would feel 'totally uncomfortable' and 10 means that you would feel 'totally comfortable'.					
	SHOW CARD PB12 WITH RESPONSE SCALE (CATEGORIES 0 TO 10)					
	SINGLE RESPONSE					
		Totally uncomfortable	Totally comfortable	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
<b>PB12_1</b>	A person who has a different religion than yours	0 1 2 3 4 5 6 7 8 9 10	96	97	99	
<b>PB12_2</b>	A person [SHOW IF INo2=1-4 OR 7 OR 8, Show if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharan and people of African descent: of the same ethnic or immigrant background as you; SHOW IF INo2=5, show If the respondent belongs to the target group of Roma: who is Roma; SHOW IF INo2=6, show If the respondent belongs to the target group of Russian: who is Russian]	0 1 2 3 4 5 6 7 8 9 10	96	97	99	
<b>PB12_3</b>	A person of another ethnic minority background than you	0 1 2 3 4 5 6 7 8 9 10	96	97	99	
<b>PB12_4</b>	Someone who doesn't have an ethnic minority background I.E. WHO IS FROM THE GENERAL/ MAJORITY POPULATION	0 1 2 3 4 5 6 7 8 9 10	96	97	99	
<b>PB12_5</b>	A disabled person	0 1 2 3 4 5 6 7 8 9 10	96	97	99	
<b>PB12_6</b>	A gay, lesbian or bisexual person	0 1 2 3 4 5 6 7 8 9 10	96	97	99	
<b>PB12_7</b>	A transgender or transsexual person	0 1 2 3 4 5 6 7 8 9 10	96	97	99	

PB13		Comfort scales about member of family marrying someone with different backgrounds				
<p><b>ASK ALL</b></p> <p>Using a scale from 0 to 10, please tell me how you would feel about someone from your family being married to a person from one of the following groups? 0 means that you would feel 'totally uncomfortable' and 10 means that you would feel 'totally comfortable'.</p> <p>SHOW CARD PB13 WITH RESPONSE SCALE (CATEGORIES 0 TO 10)</p> <p>SINGLE RESPONSE</p>						
		Totally uncomfortable	Totally comfortable	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
PB13_1	A person who has a different religion than yours	0 1 2 3 4 5 6 7 8 9 10	96	97	99	
PB13_2	A person [SHOW IF INo2=1-4 OR 7 OR 8, show if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharan and people of African descent: of the same ethnic or immigrant background as you; SHOW IF INo2=5, show If the respondent belongs to the target group of Roma: who is Roma; SHOW IF INo2=6, show if the respondent belongs to the target group of Russian: who is Russian]	0 1 2 3 4 5 6 7 8 9 10	96	97	99	
PB13_3	A person of another ethnic minority background than you	0 1 2 3 4 5 6 7 8 9 10	96	97	99	
PB13_4	Someone who doesn't have an ethnic minority background I.E. WHO IS FROM THE GENERAL/ MAJORITY POPULATION	0 1 2 3 4 5 6 7 8 9 10	96	97	99	



PB13a	Comfort scales about acceptance of using physical violence in specific situations						
	<b>ASK ALL</b>						
	Do you think it is acceptable for someone to use physical violence in the following situations? For each situation, please use the responses on this card.						
	READ OUT, SHOW CARD PB13a WITH RESPONSE SCALE (CATEGORIES 1 TO 3)						
	SINGLE RESPONSE						
		Yes, it is always acceptable	Yes, it is sometimes acceptable	No, it is never acceptable	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
<b>PB13a_1</b>	Using physical violence to stop themselves being physically hurt	1	2	3	96	97	99
<b>PB13a_2</b>	Using physical violence to stop someone else being physically hurt	1	2	3	96	97	99
<b>PB13a_3</b>	Using physical violence because someone has insulted them because of their: <b>[TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / for being Roma / their nationality]</b>	1	2	3	96	97	99
<b>PB13a_4</b>	Using physical violence because someone has insulted their religion	1	2	3	96	97	99

### 6.2.3. Trust and Values

PB14		Extent of agreement with value statements on gender equality							
		<b>ASK ALL</b>							
		People talk about the changing roles of men and women today. For each of the following statements I read out, can you tell me how much you agree or disagree with each? Please use the responses on this card.							
		SHOW CARD PB14 WITH RESPONSE SCALE (CATEGORIES 1 TO 4)							
		SINGLE RESPONSE							
			Strongly disagree	Disagree	Agree	Strongly agree	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)
PB14_1	Having a job is the best way for a woman to be an independent person	1	2	3	4	96	97	99	
PB14_2	Both the husband and wife should contribute to household income	1	2	3	4	96	97	99	
PB14_3	Men should take as much responsibility as women for the home and children	1	2	3	4	96	97	99	
PB14_4	It is important that both girls and boys stay in education for the same length of time	1	2	3	4	96	97	99	
PB15		Trust in institutions							
		<b>ASK ALL</b>							
		Using this card, please tell me on a scale of 0-10 how much you personally trust each of the [COUNTRY] institutions I read out. 0 means you do not trust an institution at all, and 10 means you have complete trust.							
		SHOW CARD PB15 WITH RESPONSE SCALE (CATEGORIES 0 TO 10)							
		SINGLE RESPONSE							
			No trust at all		Complete trust	Refused (NOT ON SHOW CARD)	Doesn't understand the question (NOT ON SHOW CARD)	Don't know (NOT ON SHOW CARD)	
PB15_1	[COUNTRY]'s parliament?	0 1 2 3 4 5 6 7 8 9 10				96	97	99	
PB15_2	[COUNTRY]'s legal system?	0 1 2 3 4 5 6 7 8 9 10				96	97	99	
PB15_3	[COUNTRY]'s police?	0 1 2 3 4 5 6 7 8 9 10				96	97	99	



PB15_4	[COUNTRY]'s politicians?	0 1 2 3 4 5 6 7 8 9 10	96	97	99
PB15_5	[COUNTRY]'s political parties?	0 1 2 3 4 5 6 7 8 9 10	96	97	99
PB15_6	the European Parliament?	0 1 2 3 4 5 6 7 8 9 10	96	97	99
PB15_7	the local (municipal) authorities in the place where you live	0 1 2 3 4 5 6 7 8 9 10	96	97	99

#### 6.2.4. Active Citizenship

PB16	Extent of interest in politics					
	<b>ASK ALL</b>					
	How interested would you say you are in politics?					
	READ OUT					
	SINGLE RESPONSE					
1	Very interested					
2	Quite interested					
3	Not very interested					
4	Not at all interested					
96	<i>Refused (DO NOT READ OUT)</i>					
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>					
99	<i>Don't know (DO NOT READ OUT)</i>					

PB17	Actions with political connotations taken in past 12 months					
	<b>ASK ALL</b>					
	There are different ways of trying to improve things in [COUNTRY] or help prevent things from going wrong. In the past 12 months, have you done any of the following? Have you...					
	READ OUT					
	SINGLE RESPONSE					
		Yes	No	Refused	Doesn't understand the question	Don't know
PB17_1	'liked' or 'followed' a political campaign on the internet?	1	2	96	97	99
PB17_2	signed a petition on paper or online?	1	2	96	97	99
PB17_3	taken part in a public demonstration?	1	2	96	97	99

PB18	Vote in last local/national elections in country or country of citizenship							
	<b>ASK ALL</b>							
	Some people don't vote nowadays for one reason or another. Did you vote in the last...							
	READ OUT							
	Not applicable: (E.G. IN CASE OF COUNTRY NOT HAVING ELECTIONS ON A REGULAR BASIS)							
	SINGLE RESPONSE							
		Yes	No	Not eligible to vote	Refused	Doesn't understand the question	Not applicable	Don't know
PB18_1	local (municipal) elections in [COUNTRY]?	1	2	3	96	97	98	99
PB18_2	national/general elections in [COUNTRY]?	1	2	3	96	97	98	99
PB18_3	[SHOW IF IN02=1-4 OR 7 OR 8 AND HH07 = 2 or 3, show if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharan and people of African descent AND if the respondent has the citizenship of another country than the survey country: national/general elections in [SHOW IF HH07 = 2 "OTHER 1 COUNTRY", if HH07 = 2 and 3 "OTHER 1 COUNTRY or OTHER 2 COUNTRY"]]	1	2	3	96	97	98	99
PB19	Types of help or support received in country from a public institution because of ethnic or immigrant background							
	<b>ASK IF IN02=4-6 OR IN05≠[COUNTRY]</b> (Ask if the respondent belongs to one of the following target groups: Recent immigrants, Roma, or Russians OR the respondent's country of birth is not the survey country)							
	Have you ever received any of the following types of help or support from a public institution or NGO in [COUNTRY] because you are from an/a: [TAILORED TO TARGET GROUP CATEGORIES ethnic or immigrant background / Roma background / ethnic minority background]?							
	READ OUT							
	BY THIS WE MEAN HELP OR SUPPORT THAT WOULD NOT BE AVAILABLE FOR PERSONS IN [COUNTRY] WHO DO NOT HAVE AN IMMIGRANT OR ETHNIC MINORITY BACKGROUND							
	SINGLE RESPONSE							
		Yes	No	Refused	Doesn't understand the question	Don't know		
PB19_1	Financial help/support	1	2	96	97	99		
PB19_2	Support in finding a job	1	2	96	97	99		
PB19_3	Training for a job/profession	1	2	96	97	99		



PB19_4	Help with documents or contacts with authorities	1	2	96	97	99
PB19_5	Support in finding a place to stay	1	2	96	97	99
PB19_6	Support in learning the [COUNTRY] language	1	2	96	97	99
PB19_7	Support when going to the doctor/hospital	1	2	96	97	99
PB19_8	ASK ONLY IF THERE IS A PERSON IN THE HOUSEHOLD YOUNGER THAN 15 (HOUSEHOLD GRID HH12) Support in schooling of children	1	2	96	97	99

PB20	Assistance of a health mediator when going to the doctor
	<b>ASK IF INo2=5</b> (Ask If the respondent belongs to the target group of Roma)
	Have you or anyone from your household used the assistance of a health mediator when going to a doctor?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

PB21	Assistance of a Roma teaching assistant at school for household children
	<b>ASK IF INo2=5 AND HCHo2=2 OR 3 FOR ANY CHILD</b> (Ask If the respondent belongs to the target group of Roma AND if the respondent has any child(ren) that attend(s) primary or lower secondary school)
	Are the children in your household assisted by a Roma teaching assistant at school?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>





# Section 7

## Socio-economic background

	<b>ASK ALL</b>
<b>Introduction</b>	We are now at the end of the questionnaire and I would like to ask you a few more questions about yourself and about the quality of life of your household nowadays. Please remember that all of the information you provide will remain anonymous.

### 7.1. Marital status

S01	Current marital status
	<b>ASK ALL</b>
	What is your current marital status?
	<b>READ OUT</b>
	SINGLE RESPONSE
<b>1</b>	Married (or registered partnership)
<b>2</b>	Married but separated
<b>3</b>	Divorced
<b>4</b>	Widowed
<b>5</b>	Never married <b>INCLUDING SINGLE RESPONSE, AND COHABITING RESPONDENTS</b>
96	Refused <b>(DO NOT READ OUT)</b>
97	Doesn't understand the question <b>(DO NOT READ OUT)</b>
99	Don't know <b>(DO NOT READ OUT)</b>
S02	Age at (first) marriage
	<b>ASK IF S01=1-4</b> (Ask if the respondent is or was married)
	At what age did you marry (for the first time)?
	NUMERICAL ANSWER
	WRITE IN AGE:   _   _   <b>ALLOW RESPONSE FROM 00 TO 99.</b> <b>NUMBER SHOULD NOT BE LARGER THAN RESPONDENT'S AGE (HH02)</b>
96	Refused
97	Doesn't understand the question
99	Don't know

## 7.2. Income

Sl01	Types of income obtained by household in past 12 months					
	<b>ASK ALL</b>					
	Has your household received any of the following types of income over the past 12 months? Please think of the income of all members of your household.					
	<b>READ OUT</b>					
	SINGLE RESPONSE					
		Yes	No	Refused	<i>Doesn't understand the question</i>	<i>Don't know</i>
<b>Sl01_01</b>	Wages or salaries (income from paid work)	1	2	96	97	99
<b>Sl01_02</b>	Income from self-employment (including farming)	1	2	96	97	99
<b>Sl01_03</b>	Income from occasional work (e.g. from occasional babysitting, collecting garbage, helping neighbours, begging, etc.)	1	2	96	97	99
<b>Sl01_04</b>	Income from education allowance (grants, stipends)	1	2	96	97	99
<b>Sl01_05</b>	Pensions	1	2	96	97	99
<b>Sl01_06</b>	Unemployment benefits	1	2	96	97	99
<b>Sl01_07</b>	Child benefits (including alimonies)	1	2	96	97	99
<b>Sl01_08</b>	Other social benefits (social assistance, rent support, donations from charity)	1	2	96	97	99
<b>Sl01_09</b>	Money from friends or family members (outside your household)	1	2	96	97	99
<b>Sl01_10</b>	Income from investment, savings, insurance or property	1	2	96	97	99

Sl02	Main source of income of household
	Ask if the number of Yes codes at Sl01_01 to Sl01_10 is greater than one.
	And which of these is the main source of income in your household?
	<b>READ OUT</b>
	SINGLE RESPONSE
<b>1</b>	[SHOW IF Sl01_01=1, show if the household received wages or salaries over the past 12 months: Wages or salaries (income from paid work)]
<b>2</b>	[SHOW IF Sl01_02=1, show if the household received income from self-employment over the past 12 months: Income from self-employment (including farming)]
<b>3</b>	[SHOW IF Sl01_03=1, show if the household received income from occasional work over the past 12 months: Income from occasional work (e.g. from occasional babysitting, collecting garbage, helping neighbours, begging, etc.)]
<b>4</b>	[SHOW IF Sl01_04=1, show if the household received income from education allowance over the past 12 months: Income from education allowance (grants, stipends)]
<b>5</b>	[SHOW IF Sl01_05=1, show if the household received pensions over the past 12 months: Pensions]



Slo4	Goods obtained in exchange for work in past 12 months
	<b>ASK ALL</b>
	Has your household received any goods, instead of money, in exchange for work in the past 12 months such as food, firewood, petrol, vouchers etc.?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

Slo5	Remittances sent to country of birth/country of birth of parents in past 5 years
	<b>ASK IF INo2=1-4 OR 7-8</b> (Ask if the respondent belongs to one of the following target groups: Asians and their descendants, Immigrants from Turkey and their descendants, Immigrant from North Africa and their descendants, Recent immigrants, South Asians and their descendants, Sub-Saharanans and people of African descent)
	Have you, in the past five years, sent or brought money to your family members, relatives or friends living in [SHOW IF INo2=4 OR INo5≠ [COUNTRY], show if the respondent is a recent immigrant OR if the respondent's country of birth is not the survey country: your country of birth; SHOW IF INo5=COUNTRY, show if the respondent's country of birth is the survey country: the country of birth of your parents]?
	"SENDING MONEY" INCLUDES ANY FORM OF TRANSFER (PERSONAL, THROUGH FRIENDS, ETC.)
	READ OUT
	SINGLE RESPONSE
1	Yes, regularly
2	Yes, from time to time
3	Yes, once or twice
4	No
96	<i>Refused (DO NOT READ OUT)</i>
97	<i>Doesn't understand the question (DO NOT READ OUT)</i>
99	<i>Don't know (DO NOT READ OUT)</i>

### 7.3. Poverty

Slo6	Ability of household to make ends meet
	<b>ASK ALL</b>
	Thinking of your household's total income, is your household able to make ends meet?
	READ OUT. IF NOT ABLE TO MAKE ENDS MEET, CODE AS "WITH GREAT DIFFICULTY"
	SINGLE RESPONSE
1	With great difficulty
2	With difficulty
3	With some difficulty
4	Fairly easily

5	Easily
6	Very easily
96	<i>Refused</i> (DO NOT READ OUT)
97	<i>Doesn't understand the question</i> (DO NOT READ OUT)
99	<i>Don't know</i> (DO NOT READ OUT)

Slo7	Possession of a bank account
	ASK ALL
	Do you have a bank account?
	SINGLE RESPONSE
1	Yes
2	No
96	<i>Refused</i>
97	<i>Doesn't understand the question</i>
99	<i>Don't know</i>

Slo8	Ability of household to afford certain expenses					
	ASK ALL					
	There are some things that many people cannot afford, even if they would like them. For each of the following can your household afford...					
	SINGLE RESPONSE					
		Yes	No	<i>Refused</i>	<i>Doesn't understand the question</i>	<i>Don't know</i>
Slo8_01	to pay for a week's annual holiday away from home?	1	2	96	97	99
Slo8_02	a meal eating meat, chicken or fish every second day (or the vegetarian equivalent)	1	2	96	97	99
Slo8_03	an unexpected but necessary expense of [AMOUNT = INSERT 1/12 OF THE NATIONAL AT RISK OF POVERTY THRESHOLD FOR A 1-PERSON HOUSEHOLD IN 2013]? (from own resources)	1	2	96	97	99
Slo8_04	two pairs of properly fitting shoes for each household member (including a pair of all-weather shoes)	1	2	96	97	99
Slo8_05	eating-together with friends, family or relatives for a drink/ meal at least once a month (in the home or outside)	1	2	96	97	99
Slo8_06	replace worn-out clothes by some new (not second-hand) ones	1	2	96	97	99

HLS08	Inability to pay costs on time in the last 12 months							
	<b>ASK ALL</b>							
	In the last 12 months, how often has your household been unable to pay the following costs on time due to financial difficulties?							
	<b>READ OUT</b>							
	SINGLE RESPONSE							
		Once	Twice or more	Never	Refused (DO NOT READ OUT)	Doesn't understand the question (DO NOT READ OUT)	Not applicable	Don't know (DO NOT READ OUT)
<b>HLS08_1</b>	Rent or mortgage payments for the house	1	2	3	96	97	98	99
<b>HLS08_2</b>	Utility bills, such as heating, electricity, water, gas	1	2	3	96	97	98	99
<b>HLS08_3</b>	Other loan repayments (for example: monthly instalments for purchasing items, credit cards, mail order from a catalogue or from the internet, education loans, holidays)	1	2	3	96	97	98	99
<b>HLS08_4</b>	Debt repayments to a private lender	1	2	3	96	97	98	99
HLS09	Items possessed in the household							
	<b>ASK ALL</b>							
	I am now going to read some items a household can possess. Could you tell me whether your household has it or not?							
	SINGLE RESPONSE							
		Yes	No	Refused	Doesn't understand the question	Don't know		
<b>HLS09_1</b>	Colour TV	1	2	96	97	99		
<b>HLS09_2</b>	Car/van for private use	1	2	96	97	99		
<b>HLS09_3</b>	Computer/tablet	1	2	96	97	99		
<b>HLS09_4</b>	Internet access at home	1	2	96	97	99		
<b>HLS09_5</b>	Landline phone	1	2	96	97	99		
<b>HLS09_6</b>	Smartphone	1	2	96	97	99		
<b>HLS09_7</b>	Mobile phone	1	2	96	97	99		
<b>HLS09_8</b>	Washing machine	1	2	96	97	99		



HLS10	Unmet need of items possessed in the household					
	Would you like to have one but you cannot afford it, or do you not want or need it?					
	SINGLE RESPONSE					
		I cannot afford it	Do not want or need it	Refused	Doesn't understand the question	Don't know
HLS10_1	ASK IF HLS09_1=2, ask if the respondent does not have a colour TV: Colour TV	1	2	96	97	99
HLS10_2	ASK IF HLS09_2=2, ask if the respondent does not have a car/van for private use: Car/van for private use	1	2	96	97	99
HLS10_3	ASK IF HLS09_3=2, ask if the respondent does not have a computer/tablet: Computer/tablet	1	2	96	97	99
HLS10_4	ASK IF HLS09_4=2, ask if the respondent does not have internet access at home: Internet access at home	1	2	96	97	99
HLS10_5	ASK IF HLS09_5=2, ask if the respondent does not have a landline phone: Landline phone	1	2	96	97	99
HLS10_6	ASK IF HLS09_6=2, ask if the respondent does not have a smartphone: Smartphone	1	2	96	97	99
HLS10_7	ASK IF HLS09_7=2, ask if the respondent does not have a mobile phone: Mobile phone	1	2	96	97	99
HLS10_8	ASK IF HLS09_8=2, ask if the respondent does not have a washing machine: Washing machine	1	2	96	97	99

Slog	Food deprivation in last month
	<b>ASK ALL</b>
	In the past month, have you or anyone in the household ever gone to bed hungry because there was not enough money for food? IF YES, how often did this happen in the past month?
	SINGLE RESPONSE
0	Never/0 times
1	Once
2	A few times (2-3)
3	Several times (4 or more)
96	Refused
97	Doesn't understand the question
99	Don't know





# Section 8

## Information about locations & final comments

### 8.1. Information about the locations

LS01	Number of locations used for location sampling
	<b>ASK ALL</b>
	ENTER NUMBER OF LOCATIONS BEING USED FOR LOCATION SAMPLING. PLEASE REFER TO SHOWCARD OF LOCATIONS IF UNSURE
	NUMERICAL ANSWER
	NUMBER OF LOCATIONS:   _   _   ALLOW 00 TO 99

LS02	Visit to locations nearby since start of fieldwork (N items = LS01)				
	<b>ASK ALL</b>				
	Finally, please have a look at this showcard of locations nearby. Please can you tell me whether you have visited any of them since [START DATE OF FIELDWORK]?				
	SHOW CARD LS02, USE MAP TO HELP RESPONDENT IDENTIFY LOCATIONS				
	DISPLAY NUMBER OF ITEMS EQUIVALENT TO ANSWER GIVEN AT LS01				
		Yes	No	Refused	Don't know
LS02_Location01	Location 1	1	2	96	99
LS02_Location02	Location 2	1	2	96	99
LS02_Location03	Location 3	1	2	96	99
LS02_Location04	Location 4	1	2	96	99
LS02_Location05	Location 5	1	2	96	99
LS02_Location06	Location 6	1	2	96	99
LS02_LocationXX	Location X	1	2	96	99

LS03	Frequency of visits to location since start of fieldwork (N items = LS01)											
	<b>ASK ALL FOR EACH LOCATION VISITED</b>											
	And how often would you say you have visited this location since [START DATE OF FIELDWORK]?											
	SHOW CARD LS03											
	SINGLE RESPONSE											
		More than once every day	Once every day	Two or three times a week	Once a week	Once every two weeks	Once every month	Less frequently	Refused	Doesn't understand the question	Don't know	
LS03_Location01	[SHOW IF LS01_Location01=1: Location 1]	1	2	3	4	5	6	7	96	97	99	
LS03_Location02	[SHOW IF LS01_Location02=1: Location 2]	1	2	3	4	5	6	7	96	97	99	
LS03_Location03	[SHOW IF LS01_Location03=1: Location 3]	1	2	3	4	5	6	7	96	97	99	
LS03_Location04	[SHOW IF LS01_Location04=1: Location 4]	1	2	3	4	5	6	7	96	97	99	
LS03_Location05	[SHOW IF LS01_Location05=1: Location 5]	1	2	3	4	5	6	7	96	97	99	
LS03_Location06	[SHOW IF LS01_Location06=1: Location 6]	1	2	3	4	5	6	7	96	97	99	

## 8.2. Final comments

	<b>ASK ALL</b>
	We are at the end of the questionnaire now, would you like to add something which has not been asked yet?
1	WRITE IN: OPEN TEXT BOX
2	Nothing to add

	<b>ASK ALL</b>
	Thank you very much for your time. If you would like to learn about the results of this survey you can check our webpage in about a year's time.
	LEAVE CARD WITH THANK YOU AND FRA PROJECT POSTCARD



# Section 9

## Interviewer Questionnaire

	NOTE DOWN THE FOLLOWING DETAILS AFTER INTERVIEW DO NOT ASK
	ASK ALL

### 9.1. Incentives

IA01	Financial (or other) incentive for the interview
	ASK ALL
	Did the respondent receive a financial (or other) incentive for participating in the interview?
	SINGLE RESPONSE
1	Yes
2	No

### 9.2. Location and situation during the interview

IA02	Place of interview
	ASK ALL
	Where did the interview take place?
	SINGLE RESPONSE
1	In the respondent's home
2	Partly in the respondent's home, partly elsewhere (please specify): OPEN TEXT BOX
3	Elsewhere – other than the respondent's home (please specify): OPEN TEXT BOX

IA03	Respondent alone during the interview
	ASK ALL
	Was the respondent alone throughout the interview?
	SINGLE RESPONSE
1	Yes, throughout the whole interview
2	No, someone was present at least some of the time
3	No, someone else was present half of the time
4	No, someone else was present most or all of the time

IA04	Persons present during the interview		
	<b>ASK IF IA03=2-4</b> (Ask if the respondent was not alone during the whole interview.)		
	Who else was present during the interview? Code all that apply.		
	SINGLE RESPONSE	Yes	No
IA04_1	Husband/wife/partner	1	2
IA04_2	Child/children	1	2
IA04_3	Friend(s)	1	2
IA04_4	Other family member(s)	1	2
IA04_5	Other (neighbours, guests etc.)	1	2

IA05	Parts of the questionnaire with presence or participation of other people			
	<b>ASK IF IA03=2-4</b> (Ask if the respondent was not alone throughout the whole interview.)			
	Please indicate in which parts of the questionnaire someone else was present or where respondent asked somebody for help on some of the questions.			
	SINGLE RESPONSE			
		No one else was present	Someone else was present	Someone else intervened/was asked for help
IA05_1	Household and child grid	1	2	3
IA05_2	Housing and living standards	1	2	3
IA05_3	Personal questionnaire	1	2	3
IA05_4	Socio-economic background	1	2	3

### 9.3. Language

IA06	Respondent's command of country language
	<b>ASK ALL</b>
	How would you rate the respondent's command of [COUNTRY LANGUAGE]?
	SINGLE RESPONSE
1	Poor
2	Fair
3	Good
4	Very good
5	Excellent (Mother tongue)
99	Don't know

IA07	Language in which interview was conducted
	<b>ASK ALL</b>
	In which language was the interview conducted?
	SINGLE RESPONSE
	DISPLAY THE NUMBER OF CODES REQUIRED FOR EACH COUNTRY
	TAILOR TO THE CAPI LANGUAGES AVAILABLE IN EACH COUNTRY



<b>1</b>	LANGUAGE 1
<b>2</b>	LANGUAGE 2
<b>3</b>	LANGUAGE 3 ETC.

IA08	Use of translated tools + Which type of translated tool was used		
	<b>ASK ALL</b>		
	Did the respondent use any non-national language tools? IF YES, which ones? Mark all that apply.		
	MULTIPLE RESPONSES, EXCEPT IA08_o4		
		Not mentioned	Mentioned
<b>IA08_o1</b>	Used translated showcards	0	1
<b>IA08_o2</b>	Used translated questionnaire	0	1
<b>IA08_o3</b>	Third-party interpretation (e.g. household member)	0	1
<b>IA08_o4</b>	None of these	0	1

## 9.4. Respondent's involvement, comprehension and interest in the survey

IA09	Respondent's cooperation	
	<b>ASK ALL</b>	
	How would you rate respondent's cooperation?	
	SINGLE RESPONSE	
<b>1</b>	Poor	
<b>2</b>	Fair	
<b>3</b>	Good	
<b>4</b>	Very good	
<b>5</b>	Excellent	
<b>99</b>	<i>Don't know</i>	

IA10	Respondent's understanding of questions	
	<b>ASK ALL</b>	
	In your opinion, to what extent was the respondent able to understand the questions?	
	SINGLE RESPONSE	
<b>1</b>	The respondent was able to understand <u>all</u> of the questions	
<b>2</b>	The respondent was able to understand <u>most</u> of the questions	
<b>3</b>	The respondent was able to understand only <u>some</u> of the questions	
<b>4</b>	The respondent was able to understand <u>none</u> of the questions	
<b>99</b>	<i>Don't know</i>	

IA11	Reasons for misunderstandings
	<b>ASK IF IA10=2-4</b> (Ask if the respondent was able to understand most/only some/none of the questions.)
	Thinking about the questions which were not understood by the respondent, would you say that this was mainly due to...?
	SINGLE RESPONSE
1	The respondent's language difficulties
2	The respondent's lack of required knowledge (e.g. information about other household members)
3	The way the questions/items were phrased
4	Other
99	<i>Don't know</i>

IA12	Respondent's interest in the topics
	<b>ASK ALL</b>
	In your opinion, how interested, if at all, was the respondent in the topics of the study? Would you say that he/she was very interested, somewhat interested, not very interested or not at all interested?
	SINGLE RESPONSE
1	Very interested
2	Somewhat interested
3	Not very interested
4	Not at all interested
99	<i>Don't know</i>

IA13	Respondent's honesty
	<b>ASK ALL</b>
	Do you feel the respondent was giving their honest views during the interview?
	SINGLE RESPONSE
1	All of the time
2	Most of the time
3	Some of the time
4	Never
99	<i>Don't know</i>



## ANNEX I: List of countries of origin

Value	Label	Value	Label
1	Austria	40	Azerbaijan
2	Belgium	41	Bahamas
3	Bulgaria	42	Bahrain
4	Croatia	43	Bangladesh
5	Cyprus	44	Barbados
6	Czech Republic	45	Belarus
7	Denmark	46	Belize
8	Estonia	47	Benin
9	Finland	48	Bermuda
10	France	49	Bhutan
11	Germany	50	Bolivia
12	Greece	51	Bosnia and Herzegovina
13	Hungary	52	Botswana
14	Ireland	53	Brazil
15	Italy	54	British Virgin Islands
16	Latvia	55	Brunei Darussalam
17	Lithuania	56	Burkina Faso
18	Luxembourg	57	Burundi
19	Malta	58	Cabo Verde
20	Netherlands	59	Cambodia
21	Poland	60	Cameroon
22	Portugal	61	Canada
23	Romania	62	Cayman Islands
24	Slovakia	63	Central African Republic
25	Slovenia	64	Chad
26	Spain	65	Chile
27	Sweden	66	China
28	United Kingdom	67	China Hong Kong Special Administrative Region
29	Afghanistan	68	China Macao Special Administrative Region
30	Albania	69	Colombia
31	Algeria	70	Comoros
32	Andorra	71	Congo
33	Angola	72	Costa Rica
34	Anguilla	73	Côte d'Ivoire
35	Antigua and Barbuda	74	Cuba
36	Argentina	75	Curacao
37	Armenia	76	Democratic People's Republic of Korea (North Korea)
38	Aruba	77	Democratic Republic of the Congo
39	Australia	78	Djibouti

Value	Label	Value	Label
79	Dominica	122	Lebanon
80	Dominican Republic	123	Lesotho
81	Ecuador	124	Liberia
82	Egypt	125	Libya
83	El Salvador	126	Liechtenstein
84	Equatorial Guinea	127	Madagascar
85	Eritrea	128	Malawi
86	Ethiopia	129	Malaysia
87	Falkland Islands (Malvinas)	130	Maldives
88	Federated States of Micronesia	131	Mali
89	Fiji	132	Marshall Islands
90	French Polynesia	133	Martinique
91	French Southern Territories	134	Mauritania
92	Gabon	135	Mauritius
93	Gambia	136	Mayotte
94	Georgia	137	Mexico
95	Ghana	138	Moldova
96	Grenada	139	Monaco
97	Guadeloupe	140	Mongolia
98	Guatemala	141	Montenegro
99	Guernsey	142	Montserrat
100	Guinea	143	Morocco
101	Guinea-Bissau	144	Mozambique
102	Guyana	145	Myanmar
103	Haiti	146	Namibia
104	Honduras	147	Nauru
105	Iceland	148	Nepal
106	India	149	Netherlands Antilles
107	Indonesia	150	New Caledonia
108	Iran	151	New Zealand
109	Iraq	152	Nicaragua
110	Isle of Man	153	Niger
111	Israel	154	Nigeria
112	Jamaica	155	Norway
113	Japan	156	Oman
114	Jersey	157	Pakistan
115	Jordan	158	Palau
116	Kazakhstan	159	Panama
117	Kenya	160	Papua New Guinea
118	Kiribati	161	Paraguay
119	Kuwait	162	Peru
120	Kyrgyzstan	163	Philippines
121	Lao People's Democratic Republic	164	Pitcairn





Value	Label
165	Qatar
166	Republic of Korea (South Korea)
167	Réunion
168	Russian Federation
169	Rwanda
170	Saint Barthelemy
171	Saint Helena
172	Saint Kitts and Nevis
173	Saint Lucia
174	Saint Martin
175	Saint Pierre and Miquelon
176	Saint Vincent and the Grenadines
177	Samoa
178	San Marino
179	Sao Tome and Principe
180	Saudi Arabia
181	Senegal
182	Serbia
183	Seychelles
184	Sierra Leone
185	Singapore
186	Solomon Islands
187	Somalia
188	South Africa
189	South Sudan
190	Sri Lanka
191	State of Palestine
192	Sudan
193	Suriname
194	Swaziland
195	Switzerland
196	Syrian Arab Republic
197	Taiwan Province of China

Value	Label
198	Tajikistan
199	Thailand
200	The Former Yugoslav Republic of Macedonia
201	Timor-Leste
202	TK(Tokelau)
203	Togo
204	Tonga
205	Trinidad and Tobago
206	Tunisia
207	Turkey
208	Turkmenistan
209	Turks and Caicos Islands
210	Tuvalu
211	Uganda
212	Ukraine
213	United Arab Emirates
214	United Republic of Tanzania
215	United States of America
216	Uruguay
217	Uzbekistan
218	Vanuatu
219	Vatican City
220	Venezuela
221	Vietnam
222	Wallis and Futuna Islands
223	Western Sahara
224	Yemen
225	Zambia
226	Zimbabwe
227	Other
233	Kosovo
228	Recognised non citizen
229	Stateless

## ANNEX II: List of Equality bodies

COUNTRY	EQUALITY BODY 1	EQUALITY BODY 2	EQUALITY BODY 3	EQUALITY BODY 4
Austria	Gleichbehandlungs-kommission	Gleichbehandlungs-anwaltschaft	Verein ZARA, Zivilcourage und Anti-Rassismus-Arbeit	
Belgium	Le Centre interfédéral pour l'égalité des chances et la lutte contre le racisme et les discriminations/ Le Centre fédéral migration  Interfederaal centrum voor gelijke kansen en bestrijding van discriminatie en racisme / Federaal Migratiecentrum	Gelijke Kansen in Vlaanderen	Institut pour l'égalité des femmes et des hommes  Instituut voor de gelijkheid van vrouwen en mannen	
Bulgaria	Комисия за защита от дискриминация	Омбудсман на Република България		
Croatia	Pravobraniteljica za osobe s invaliditetom	Pravobraniteljica za ravnopravnost spolova	Pučki pravobranitelj	
Cyprus	Αρχή Ισότητας	Επιτροπή για την Ισότητα των Φύλων στην Απασχόληση και στην Επαγγελματική Εκπαίδευση	Γραφείο Επιτρόπου Διοικήσεως (Ombudsman)	
Czech Republic	Veřejný ochránce práv			
Denmark	Ligebehandling- snævnet	Institut for Menneskerettigheder		
Estonia	Soolise võrdõiguslikkuse ja võrdse kohtlemise volinik Уполномоченный по гендерному равноправию и равному обращению			
Finland	Yhdenvertaisuus- valtuutettu	Tasa-arvovaltuutettu		
France	Défenseur des droits antérieurement "La Halde"			
Germany	Antidiskriminierungs- stelle des Bundes	Landesstelle für Gleichbehandlung - gegen Diskriminierung - Berlin	Amt für multikulturelle Angelegenheiten (AmkA) - Frankfurt am Main	Antidiskriminie- rungsstelle für Menschen mit Migrationshinterg- rund (AMIGRA) - München
Greece	Συνήγορος του Πολίτη	Επιθεώρηση εργασίας	Επιτροπή Ίσης Μεταχείρισης	



COUNTRY	EQUALITY BODY 1	EQUALITY BODY 2	EQUALITY BODY 3	EQUALITY BODY 4
Hungary	Egyenlő Bánásmód Hatóság	Alapvető Jogok Biztosának Hivatala		
Ireland	Equality Tribunal	Irish Human Rights and Equality Commission	Office of the Ombudsman	
Italy	Ufficio Nazionale Antidiscriminazioni Razziali (UNAR)	Consigliera Nazionale di Parità		
Latvia	Latvijas Republikas Tiesībsarga birojs Бюро омбудсмена Латвийской Республики			
Lithuania	Lygių galimybių kontrolieriaus tarnyba Контроллер равных возможностей			
Luxembourg	Centre for Equal Treatment Centre pour l'égalité de traitement			
Malta	National Commission for the Promotion of Equality (NCPE)	National Commission Persons with Disability (KNPD)		
Netherlands	College voor de Rechten van de Mens	Antidiscriminatie bureau		
Poland	Rzecznik Praw Obywatelskich			
Portugal	Comissão para a Cidadania e a Igualdade de Género	Comissão para a Igualdade no Trabalho e no Emprego	Alto Comissariado para as Migrações / Comissão para a Igualdade e Contra a Discriminação Racial	
Romania	Consiliul National pentru Combaterea Discriminarii			
Slovakia	Slovenské národné stredisko pre ľudské práva			
Slovenia	Zagovorniku načela enakosti			
Spain	Consejo para la Eliminación de la Discriminación Racial o Étnica	Servicio de Asistencia a Víctimas de Discriminación Racial o Étnica		
Sweden	Diskrimineringsombudsmannen	Sveriges antidiskrimineringsbyråer		
UK	Equality and Human Rights Commission	Equality Commission for Northern Ireland	The Equal Rights Trust	

## ANNEX III: List of show cards

### SHOWCARD HH04

1	In paid work
2	Self-employed
3	Helping in the family business (unpaid)
4	Unemployed
5	A pupil, student, in training
6	Not working due to illness or disability
7	Fulfilling domestic tasks and care responsibilities
8	In retirement
9	Military service or other community service

### SHOWCARD HH09

[TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES]

1	Never been in formal education/never completed primary education (ISCED 0)
2	Primary education (ISCED 1)
3	Lower secondary education (ISCED 2)
4	Upper secondary (ISCED 34)
5	Vocational training (ISCED 35)
6	Post-secondary education, non-tertiary (ISCED 4)
7	Short-cycle tertiary education (ISCED 5)
8	Bachelor or equivalent (ISCED 6)
9	Master or equivalent (ISCED 7)
10	Doctorate or equivalent (ISCED 8)

### SHOWCARD HH10B

[TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES]

1	Lower secondary education (ISCED 2)
2	Upper secondary (ISCED 34)
3	Vocational training (ISCED 35)
4	Post-secondary education, non-tertiary (ISCED 4)
5	Short-cycle tertiary education (ISCED 5)
6	Bachelor or equivalent (ISCED 6)
7	Master or equivalent (ISCED 7)
8	Doctorate or equivalent (ISCED 8)

### SHOWCARD HH22

1	In paid work
2	Self-employed
3	Helping in the family business (unpaid)
4	Unemployed
5	A pupil, student, in training
6	Not working due to illness or disability



7	Fulfilling domestic tasks and care responsibilities
8	In retirement
9	Military service or other community service

**SHOWCARD HH25**

[TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES]

1	Never been in formal education/never completed primary education (ISCED 0)
2	Primary education (ISCED 1)
3	Lower secondary education (ISCED 2)
4	Upper secondary (ISCED 34)
5	Vocational training (ISCED 35)
6	Post-secondary education, non-tertiary (ISCED 4)
7	Short-cycle tertiary education (ISCED 5)
8	Bachelor or equivalent (ISCED 6)
9	Master or equivalent (ISCED 7)
10	Doctorate or equivalent (ISCED 8)

**SHOWCARD HH27B**

[TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES]

1	Lower secondary education (ISCED 2)
2	Upper secondary (ISCED 34)
3	Vocational training (ISCED 35)
4	Post-secondary education, non-tertiary (ISCED 4)
5	Short-cycle tertiary education (ISCED 5)
6	Bachelor or equivalent (ISCED 6)
7	Master or equivalent (ISCED 7)
8	Doctorate or equivalent (ISCED 8)

**SHOWCARD HCH02**

[TAILORED TO COUNTRY SPECIFIC EDUCATION CATEGORIES]

1	Kindergarten or pre-school (ISCED 0)
2	Primary school (ISCED 1)
3	Lower secondary (ISCED 2)
4	Upper secondary (ISCED 34)
5	Vocational training (ISCED 35)
6	Other
7	None

**SHOWCARD HLS02**

1	Own without any mortgage (i.e without any loans)
2	Own with mortgage
3	Rent from municipal/social housing
4	Rent from a private landlord
5	Live here without paying

**SHOWCARD RA01**

<b>Not at all attached</b>				<b>Very strongly attached</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

**SHOWCARD RA01 (REVERSED)**

<b>Very strongly attached</b>				<b>Not at all attached</b>
<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>

**SHOWCARD RA02**

<b>Not at all</b>				<b>Very strongly</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

**SHOWCARD RA02 (REVERSED)**

<b>Very strongly</b>				<b>Not at all</b>
<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>

**SHOWCARD RA03**

<b>1</b>	<b>Very rare</b>
<b>2</b>	<b>Fairly rare</b>
<b>3</b>	<b>Fairly widespread</b>
<b>4</b>	<b>Very widespread</b>

**SHOWCARD RA03 (REVERSED)**

<b>4</b>	<b>Very widespread</b>
<b>3</b>	<b>Fairly widespread</b>
<b>2</b>	<b>Fairly rare</b>
<b>1</b>	<b>Very rare</b>

**SHOWCARD RA09**

<b>1</b>	<b>Never</b>
<b>2</b>	<b>Sometimes</b>
<b>3</b>	<b>Often</b>
<b>4</b>	<b>All the time</b>

**SHOWCARD RA09 (REVERSED)**

<b>4</b>	<b>All the time</b>
<b>3</b>	<b>Often</b>
<b>2</b>	<b>Sometimes</b>
<b>1</b>	<b>Never</b>



## SHOWCARD EU02

1	<p><b>Elementary occupations</b> Such as domestic, hotel and office cleaners, building construction labourers, garbage and recycling collectors, street vendors (excluding food), domestic helpers, window cleaners, shelf fillers, hand packers, unskilled factory workers, kitchen/catering assistants, food preparation assistants, postal workers, road sweepers, refuse sorters, traffic wardens. Agricultural, forestry and fishery labourers, fruit and vegetable pickers. Labourers, packers, goods handling and storage staff. Labourers in mining, manufacturing and transport. Odd job persons.</p>
2	<p><b>Plant and Machine Operator and Assembler</b> Such as transport and mobile machine drivers, plant and machine operators, routine operatives (sorters, assemblers), HGV, van, fork lift, train, bus and taxi drivers.</p>
3	<p><b>Building, Crafts or a Related Trade Person</b> Such as electricians, motor mechanics, machine repairers, metal workers, blacksmiths, welders, TV engineers, plumbers, builders, bricklayers, carpenters, painters, printers, butchers, bakers, furniture makers, foremen, tailors, seamstresses. Producers of handicrafts.</p>
4	<p><b>A Skilled Agricultural, Forestry and Fishery Worker</b> Such as dairy producers, landscape gardeners and horticultural workers, subsistence farmers and fishermen/women.</p>
5	<p><b>A Sales, Customer or Personal Service Worker</b> Such as shopkeepers, street and market stall sales people, street food sales people, sales assistants and retail cashiers, telesales persons, call centre agents, waiters/waitresses and bartenders, customer care occupations, travel attendants and travel guides. Personal <u>care</u> workers such as those providing care to children, elderly and disabled people; ambulance workers, healthcare assistants, teaching assistants. Personal <u>service</u> workers such as hairdressers, beauticians, cooks, driving instructors, undertakers and housekeepers. <u>Protective</u> service workers such as security guards, and junior police officers, fire-fighters, prison officers, building caretakers.</p>
6	<p><b>Clerical Support</b> Such as secretaries, receptionists, telephonists, book-keepers, travel agents, accounting clerks, credit controllers/wage clerks, assistants/clerks, communication operators, market research interviewers, pension and insurance clerks, office assistants, database assistants, data entry clerks, postmen/women.</p>
7	<p><b>A Technician or Associate Professional</b> Such as science, engineering and IT technicians, accounting technicians, manufacturing/ construction supervisors, draughtspersons, insurance brokers/agents, finance and investment analysts and advisers, buyers, estate agents, specialised secretaries (legal or medical), air traffic controllers, pilots, graphic designers, chefs, junior nurses, dental assistants, opticians, therapists, community workers, careers advisors, health and safety officers, housing officers, police inspectors and detectives, photographers, interior designers, sports players.</p>
8	<p><b>A Professional</b> Such as professional engineers, software and IT professionals, accountants, chemists, scientific researchers, solicitors and lawyers, economists, architects, actuaries, doctors, senior nurses, midwives, psychologists, teachers, social workers, librarians, actors, artists, authors, writers/journalists, musicians.</p>
9	<p><b>A Manager</b> Such as chief executives, senior government officials, legislators, managing directors, senior business managers, senior production managers, senior service managers, sales and marketing managers, human resource managers, bank managers, hotel managers, restaurant managers, factory owners.</p>
10	<p><b>Employed in a military capacity by the Armed Forces</b></p>
11	<p><b>Other (please specify)</b></p>

**SHOWCARD EUDo1\_DISCRIM**

**BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF**

SHOWCARD EUDo1	
A	Skin colour
B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]
C	Religion or religious beliefs
D	Age (such as being too young or too old)
E	Sex/gender (such as being a man or a woman)
F	Disability
G	Sexual orientation (such as being gay, lesbian or bisexual)
H	Other (please specify)
I	I haven't felt discriminated against on any grounds when looking for work in the past 5 years

SHOWCARD EUDo1 (REVERSED)	
G	Sexual orientation (such as being gay, lesbian or bisexual)
F	Disability
E	Sex/gender (such as being a man or a woman)
D	Age (such as being too young or too old)
C	Religion or religious beliefs
B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]
A	Skin colour
H	Other (please specify)
I	I haven't felt discriminated against on any grounds when looking for work in the past 5 years

SHOWCARD EUDo4	
1	My skin colour/my physical appearance
2	My first or last name
3	My accent/the way I speak [COUNTRY LANGUAGE]
4	The way I am dressed (such as wearing a headscarf/turban)
5	The reputation of the neighbourhood where I live (my address)
6	My citizenship
7	My country of birth
8	Other reason (please specify)
9	None of the above

SHOWCARD EUDo4 (REVERSED)	
7	My country of birth
6	My citizenship
5	The reputation of the neighbourhood where I live (my address)
4	The way I am dressed (such as wearing a headscarf/turban)
3	My accent/the way I speak [COUNTRY LANGUAGE]
2	My first or last name
1	My skin colour/my physical appearance
8	Other reason (please specify)
9	None of the above





## EUDo6

1	Police
2	Trade Union, Labour Union, Staff Committee
3	Employer
4	Non-governmental organisation (NGO)/charity
5	Community organisation (e.g. church/faith-based, minority group)
6	Community leader
7	[NAME OF COUNTRY'S EQUALITY BODY 1]
8	[NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY
9	[NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
10	[NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
11	A lawyer/legal service
12	Politician, Member of Parliament, council, etc.
13	The media
14	Other (please specify)

## SHOWCARD EUDo7

1	Very dissatisfied
2	Somewhat dissatisfied
3	Somewhat satisfied
4	Very satisfied

## SHOWCARD EUDo7 (REVERSED)

4	Very satisfied
3	Somewhat satisfied
2	Somewhat dissatisfied
1	Very dissatisfied

## SHOWCARD EA01

1	<p><b>Elementary occupations</b> Such as domestic, hotel and office cleaners, building construction labourers, garbage and recycling collectors, street vendors (excluding food), domestic helpers, window cleaners, shelf fillers, hand packers, unskilled factory workers, kitchen/catering assistants, food preparation assistants, postal workers, road sweepers, refuse sorters, traffic wardens. Agricultural, forestry and fishery labourers, fruit and vegetable pickers. Labourers, packers, goods handling and storage staff. Labourers in mining, manufacturing and transport. Odd job persons.</p>
2	<p><b>Plant and Machine Operator and Assembler</b> Such as transport and mobile machine drivers, plant and machine operators, routine operatives (sorters, assemblers), HGV, van, fork lift, train, bus and taxi drivers.</p>
3	<p><b>Building, Crafts or a Related Trade Person</b> Such as electricians, motor mechanics, machine repairers, metal workers, blacksmiths, welders, TV engineers, plumbers, builders, bricklayers, carpenters, painters, printers, butchers, bakers, furniture makers, foremen, tailors, seamstresses. Producers of handicrafts.</p>
4	<p><b>A Skilled Agricultural, Forestry and Fishery Worker</b> Such as dairy producers, landscape gardeners and horticultural workers, subsistence farmers and fishermen/women.</p>
5	<p><b>A Sales, Customer or Personal Service Worker</b> Such as shopkeepers, street and market stall sales people, street food sales people, sales assistants and retail cashiers, telesales persons, call centre agents, waiters/waitresses and bartenders, customer care occupations, travel attendants and travel guides. Personal <u>care</u> workers such as those providing care to children, elderly and disabled people; ambulance workers, healthcare assistants, teaching assistants. Personal <u>service</u> workers such as hairdressers, beauticians, cooks, driving instructors, undertakers and housekeepers. <u>Protective</u> service workers such as security guards, and junior police officers, fire-fighters, prison officers, building caretakers.</p>
6	<p><b>Clerical Support</b> Such as secretaries, receptionists, telephonists, book-keepers, travel agents, accounting clerks, credit controllers/wage clerks, assistants/clerks, communication operators, market research interviewers, pension and insurance clerks, office assistants, database assistants, data entry clerks, postmen/women.</p>
7	<p><b>A Technician or Associate Professional</b> Such as science, engineering and IT technicians, accounting technicians, manufacturing/ construction supervisors, draughtspersons, insurance brokers/agents, finance and investment analysts and advisers, buyers, estate agents, specialised secretaries (legal or medical), air traffic controllers, pilots, graphic designers, chefs, junior nurses, dental assistants, opticians, therapists, community workers, careers advisors, health and safety officers, housing officers, police inspectors and detectives, photographers, interior designers, sports players.</p>
8	<p><b>A Professional</b> Such as professional engineers, software and IT professionals, accountants, chemists, scientific researchers, solicitors and lawyers, economists, architects, actuaries, doctors, senior nurses, midwives, psychologists, teachers, social workers, librarians, actors, artists, authors, writers/journalists, musicians.</p>
9	<p><b>A Manager</b> Such as chief executives, senior government officials, legislators, managing directors, senior business managers, senior production managers, senior service managers, sales and marketing managers, human resource managers, bank managers, hotel managers, restaurant managers, factory owners.</p>
10	<p><b>Employed in a military capacity by the Armed Forces</b></p>
11	<p><b>Other (please specify)</b></p>



## SHOWCARD EAo4

1	My job is above my level of education
2	My job corresponds well to my level of education
3	My job is below my level of education

## SHOWCARD EAo4 (REVERSED)

3	My job is below my level of education
2	My job corresponds well to my level of education
1	My job is above my level of education

## EADo1\_DISCRIM

BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF

SHOWCARD EADo1		SHOWCARD EADo1 (REVERSED)	
A	Skin colour	G	Sexual orientation (such as being gay, lesbian or bisexual)
B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]	F	Disability
C	Religion or religious beliefs	E	Sex/gender (such as being a man or a woman)
D	Age (such as being too young or too old)	D	Age (such as being too young or too old)
E	Sex/gender (such as being a man or a woman)	C	Religion or religious beliefs
F	Disability	B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]
G	Sexual orientation (such as being gay, lesbian or bisexual)	A	Skin colour
H	Other (please specify)	H	Other (please specify)
I	I haven't felt discriminated against on any ground when at work in the past 5 years	I	I haven't felt discriminated against on any ground when at work in the past 5 years
SHOWCARD EADo5		SHOWCARD EADo5 (REVERSED)	
1	My skin colour/my physical appearance	7	My country of birth
2	My first or last name	6	My citizenship
3	My accent/the way I speak [COUNTRY LANGUAGE]	5	The reputation of the neighbourhood where I live (my address)
4	The way I am dressed (such as wearing a headscarf/turban)	4	The way I am dressed (such as wearing a headscarf/turban)
5	The reputation of the neighbourhood where I live (my address)	3	My accent/the way I speak [COUNTRY LANGUAGE]
6	My citizenship	2	My first or last name
7	My country of birth	1	My skin colour/my physical appearance
8	Other reason (please specify)	8	Other reason (please specify)
9	None of the above	9	None of the above

**SHOWCARD EADo7**

1	Police
2	Trade Union, Labour Union, Staff Committee
3	Employer
4	Non-governmental organisation (NGO)/charity
5	Community organisation (e.g. church/faith-based, minority group)
6	Community leader
7	[NAME OF COUNTRY'S EQUALITY BODY 1]
8	[NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY
9	[NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
10	[NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
11	A lawyer/legal service
12	Politician, Member of Parliament, council, etc.
13	The media
14	Other (please specify)

**SHOWCARD EADo8**

1	Very dissatisfied
2	Somewhat dissatisfied
3	Somewhat satisfied
4	Very satisfied

**SHOWCARD EADo8 (REVERSED)**

4	Very satisfied
3	Somewhat satisfied
2	Somewhat dissatisfied
1	Very dissatisfied



## DHEDo1\_DISCRIM

BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF

## SHOWCARD DHEDo1

A	Skin colour
B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]
C	Religion or religious beliefs
D	Age (such as being too young or too old)
E	Sex/gender (such as being a man or a woman)
F	Disability
G	Sexual orientation (such as being gay, lesbian or bisexual)
H	Other (please specify)
I	I haven't felt discriminated against on any ground when using healthcare services in the past 5 years

## SHOWCARD DHEDo4

1	My skin colour/my physical appearance
2	My first or last name
3	My accent/the way I speak [COUNTRY LANGUAGE]
4	The way I am dressed (such as wearing a headscarf/turban)
5	The reputation of the neighbourhood where I live (my address)
6	My citizenship
7	My country of birth
8	Other reason (please specify)
9	None of the above

## SHOWCARD DHEDo1 (REVERSED)

G	Sexual orientation (such as being gay, lesbian or bisexual)
F	Disability
E	Sex/gender (such as being a man or a woman)
D	Age (such as being too young or too old)
C	Religion or religious beliefs
B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]
A	Skin colour
H	Other (please specify)
I	I haven't felt discriminated against on any ground when using healthcare services in the past 5 years

## SHOWCARD DHEDo4 (REVERSED)

7	My country of birth
6	My citizenship
5	The reputation of the neighbourhood where I live (my address)
4	The way I am dressed (such as wearing a headscarf/turban)
3	My accent/the way I speak [COUNTRY LANGUAGE]
2	My first or last name
1	My skin colour/my physical appearance
8	Other reason (please specify)
9	None of the above

**SHOWCARD DHEDo6**

1	Police
2	Doctor/Nurse/Hospital/Dentist/Medical centre
3	Health care service provider’s management
4	Patients’ ombudsman
5	Professional body (e.g. Doctors’ Association, Medical Chamber)
6	Non-governmental organisation (NGO)/charity
7	Community organisation (e.g. church/faith-based, minority group)
8	Community leader
9	[NAME OF COUNTRY’s EQUALITY BODY 1]
10	[NAME OF COUNTRY’s EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY
11	[NAME OF COUNTRY’s EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
12	[NAME OF COUNTRY’s EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
13	A lawyer/legal service
14	Politician, member of parliament, council, etc.
15	The media
16	Other (please specify)

**SHOWCARD DHEDo7**

1	Very dissatisfied
2	Somewhat dissatisfied
3	Somewhat satisfied
4	Very satisfied

**SHOWCARD DHEDo7 (REVERSED)**

4	Very satisfied
3	Somewhat satisfied
2	Somewhat dissatisfied
1	Very dissatisfied



## DHOD01\_DISCRIM

BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF

SHOWCARD DHOD01		SHOWCARD DHOD01 (REVERSED)	
A	Skin colour	G	Sexual orientation (such as being gay, lesbian or bisexual)
B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]	F	Disability
C	Religion or religious beliefs	E	Sex/gender (such as being a man or a woman)
D	Age (such as being too young or too old)	D	Age (such as being too young or too old)
E	Sex/gender (such as being a man or a woman)	C	Religion or religious beliefs
F	Disability	B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]
G	Sexual orientation (such as being gay, lesbian or bisexual)	A	Skin colour
H	Other (please specify)	H	Other (please specify)
I	I haven't felt discriminated against on any ground when trying to rent or buy an apartment or house in the past 5 years	I	I haven't felt discriminated against on any ground when trying to rent or buy an apartment or house in the past 5 years
SHOWCARD DHOD05		SHOWCARD DHOD05 (REVERSED)	
1	My skin colour/my physical appearance	7	My country of birth
2	My first or last name	6	My citizenship
3	My accent/the way I speak [COUNTRY LANGUAGE]	5	The reputation of the neighbourhood where I live (my address)
4	The way I am dressed (such as wearing a headscarf/turban)	4	The way I am dressed (such as wearing a headscarf/turban)
5	The reputation of the neighbourhood where I live (my address)	3	My accent/the way I speak [COUNTRY LANGUAGE]
6	My citizenship	2	My first or last name
7	My country of birth	1	My skin colour/my physical appearance
8	Other reason (please specify)	8	Other reason (please specify)
9	None of the above	9	None of the above

**SHOWCARD DHOD07**

1	Police
2	Municipal housing authority
3	Non-governmental organisation (NGO)/charity
4	Community organisation (e.g. church/faith-based, minority group)
5	Community leader
6	[NAME OF COUNTRY's EQUALITY BODY 1]
7	[NAME OF COUNTRY's EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY
8	[NAME OF COUNTRY's EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
9	[NAME OF COUNTRY's EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
10	A lawyer/legal service
11	Politician, Member of Parliament, council, etc.
12	The media
13	Other (please specify)

**SHOWCARD DHOD08**

1	Very dissatisfied
2	Somewhat dissatisfied
3	Somewhat satisfied
4	Very satisfied

**SHOWCARD DHOD08 (REVERSED)**

4	Very satisfied
3	Somewhat satisfied
2	Somewhat dissatisfied
1	Very dissatisfied

**SHOWCARD DE01**

[TO BE REPLACED WITH COUNTRY SPECIFIC CODES]

1	Never been in formal education / Never completed primary education (ISCED 0)
2	Primary education (ISCED 1)
3	Lower secondary education (ISCED 2)
4	Upper secondary (ISCED 34)
5	Vocational training (ISCED 35)
6	Post-secondary education, non-tertiary (ISCED 4)
7	Short-cycle tertiary education (ISCED 5)
8	Bachelor or equivalent (ISCED 6)
9	Master or equivalent (ISCED 7)
10	Doctorate or equivalent (ISCED 8)
11	No level completed in [COUNTRY] yet





## SHOWCARD DEo2

1	Never been in formal education
2	No primary education completed
3	Primary education (schooling approximately until the age of 11)
4	Lower secondary education (schooling approximately until the age of 15)
5	Upper secondary that allows access to university
6	Vocational qualification specific to a particular occupation or trade
7	University degree (completed a bachelor/master/PhD degree or equivalent)

## SHOWCARD DEo4

[TO BE REPLACED WITH COUNTRY SPECIFIC CODES]

1	Lower secondary education (ISCED 2)
2	Upper secondary (ISCED 34)
3	Vocational training (ISCED 35)
4	Post-secondary education, non-tertiary (ISCED 4)
5	Short-cycle tertiary education (ISCED 5)
6	Bachelor or equivalent (ISCED 6)
7	Master or equivalent (ISCED 7)
8	Doctorate or equivalent (ISCED 8)

## DEDo1\_DISCRIM

BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF

SHOWCARD DEDo1		SHOWCARD DEDo1 (REVERSED)	
A	Skin colour	G	Sexual orientation (such as being gay, lesbian or bisexual)
B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]	F	Disability
C	Religion or religious beliefs	E	Sex/gender (such as being a man or a woman)
D	Age (such as being too young or too old)	D	Age (such as being too young or too old)
E	Sex/gender (such as being a man or a woman)	C	Religion or religious beliefs
F	Disability	B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]
G	Sexual orientation (such as being gay, lesbian or bisexual)	A	Skin colour
H	Other (please specify)	H	Other (please specify)
I	I haven't felt discriminated against on any ground when in contact with people from school in the past 5 years	I	I haven't felt discriminated against on any ground when in contact with people from school in the past 5 years

SHOWCARD DEDo5		SHOWCARD DEDo1 (REVERSED)	
1	My skin colour/my physical appearance	7	My country of birth
2	My first or last name	6	My citizenship
3	My accent/the way I speak [COUNTRY LANGUAGE]	5	The reputation of the neighbourhood where I live (my address)
4	The way I am dressed (such as wearing a headscarf/turban)	4	The way I am dressed (such as wearing a headscarf/turban)
5	The reputation of the neighbourhood where I live (my address)	3	My accent/the way I speak [COUNTRY LANGUAGE]
6	My citizenship	2	My first or last name
7	My country of birth	1	My skin colour/my physical appearance
8	Other reason (please specify)	8	Other reason (please specify)
9	None of the above	9	None of the above

#### SHOWCARD DEDo7

1	Police
2	The school governor/school principal/director
3	The school inspector
4	Municipality
5	Non-governmental organisation (NGO)/charity
6	Community organisation (e.g. church/faith-based, minority group)
7	Community leader
8	[NAME OF COUNTRY'S EQUALITY BODY 1]
9	[NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY
10	[NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
11	[NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
12	A lawyer/legal service
13	Politician, member of parliament, council, etc.
14	The media
15	Other (please specify)

#### SHOWCARD DEDo8

1	Very dissatisfied
2	Somewhat dissatisfied
3	Somewhat satisfied
4	Very satisfied

#### SHOWCARD DEDo8 (REVERSED)

4	Very satisfied
3	Somewhat satisfied
2	Somewhat dissatisfied
1	Very dissatisfied



**SHOWCARD DO20a/b/c/e/f**

1	Police
2	The institution/place where the incident happened (such as the school, restaurant, night club, etc.)
3	Municipality
4	Non-governmental organisation (NGO)/charity
5	Community organisation (e.g. church/faith-based, minority group)
6	Community leader
7	[NAME OF COUNTRY'S EQUALITY BODY 1]
8	[NAME OF COUNTRY'S EQUALITY BODY 2] SUPPRESS CODE IF ONLY 1 EQUALITY BODY IN COUNTRY
9	[NAME OF COUNTRY'S EQUALITY BODY 3] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
10	[NAME OF COUNTRY'S EQUALITY BODY 4] SUPPRESS CODE IF < 3 EQUALITY BODIES IN COUNTRY
11	A lawyer/legal service
12	Politician, member of parliament, council, etc.
13	The media
14	Other (please specify)

**SHOWCARD DO21a/b/c/e/f**

1	Very dissatisfied
2	Somewhat dissatisfied
3	Somewhat satisfied
4	Very satisfied

**SHOWCARD DO21a/b/c/e/f (REVERSED)**

4	Very satisfied
3	Somewhat satisfied
2	Somewhat dissatisfied
1	Very dissatisfied

**D023\_DISCRIM**

**BY DISCRIMINATION WE MEAN WHEN SOMEBODY IS TREATED LESS FAVOURABLY THAN OTHERS BECAUSE OF SKIN COLOUR, AGE, SEX, SEXUAL ORIENTATION, DISABILITY, ETHNIC ORIGIN, RELIGION OR BELIEF**

SHOWCARD D023	
A	Skin colour
B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]
C	Religion or religious beliefs
D	Age (such as being too young or too old)
E	Sex/gender (such as being a man or a woman)
F	Disability
G	Sexual orientation (such as being gay, lesbian or bisexual)
H	Other (please specify)
I	I haven't heard of anyone in my circle of family and friends who has felt discriminated against on any ground in the past 12 months

SHOWCARD D026	
1	Immigration officer, customs or border control personnel
2	Police officer
3	Judge/magistrate/prosecutor
4	Inspector – health, construction, food quality, sanitary control
5	Doctor, nurse
6	Other public official/civil servant
7	Other (please specify)

SHOWCARD D023 (REVERSED)	
G	Sexual orientation (such as being gay, lesbian or bisexual)
F	Disability
E	Sex/gender (such as being a man or a woman)
D	Age (such as being too young or too old)
C	Religion or religious beliefs
B	Ethnic origin or immigrant background [tailor for ROMA and Russian ethnic minorities: "Ethnic origin", for all others: it stays as it is]
A	Skin colour
H	Other (please specify)
I	I haven't heard of anyone in my circle of family and friends who has felt discriminated against on any ground in the past 12 months

SHOWCARD D026 (REVERSED)	
5	Doctor, nurse
4	Inspector – health, construction, food quality, sanitary control
3	Judge/magistrate/prosecutor
2	Police officer
1	Immigration officer, customs or border control personnel
6	Other public official/civil servant
7	Other (please specify)



SHOWCARD VH03		SHOWCARD VH03 (REVERSED)	
1	Family/household member	9	Someone I didn't know
2	Neighbour(s)	8	Member of a right-wing extremist/racist group
3	Someone at work/ in college or university/training	7	Acquaintance/friend/relative
4	Police officer(s) or border guard(s)	6	Private security guard(s)
5	Public official(s) (e.g. civil servant(s))	5	Public official(s) (e.g. civil servant(s))
6	Private security guard(s)	4	Police officer(s) or border guard(s)
7	Acquaintance/friend/ relative	3	Someone at work/in college or university/training
8	Member of a right-wing extremist/racist group	2	Neighbour(s)
9	Someone I didn't know	1	Family/household member
10	Other (please specify)	10	Other (please specify)
11	I don't know – I couldn't/didn't see them	11	I don't know – I couldn't/didn't see them

## SHOWCARD VH05

1	Police
2	Victim support organisation
3	Community organisation (e.g. church/faith-based, minority group)
4	Someone in organisation/institution where it happened (at work, service provider)
5	Social services
6	Legal service/lawyer
7	Doctor, health centre or other health care institution
8	National equality bodies/human rights institutions/ombudspersons
9	The media
10	Other organisation (please specify):
11	No, I did not report or make a complaint to anybody

## SHOWCARD VH07

1	Very dissatisfied
2	Somewhat dissatisfied
3	Somewhat satisfied
4	Very satisfied

## SHOWCARD VH07 (REVERSED)

4	Very satisfied
3	Somewhat satisfied
2	Somewhat dissatisfied
1	Very dissatisfied

SHOWCARD VVo4		SHOWCARD VVo4 (REVERSED)	
1	Family/household member	9	Someone I didn't know
2	Neighbour(s)	8	Member of a right-wing extremist/racist group
3	Someone you encounter at work/ in college or university/training	7	Acquaintance/friend/relative
4	Police officer(s) or border guard(s)	6	Private security guard(s)
5	Public official(s) (e.g. civil servant(s))	5	Public official(s) (e.g. civil servant(s))
6	Private security guard(s)	4	Police officer(s) or border guard(s)
7	Acquaintance/friend/relative	3	Someone at work/in college or university/training
8	Member of a right-wing extremist/racist group	2	Neighbour(s)
9	Someone I didn't know	1	Family/household member
10	Other (please specify)	10	Other (please specify)

#### SHOWCARD VVo6

1	Police
2	Victim support organisation
3	Community organisation (e.g. church/faith-based, minority group)
4	Someone in organisation/institution where it happened (at work, service provider)
5	Social services
6	Legal service/lawyer
7	Doctor, health centre or other health care institution
8	National equality bodies/human rights institutions/ombudspersons
9	The media
10	Other organisation (please specify)
11	No, I did not report or make a complaint to anybody

#### SHOWCARD VVo8

1	Very dissatisfied
2	Somewhat dissatisfied
3	Somewhat satisfied
4	Very satisfied

#### SHOWCARD VVo8 (REVERSED)

4	Very satisfied
3	Somewhat satisfied
2	Somewhat dissatisfied
1	Very dissatisfied



SHOWCARD PR02		SHOWCARD PR02 (REVERSED)	
1	I did not need a residence or work permit (for example EU nationals, national of country)	7	No permit (without papers)
2	A residence/work permit	6	Tourist visa
3	I came as a child on parents' papers	5	Student visa
4	Asylum seeker	4	Asylum seeker
5	Student visa	3	I came as a child on parents' papers
6	Tourist visa	2	A residence/work permit
7	No permit (without papers)	1	I did not need a residence or work permit (for example EU national, national of country)
8	Other	8	Other

## SHOWCARD PR03

1	Yes
2	No, I do not have a residence permit
3	I am an EU citizen and I do not need a residence permit
4	I am currently renewing my residence permit

SHOWCARD PR17		SHOWCARD PR17 (REVERSED)	
1	I do not fulfil the requirements	7	I do not want it
2	The fees are too expensive	6	I do not think that I will stay in [COUNTRY]
3	I do not want to go through the procedure (bureaucracy)	5	I do not see any difference to my current status
4	I do not want to give up my current citizenship	4	I do not want to give up my current citizenship
5	I do not see any difference to my current status	3	I do not want to go through the procedure (bureaucracy)
6	I do not think that I will stay in [COUNTRY]	2	The fees are too expensive
7	I do not want it	1	I do not fulfil the requirements
8	Other (please specify)	8	Other (please specify)

SHOWCARD PR23		SHOWCARD PR23 (REVERSED)	
1	I do not fulfil the requirements	8	I do not want to / no need
2	The fees are too expensive	7	My spouse / child(ren) do not want to come here
3	I do not want to go through the procedure (bureaucracy)	6	I intend to divorce
4	I cannot afford to sustain the family in [COUNTRY]	5	I think I will return anyway / I would like to join them
5	I think I will return anyway / I would like to join them	4	I cannot afford to sustain the family in [COUNTRY]
6	I intend to divorce	3	I do not want to go through the procedure (bureaucracy)
7	My spouse / child(ren) do not want to come here	2	The fees are too expensive
8	I do not want to / no need	1	I do not fulfil the requirements
9	Other (please specify)	9	Other (please specify)

**SHOWCARD PB03**

<b>Not at all</b>				<b>Very strongly</b>
1	2	3	4	5

**SHOWCARD PB03 (REVERSED)**

<b>Very strongly</b>				<b>Not at all</b>
5	4	3	2	1

<b>SHOWCARD PB07A/PB07B</b>		<b>SHOWCARD PB07A/PB07B (REVERSED)</b>	
1	No skills	6	Mother tongue
2	Not good at all	5	Excellent
3	Not so good	4	Good
4	Good	3	Not so good
5	Excellent	2	Not good at all
6	Mother tongue	1	No skills

**SHOWCARD PB12/PB13**

<b>Totally uncomfortable</b>									<b>Totally comfortable</b>		
0	1	2	3	4	5	6	7	8	9	10	

**SHOWCARD PB12/PB13 (REVERSED)**

<b>Totally comfortable</b>									<b>Totally uncomfortable</b>		
10	9	8	7	6	5	4	3	2	1	0	

**SHOWCARD PB13a**

1	Yes, it is always acceptable
2	Yes, it is sometimes acceptable
3	No, it is never acceptable

**SHOWCARD PB13a (REVERSED)**

3	No, it is never acceptable
2	Yes, it is sometimes acceptable
1	Yes, it is always acceptable

**SHOWCARD PB14**

1	Strongly disagree
2	Disagree
3	Agree
4	Strongly agree





**SHOWCARD PB14 (REVERSED)**

4	Strongly agree
3	Agree
2	Disagree
1	Strongly disagree

**SHOWCARD PB15**

No trust at all										Complete trust		
0	1	2	3	4	5	6	7	8	9	10		

**SHOWCARD PB15 (REVERSED)**

Complete trust										Not trust at all		
10	9	8	7	6	5	4	3	2	1	0		

**SHOWCARD S1o3\_1**  
(Replace bands if non-eurozone)

D	Less than €25
B	€25 - €50
I	€51 - €100
O	€101 - €150
T	€151 - €200
G	€201 - €250
P	€251 - €300
A	€301 - €400
F	€401 - €500
E	€501 - €600
Q	€601 - €750
H	€751 - €900
C	€901 - €1,100
L	€1,101 - €1,300
N	€1,301 - €1,500
R	€1,501 - €1,750
M	€1,751 - €2,000
S	€2,001 - €2,250
K	€2,251 - €2,600
U	€2,601 - €3,000
V	€3,001 - €4,000
J	€4,001 or more

**SHOWCARD S1o3\_1 (REVERSED)**  
(Replace bands if non-eurozone)

J	€4,001 or more
V	€3,001 - €4,000
U	€2,601 - €3,000
K	€2,251 - €2,600
S	€2,001 - €2,250
M	€1,751 - €2,000
R	€1,501 - €1,750
N	€1,301 - €1,500
L	€1,101 - €1,300
C	€901 - €1,100
H	€751 - €900
Q	€601 - €750
E	€501 - €600
F	€401 - €500
A	€301 - €400
P	€251 - €300
G	€201 - €250
T	€151 - €200
O	€101 - €150
I	€51 - €100
B	€25 - €50
D	Less than €25

**SHOWCARD LSo2 / LSo3**

1	Location 1 [TAILOR TO COUNTRY]
2	Location 2 [TAILOR TO COUNTRY]
3	Location 3 TAILOR TO COUNTRY]
4	Location 4 [TAILOR TO COUNTRY]
5	Location 5 [TAILOR TO COUNTRY]
6	Location 6 [TAILOR TO COUNTRY]
7	Etc. [TAILOR TO COUNTRY]

**SHOWCARD LSo2 / LSo3 (REVERSED)**

7	Etc. [TAILOR TO COUNTRY]
6	Location 6 [TAILOR TO COUNTRY]
5	Location 5 [TAILOR TO COUNTRY]
4	Location 4 [TAILOR TO COUNTRY]
3	Location 3 [TAILOR TO COUNTRY]
2	Location 2 [TAILOR TO COUNTRY]
1	Location 1 [TAILOR TO COUNTRY]





Based on the EU-MIDIS II survey results, two *Selected findings* reports have been published – one focusing on Roma and one on Muslims. The *Main results* report presents the findings for all groups surveyed. It is published together with a detailed *Technical report*, see <http://fra.europa.eu/en/project/2015/eu-midis-ii-european-union-minorities-and-discrimination-survey/publications>. FRA's online data explorer tool will allow for quick access to the full survey data, see <http://fra.europa.eu/en/publications-and-resources/data-and-maps/>.

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**FRA - EUROPEAN UNION AGENCY FOR FUNDAMENTAL RIGHTS**

Schwarzenbergplatz 11 – 1040 Vienna – Austria

Tel. +43 1580 30-0 – Fax +43 1580 30-699

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